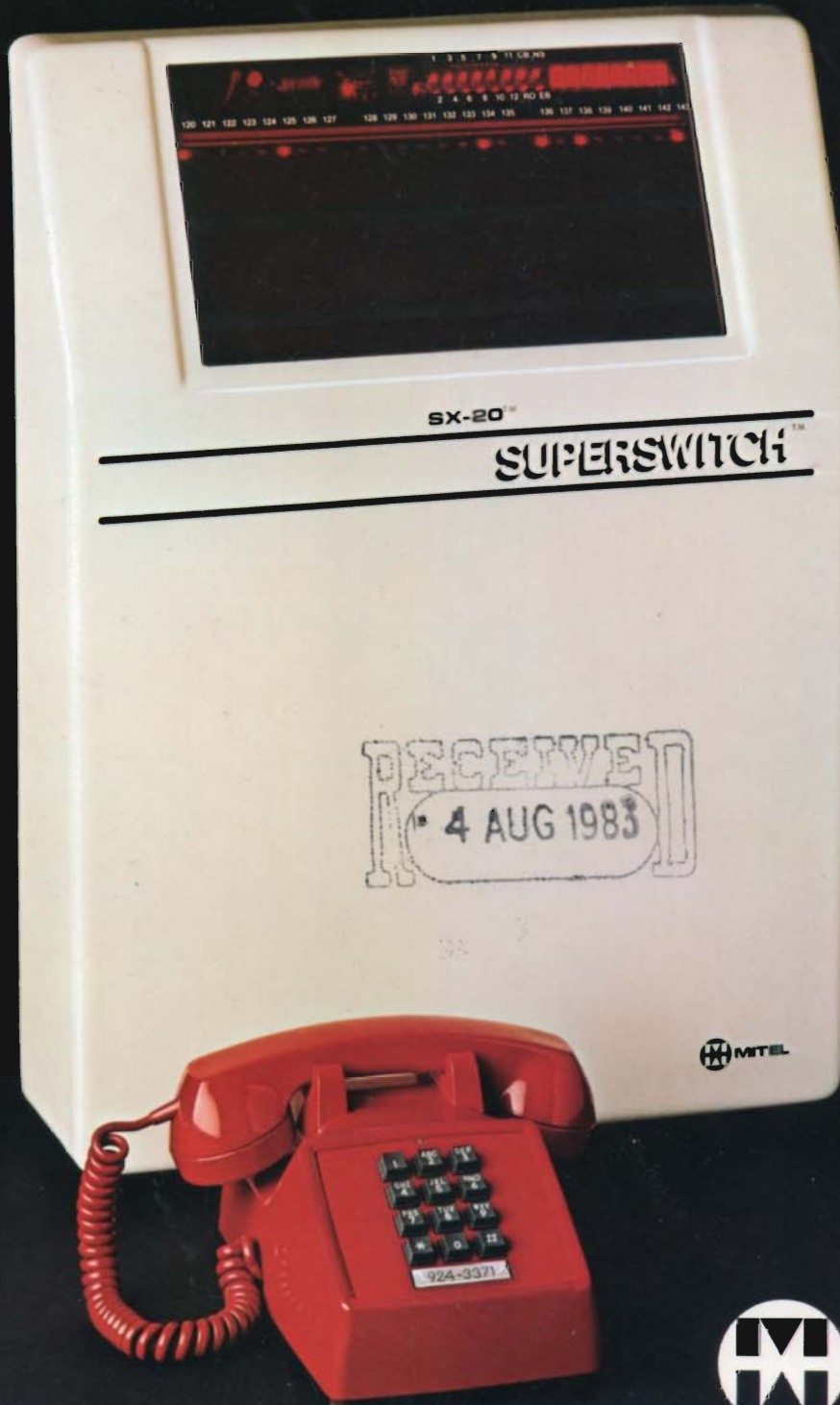


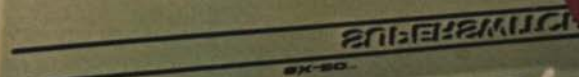
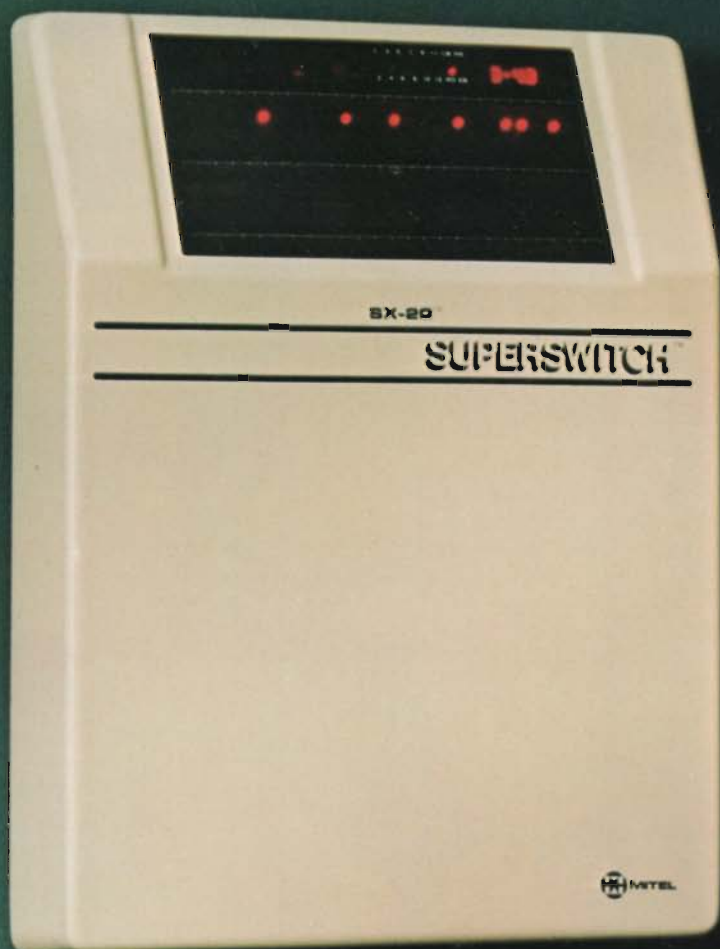
SX 20™

SUPERSWITCH

Proven cost-effective
communications



BUILDING BETTER COMMUNICATIONS



Restaurants. Building supply centres. Warehouses. Manufacturing buildings. Law offices and medical clinics. Department stores. Drilling rigs. For all of these businesses (and many more besides) that need a fully-featured communications system but don't want to swallow a big price to get it, the SX-20 is the ideal solution.

The SX-20. It's like an extra hand for your receptionist.

How often has your business kept an important call waiting too long because of basic inefficiency in your communications system? How often have important messages been stacked up, because your receptionist couldn't cope using an old fashioned system? Give your receptionist an extra hand, with the features available in the SX-20.

A complete Call Status Display provides all the information necessary for your receptionist to handle calls quickly and professionally.

Unanswered calls to extensions recall to your receptionist automatically with Automatic Recall.

Calls to employees on the move can be completed no matter where they are in the building by using Call Park and Paging; the paged employee can then

pick up the call from the nearest phone.

Even when your receptionist is unavailable, TAFAS (Trunk Answer From Any Station) allows incoming calls to be answered directly by any extension.

And Flexible Night Service means that employees who work late won't miss any calls - incoming calls can be routed directly to their extensions.

The SX-20. It means that extension users won't be over extended

Consider the value of these features for streamlining extension users' communications:

Camp-On With Indication lets an extension user know that another call is waiting.

Call Forwarding allows employees who are busy or leaving their offices to have the calls forwarded to any other extension.

Automatic Callback-Busy feature allows an extension, upon encountering a busy extension or outside line, to be alerted when the busy number becomes free.

Station Hunting automatically distributes calls to a department or group of employees.

LOW OVERHEAD AND HIGH EFFICIENCY. THE NATURE OF SMALL BUSINESS, THE ESSENCE OF THE SX-20.





Remote Display

THE SX-20 AND THE SMALL HOTEL / MOTEL. IT'S BEEN A PERPETUAL HONEYMOON.

The SX-20 has features to provide both guests and managers with quick, convenient communications. And, there are features designed specifically to relieve managers and/or operators of mundane communications chores.

Guests can directly dial other rooms, services and outside calls with Direct Dialing.

Flexible Night Service allows night calls to be routed directly to a convenient extension—the manager's bedside phone for example.

Managers can keep an accurate record of local calls with Message Registration and can stop calls from unoccupied rooms using Restrictive Station Control.

And remember, ease of programming or re-programming is itself a big feature of the SX-20. New features needed for a more productive pace can be programmed in minutes.

The convenience of the SX-20 Remote Display

The Remote Call Status Display provides all the information you need, at a glance. The compact and attractive Remote Display cuts down on installation and cabling costs, using standard 2-pair telephone cable. And, since it replaces the need for the equipment cabinet in the reception area, it saves space too.

WHAT MAKES THE SX-20 YOUR PROVEN COST-EFFECTIVE CHOICE.

- ☐ The Mitel SX-20 communications system can be configured for a broad range of applications: up to 48 extensions and 12 trunks, or up to 72 extensions and 8 trunks.
- ☐ The SX-20 is the smallest system for its line size in the world.
- ☐ The low purchase price of the SX-20 is enhanced even further by the fact that standard 2-wire telephone sets can be used at extensions.
- ☐ The SX-20 is loaded with the kind of features that today's market demands.
- ☐ The incredible flexibility of the SX-20 means you can say "yes" to more customers more of the time when it comes to feature programming (and re-programming).
- ☐ At only 29 pounds, the SX-20 can be carried and installed by one person with ease.
- ☐ Just five main types of printed circuit cards make for minimal inventory costs.
- ☐ A standard keyset may be used as a console.
- ☐ The SX-20 uses less power than a 100 watt lightbulb.

The SX-20. A member of the Mitel Superswitch Family.

The excellence of the Mitel Superswitch family has always been based on providing customers with the advantages of flexibility, feature-richness, reliability, and ease of configuration—all in an extremely compact package.

In addition, Mitel regularly introduces compatible product enhancements to the Superswitch family. It's our way of ensuring that a Superswitch purchased today will remain a cost-effective, leading edge communications solution for tomorrow.



THINK IT OVER

Low initial cost. Low on-going costs. A flexible range of features to meet every need. Increased efficiency for your operator. Greater convenience for your extension users.

Hasn't your business gone long enough without an SX-20?

The SX-20 features working for you...

4 Different Classes-of-Service, 4 Trunk Groups, and an extensive range of programmable features allow the SX-20 to be custom configured to your business needs.

Direct Dialing relieves your receptionist or operator from the tedium of handling many calls.

Flexible Numbering lets room numbers match phone numbers.

Toll Restriction controls long distance calling from individual extensions.

Console-less operation may be used by businesses without a receptionist.

Direct-in-lines can be assigned to give a private directory listing to a single extension, or a group of extensions (hunt group).

Music-on-Hold provides pleasant background music for parties on hold.

Tone-to-Pulse Conversion allows the convenience and speed of Touch-Tone® extension sets in all installations.

Call Block restricts room to room calling during the night.

Attendant and Station Paging plus many more features that will complement your business are available.

Technical Summary

Technology: Stored program, Microprocessor controlled
Switching: Solid-State Space Division
System Capacity: 48 lines/12 trunks or 72 lines/8 trunks
Equipment Cabinet: Approx. 22.3" (566 mm)H x 16.5" (419 mm)W x 6.6" (168 mm)D. Weight approx. 29 lbs. (13 kg) fully loaded.
Primary Power: 105-125VAC, 47-63 Hz; 3A maximum, 1A Typical
230V operation optional
Environment: 0-40°C (32-104°F) 10-90% relative humidity (non-condensing)
SX-20 Remote Display: approx. 6" (152 mm)H x 7.9" (200 mm)L x 1.1" (28 mm)W
Specifications subject to change without notice.
FCC Registration No. BN285B67526PFE

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