

# GOVERNMENT SPECIAL SERVICE CIRCUITS FOR THE PRESIDENT OF THE UNITED STATES SERVICE MAINTENANCE

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## 1. GENERAL

1.01 This guideline is issued to clarify procedures to be used by test rooms for establishing and maintaining Government Special Service Circuits for the President of the United States.

1.02 Whenever this section is reissued, the reason for reissue will be listed in this paragraph.

## 2. UNIVERSAL SERVICE ORDER AND CIRCUIT ORDER INFORMATION

2.01 See Fig. 1 for USO and Circuit Order Information flowchart.

2.02 Information should be passed by the Customer Service Engineer, Government Services organization, to all offices involved (except message network offices for a "turn down" of a message circuit when necessary for facility use on a Presidential circuit). Refer to paragraph 2.03.

2.03 Due to facility diversity requirements on Presidential Services, message circuits are frequently "turned down" when spare facilities are not available for establishing service. The designated PCO for the Government Service is responsible for contacting the message circuit control office in a "turn down" situation. The following information should be relayed to the message circuit control office:

(a) Circuit Number

(b) Circuit order number (both USO and local company order numbers, if applicable)

(c) Approximate length of "turn down"

(d) Callers initials and "call back" number.

2.04 All circuit wiring and cross connections should be hard-wired. However, patch facilities may be accepted to expedite testing with assurance and verification that patches will be hard-wired in advance of service dates.

2.05 The customer will advise the Network Control Office, Washington #1, when the Presidential circuits are "Good Night" (finished with service). When a "Good Night" is received, the control office (Arlington #2 or Washington #1) shall verbally notify all offices, including any message control offices involved in restoration of message circuits that were "turned down" for facility use on Presidential circuits.

## NOTICE

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Bell System except under written agreement

### 3. NOTIFICATION

**3.01** The USO supervisor shall maintain constant checks with points involved in providing circuits to be assured satisfactory action is being taken. The Operations Manager of the PCO office and the Operations Network Manager shall be notified of progress or impending conditions which may cause delay in establishing the circuits.

### 4. TESTING

**4.01** Standard installation and maintenance procedures for two-point domestic/international services apply.

**4.02** The tester assigned to line up the circuit should obtain results of balance tests and check the operation of echo suppressors and signaling equipment and provide assistance to the other offices to correct circuit wiring problems.

### 5. CIRCUIT RESTORATION

**5.01** Emergency protection circuits (alternates) are provided for prompt circuit restoration.

**5.02** Trouble locating and clearance steps should be initiated by the PCO on the primary circuit immediately after provision of make-good, and restored to customer when trouble condition on the primary circuit has been resolved. In the case of failure of only the alternate circuit, standard priority 1B restoration procedures apply. If both the primary and alternate circuits fail simultaneously, the restoration sequence of "Primary circuit first, alternate circuit second", should be followed.

**5.03** Given the situation of a facility failure with no spare channel available for restoration, and the need to still maintain circuit diversity, a message circuit may be "turned down and used as a facility "make good." This procedure applies to both primary and alternate circuit restoration. Paragraph 2.03 should be referenced for message circuit "turn-down" procedures. Paragraph 2.05 should be referenced for message circuit "turn-up" procedures.

### 6. REPORTS

**6.01** The Long Lines Regional Facilities Management Center will be responsible for maintaining

status of all Bell System provided Presidential Private Line Services.

**6.02** Long Lines control offices, Washington #1 and Arlington #2, shall advise the RFMC on 703-450-5600 or 703-691-6446, and the Operations Network Manager on 202-479-5291 when Presidential circuits are "Turned Up" (service started) and when "Good Night" (service terminated) is received from the customer.

**6.03** All related circuit outages shall be reported directly to the Long Lines Regional Facility Management center (703-450-5600 or 703-691-6446) on a 24-hour basis.

**6.04** Plant Control Offices will report all Presidential circuit outages to the Washington #1 Long Lines Testboard and other status centers as outlined in Washington District Local Practices (see Fig. 2).

**6.05** The following line management reporting by the Long Lines Operations Network Manager via ADNet should be followed on all significant occurrences on Presidential Services:

General Manager - Operations  
Operations Staff Manager  
District Operations Manager - Washington  
District Engineer - Radio  
Manager Government Communications - Special Projects  
Customer Service Engineer - Government Telephone  
Operations Manager - Arlington #2  
Operations Manager - Washington #1 Testboards

Notify Line Management when:

- (a) The President of the United States or a prominent member of his staff experience a service interruption, ie, noise, cross-talk, open circuit, etc
- (b) Any delay occurs in restoration of Presidential service
- (c) Any condition appears which may be detrimental to the Presidential service.

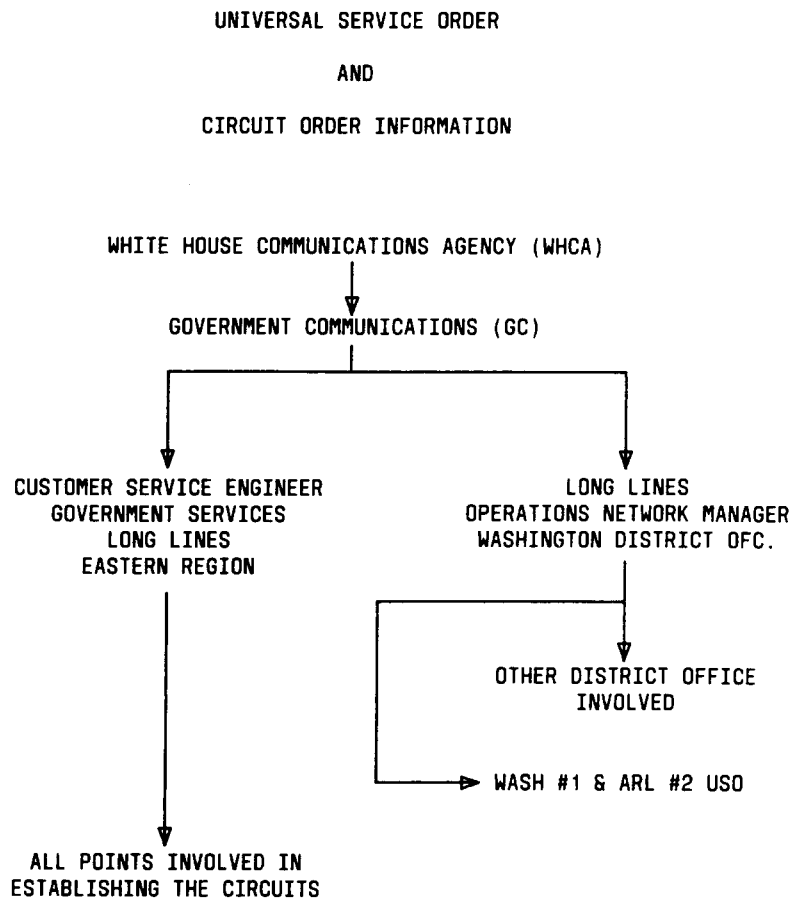


Fig. 1—Universal Service Order and Circuit Order Information Flowchart

TROUBLE REPORTING PROCEDURE

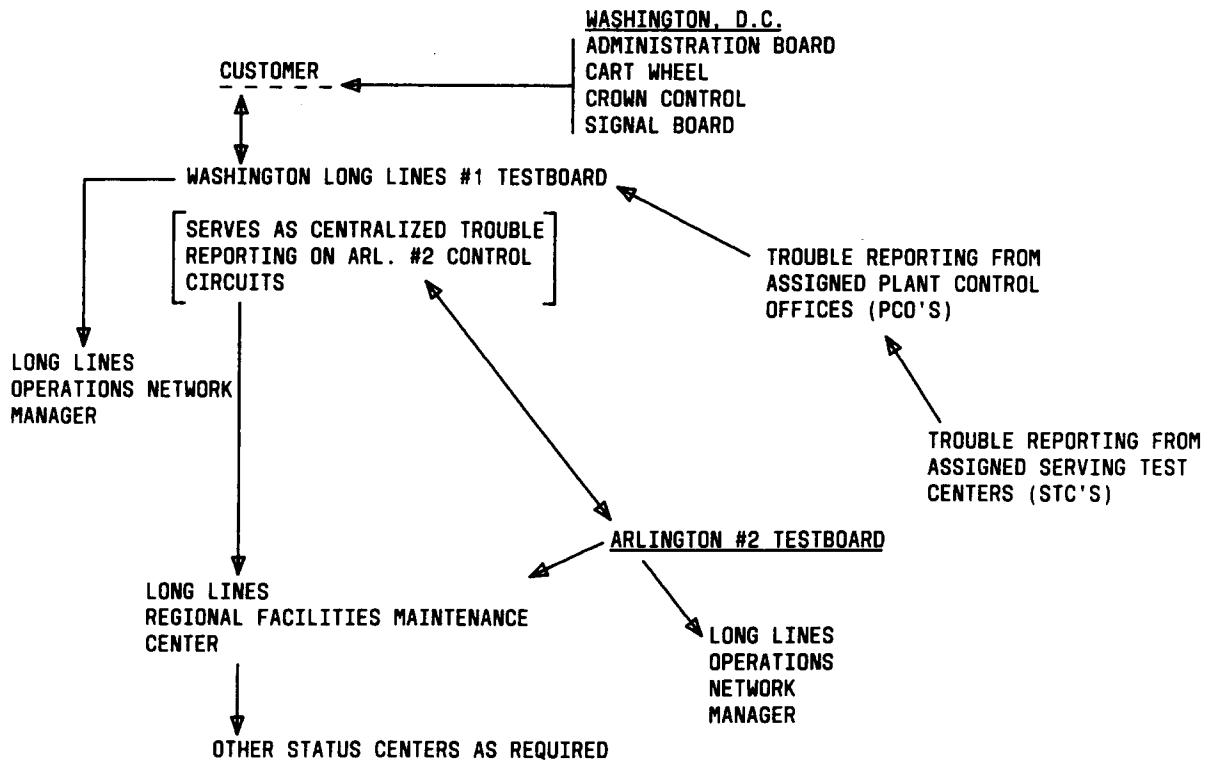


Fig. 2—Trouble Reporting Procedure Flowchart