

**WHY DOES
MASSACHUSETTS
NEED A
NEW AREA CODE
ANYWAY?**



We're the one for you New England.



New England Telephone

A **NYNEX** Company

TCI Library: www.telephonecollectors.info

Because Massachusetts is growing so fast we're running out of phone numbers. The same thing has happened in other parts of the country as well.

WHEN WILL THE NEW AREA CODE START?

Area Code 508 will go into effect July 16, 1988. We're giving you a year to get ready for the change.

WILL THERE BE ANY CHANGES IN MY PHONE SERVICE?

Only this. You will have to get used to dialing "1" plus the Area Code when

calling across the new Area Code line. Otherwise, the telephone service for today's Massachusetts customers will remain exactly the same. New England Telephone is making every effort to introduce the new Area Code in a way that minimizes inconveniences as much as possible.

WHAT WILL THE NEW CODE MEAN TO ME?

The only purpose of the change is to create more telephone numbers; therefore, there will be no change in most Massachusetts customers' phone bills. Calls to and between Massachusetts exchanges will be billed just as they are

today and New England Telephone will continue to handle these calls just as we do today.

WHAT WILL I HAVE TO DO?

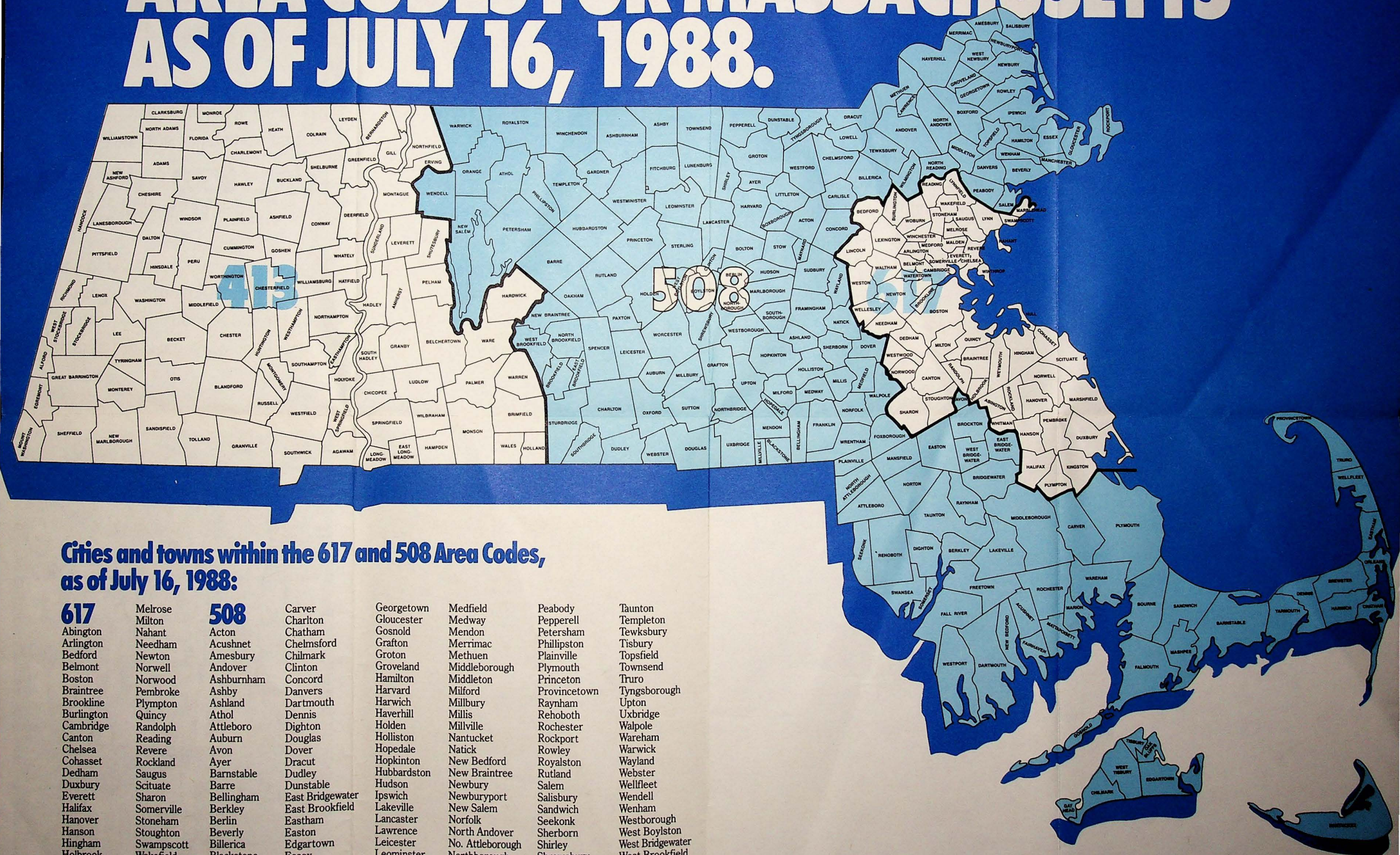
If you live in a community that will be in the new 508 area, you should inform friends, family and anyone else who may call you from outside the area of the impending change. Also, most businesses will need to alter their stationery, business cards and advertising. Even if you're not within the new Area Code you may wish to keep the map inside this folder as a handy reference.

OK THEN, WHO'S GOING TO GET THE NEW AREA CODE, AND WHO ISN'T?

The new Area Code boundary runs in an approximate semicircle from Kingston on the South Shore, around Boston to Marblehead on the North Shore. A lot of planning went into establishing this boundary line so that it gives everyone quick and easy access to local communities, including police and fire officials.

If you need further information, please call 1 800 555-5000, weekdays between 8:30 a.m. and 5 p.m.

NEW ENGLAND TELEPHONE AREA CODES FOR MASSACHUSETTS AS OF JULY 16, 1988.



Cities and towns within the 617 and 508 Area Codes, as of July 16, 1988:

617

Abington
Arlington
Bedford
Belmont
Boston
Braintree
Brookline
Burlington
Cambridge
Canton
Chelsea
Cohasset
Dedham
Duxbury
Everett
Halifax
Hanover
Hanson
Hingham
Holliston
Hull
Kingston
Lexington
Lincoln
Lynn
Lynnfield
Malden
Marblehead
Marshfield
Medford

Melrose
Milton
Nahant
Needham
Newton
Norwell
Norwood
Pembroke
Plympton
Quincy
Randolph
Reading
Revere
Rockland
Saugus
Scituate
Sharon
Somerville
Stoneham
Stoughton
Swampscott
Wakefield
Waltham
Watertown
Wellesley
Weston
Westwood
Weymouth
Whitman
Winchester
Winthrop
Woburn

508

Acton
Acushnet
Amesbury
Andover
Ashburnham
Ashby
Ashland
Athol
Attleboro
Auburn
Avon
Ayer
Barnstable
Barre
Bellingham
Berkley
Berlin
Beverly
Billerica
Blackstone
Bolton
Bourne
Boxborough
Boylston
Brewster
Brockton
Brookfield
Carlisle

Carver
Charlton
Chatham
Chelmsford
Chilmark
Clinton
Concord
Danvers
Dartmouth
Dennis
Dighton
Douglas
Dover
Dracut
Dudley
Dunstable
East Bridgewater
East Brookfield
Eastham
Easton
Edgartown
Essex
Fairhaven
Fall River
Falmouth
Fitchburg
Foxborough
Framingham
Freetown
Gardner
Gay Head

Georgetown
Gloucester
Gosnold
Grafton
Groton
Groveland
Hamilton
Harvard
Harwich
Haverhill
Holden
Holliston
Hopedale
Hopkinton
Hubbardston
Hudson
Ipswich
Lakeville
Lancaster
Lawrence
Leicester
Leominster
Littleton
Lowell
Lunenburg
Manchester
Mansfield
Marion
Marlborough
Mashpee
Mattapoisett
Maynard

Medfield
Medway
Mendon
Merrimac
Methuen
Middleborough
Middletown
Milford
Millbury
Millis
Millville
Nantucket
Natick
New Bedford
New Braintree
Newbury
Newburyport
New Salem
Norfolk
North Andover
No. Attleborough
Northborough
Northbridge
No. Brookfield
Norton
Oak Bluffs
Oakham
Orange
Orleans
Oxford
Paxton

Peabody
Pepperell
Petersham
Phillipston
Plainville
Plymouth
Princeton
Provincetown
Raynham
Rehoboth
Rochester
Rockport
Rowley
Royalston
Rutland
Salem
Salisbury
Sandwich
Seekonk
Sherborn
Shirley
Shrewsbury
Southborough
Southbridge
Somerset
Spencer
Sterling
Stow
Sturbridge
Sudbury
Sutton
Swansea

Taunton
Templeton
Tewksbury
Tisbury
Topsfield
Townsend
Truro
Tyngsborough
Upton
Uxbridge
Walpole
Wareham
Warwick
Wayland
Webster
Wellfleet
Wendell
Wenham
Westborough
West Boylston
West Bridgewater
West Brookfield
Westford
Westminster
West Newbury
Westport
West Tisbury
Wilmington
Winchendon
Worcester
Wrentham
Yarmouth

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A NYNEX Company

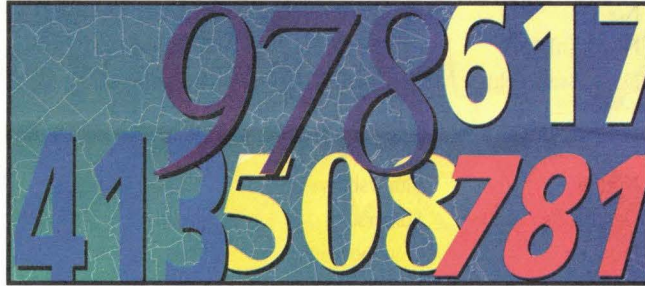
Extra!

AUGUST 1997

NYNEX®

Beginning
September 1,
1997, there will be
two new area
codes
in Eastern
Massachusetts.

No, the area codes
aren't changing
just to annoy you.



Because demand for communication services in Massachusetts is growing so fast, we need more telephone exchanges. So, under an order issued by the Massachusetts Department of Public Utilities, beginning September 1, 1997, there will be two new area codes in Eastern Massachusetts. The northern portion of the existing 508 area code will have a new 978 area code.

(Continued)

(Continued from page 1)

Twelve communities surrounding and including Boston will retain the existing 617 area code. And the remaining communities in the 617 area will change to a new 781 code.

Starting in May 1998, new exchanges and telephone numbers will be activated in all four Eastern Massachusetts area codes.

The new area codes will help us keep pace with consumer demand for voice lines, fax machines, computers, pagers, and cellular phones, as well as new companies offering local telephone service.

How will this change affect you?

Starting September 1, 1997, all Massachusetts customers should use the following dialing patterns to complete calls:

TYPE OF CALL	DIAL
Local calls within the same area code	7-digit telephone number
Local calls to a different area code	area code + 7-digit telephone number*
Calls to anywhere outside your local calling area	1 + area code + 7-digit telephone number

* New dialing patterns effective across Massachusetts.

978

Will rates and services change?

Even though dialing may change, the new area codes do not affect rates or local calling areas. A local call is still a local call, a toll call is still a toll call. And all of our Optional Calling Plans, such as *Bay State or the Eastern Massachusetts Unlimited Calling Plan* will remain unchanged.

Which towns will be affected?

For your convenience, we've listed Massachusetts cities and towns by area code effective September 1, 1997. Cities and towns in the 413 area remain unchanged. Please keep the map inside this newsletter as a handy reference.

What should you do?

If your area code is changing, notify friends and business associates that your area code will change as of September 1, 1997. After December 1, 1997, calls can not be completed without the correct area code. (Callers will hear announcements instructing them to redial).

Starting in May 1998, new exchanges and telephone numbers will be activated in all four Eastern Massachusetts area codes.

Checklist for Area Code changes in Massachusetts

We've compiled this checklist to help you make a smooth transition to the new area codes and associated dialing changes. Here are some of the action items you may need to keep track of:

Check with your suppliers to make sure your equipment can handle the two new area codes:

- ☐ Medical alert systems
- ☐ Fire/Security alarm companies
- ☐ PBX systems

617

Reprogram your telecommunications services and equipment to include the new area codes:

- ☐ Computer modems
- ☐ Call Forward/Callability
- ☐ Voice Dialing
- ☐ All speed dialing lists, including those on office phones, cellular or mobile phones, and fax machines
- ☐ Automatic Call Distributors
- ☐ Pager Notification on Voice Mail

NYNEX will automatically reprogram or modify:

- ☐ Centrex Systems
- ☐ Foreign Exchange Service
- ☐ NYNEX White Pages listings (beginning September 1997)
- ☐ Remote Line
- ☐ Call Answering/Voice Messaging (Remember to use the new dialing patterns and area codes to access your mailbox when you're away from home or office.)
- ☐ Call Forwarding II (Busy/Don't answer)
- ☐ Selective Blocking Service (550, 554, 900, 920, 940, 976)

Any questions?

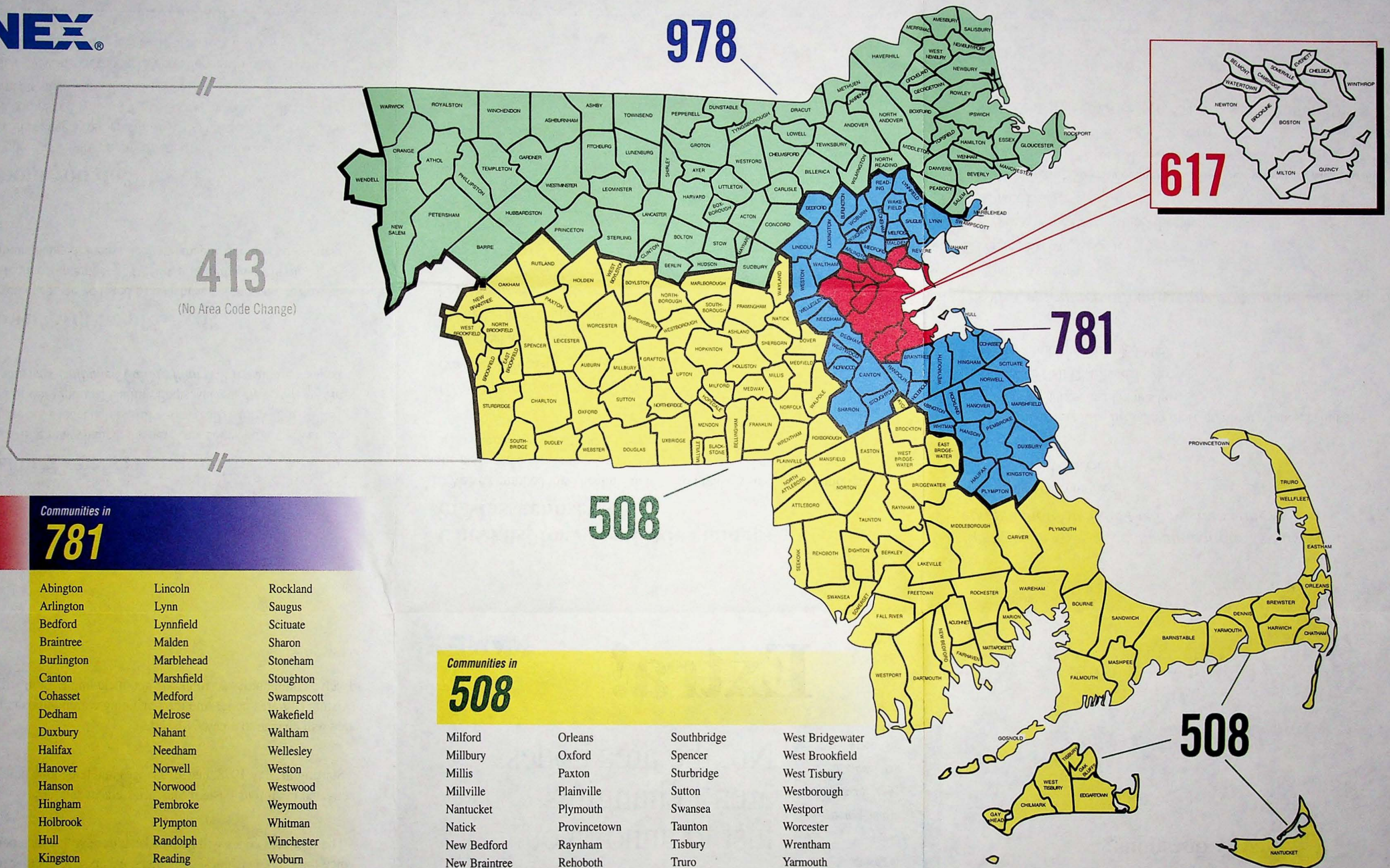
For further information, please call NYNEX at

1 800 203-7967.

Thank you for helping us make these necessary changes as smooth as possible.

NYNEX.
New England Telephone

NYNEX Extra!
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MA 8/97 Res



**Communities in
617**

Belmont
Boston
Brookline
Cambridge
Chelsea
Everett
Milton
Newton
Quincy
Somerville
Watertown
Winthrop

**Communities in
781**

Abington	Lincoln	Rockland
Arlington	Lynn	Saugus
Bedford	Lynnfield	Scituate
Braintree	Malden	Sharon
Burlington	Marblehead	Stoneham
Canton	Marshfield	Stoughton
Cohasset	Medford	Swampscott
Dedham	Melrose	Wakefield
Duxbury	Nahant	Waltham
Halifax	Needham	Wellesley
Hanover	Norwell	Weston
Hanson	Norwood	Westwood
Hingham	Pembroke	Weymouth
Holbrook	Plympton	Whitman
Hull	Randolph	Winchester
Kingston	Reading	Woburn
Lexington	Revere	

**Communities in
508**

Milford	Orleans	Southbridge	West Bridgewater
Millbury	Oxford	Spencer	West Brookfield
Millis	Paxton	Sturbridge	West Tisbury
Millville	Plainville	Sutton	Westborough
Nantucket	Plymouth	Swansea	Westport
Natick	Provincetown	Taunton	Worcester
New Bedford	Raynham	Tisbury	Wrentham
New Braintree	Rehoboth	Truro	Yarmouth
Norfolk	Rochester	Upton	
North Attleboro	Rutland	Uxbridge	
North Brookfield	Sandwich	Walpole	
Northborough	Seekonk	Wareham	
Northbridge	Sherborn	Wayland	
Norton	Shrewsbury	Webster	
Oak Bluffs	Somerset	Wellfleet	
Oakham	Southborough	West Boylston	

**Communities in
978**

Acton	Berlin	Clinton	Georgetown
Amesbury	Beverly	Concord	Gloucester
Andover	Billerica	Danvers	Groton
Ashburnham	Bolton	Dracut	Groveland
Ashby	Boxborough	Dunstable	Hamilton
Athol	Boxford	Essex	Harvard
Ayer	Carlisle	Fitchburg	Haverhill
Barre	Chelmsford	Gardner	Hubbardston

**Communities in
978**

Hudson	New Salem	Royalston	Wendell
Ipswich	Newbury	Salem	Wenham
Lancaster	Newburyport	Salisbury	West Newbury
Lawrence	North Andover	Shirley	Westford
Leominster	North Reading	Sterling	Westminster
Littleton	Orange	Stow	Wilmington
Lowell	Peabody	Sudbury	Winchendon
Lunenburg	Pepperell	Templeton	
Manchester	Petersham	Tewksbury	
Maynard	Phillipston	Topsfield	
Merrimac	Princeton	Townsend	
Methuen	Rockport	Tyngsboro	
Middleton	Rowley	Warwick	

**Communities in
508**

Acushnet	Brookfield	Easton	Holliston
Ashland	Carver	Edgartown	Hopedale
Attleboro	Charlton	Fairhaven	Hopkinton
Auburn	Chatham	Fall River	Lakeville
Avon	Chilmark	Falmouth	Leicester
Barnstable	Dartmouth	Foxboro	Mansfield
Bellingham	Dennis	Framingham	Marion
Berkley	Dighton	Franklin	Marlborough
Blackstone	Douglas	Freetown	Mashpee
Bourne	Dover	Gay Head	Mattapoisett
Boylston	Dudley	Gosnold	Medfield
Brewster	East Bridgewater	Grafton	Medway
Bridgewater	East Brookfield	Harwich	Mendon
Brockton	Eastham	Holden	Middleborough

Verizon Reminds Eastern Massachusetts Customers New Area Codes Go into Effect April 2

BOSTON -- When resetting your clocks this weekend for Daylight Saving, check to make sure you also have reprogrammed all your phone equipment for a new way of dialing calls that goes into effect beginning April 2.

"Time is running out for dialing local calls without including the area code," said Rick Colon, Verizon manager for area code customer education. "All customers in Eastern Massachusetts should be using the new dialing method now so they are familiar with it. They also should check immediately whether they need to reprogram their services or equipment, such speed dialing or computer modems, that dial local phone numbers."

Eastern Massachusetts is adding new area codes with the same geographic boundaries as the current 617, 508, 781 and 978 area codes. These "overlay" area codes will eliminate the need to split the existing codes into ever-smaller areas to create new phone numbers and will allow existing customers to keep their current phone numbers.

The new area codes will coincide with existing area codes as follows:

The new area codes will coincide with existing area codes as follows:

- 857 will overlay 617
- 774 will overlay 508
- 339 will overlay 781
- 351 will overlay 978

While telephone numbers in the existing area codes will not change, callers in Eastern Massachusetts will need to dial 10 digits -- the area code and seven-digit number -- for all local calls and "1" plus 10 digits for all toll calls starting April 2. If they prefer, customers may complete all calls -- local, toll and long distance -- by dialing "1" plus 10 digits.

Beginning April 2, customers who dial incorrectly will hear a recorded message reminding them that they must also dial the complete number, which includes the area code. It will take about two weeks to convert all the company's 250 call-routing centers in Eastern Massachusetts for the change.

This change affects Eastern Massachusetts customers only. Customers in the 413 area code in Western Massachusetts will continue to dial all their calls as they do today.

Beginning May 2, local telephone companies may assign numbers in the new 857, 774, 339 and 351 area codes to customers who request new phone service or additional lines.

The demand for new telephone numbers is exploding as Massachusetts residents and businesses increasingly have a choice of which company provides their local phone service. These competing companies require phone numbers for their customers.

Just three years ago, two new area codes were created in Massachusetts by splitting existing area codes in half. The 781 area code was carved out of the 617 code and the 978 area code was carved out of the 508 area code. With the addition of the four new overlay codes, Massachusetts will have nine area codes.

Nationwide, the number of new area codes also is increasing as a result of the heavy demand for additional phone numbers.

The additional area codes and new dialing pattern will not affect current telephone numbers, the price of telephone service or local calling areas. In addition, customers will still dial 911 to reach emergency services.

Since September, Verizon has been informing its customers about the dialing change and new area codes through advertising, inserts in phone bills, letters to businesses, press releases, outreach to senior citizens and others, and special activities.

The company offers the following tips:

- Dial 10 digits or "1" plus 10 digits for all local calls.
- Reprogram computers that are used for Internet access, fax machines, speed dialing and call forwarding services and other equipment that dials phone numbers. A list of some equipment and services that may require reprogramming follows this release.
- Check with your security company or the supplier of your PBX business phone system to make sure your systems are programmed to handle the new area codes.
- Update phone lists, databases, Web pages, billing records and address books with the new area codes.
- Include the area code when giving out your phone number.

More information on the area codes and dialing changes is available Monday through Friday from 9 a.m. to 5 p.m. by calling Verizon's toll-free Area Code Information Line at 877-554-3685. Customers also may visit the company's area code pages on the World Wide Web at www.verizon.com/support/areacode.html.

Verizon Communications (NYSE:VZ) is one of the world's leading providers of communications services. Verizon companies are the largest providers of wireline and wireless communications in the United States, with nearly 109 million access line equivalents and more than 27.5 million wireless customers. Verizon is also the world's largest provider of print and online directory information. A Fortune 10 company with approximately 260,000 employees and more than \$63

billion in annual revenues, Verizon's global presence extends to 40 countries in the Americas, Europe, Asia and the Pacific. For more information on Verizon, visit www.verizon.com.

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ATTENTION CUSTOMERS IN THESE AREA CODES:
617 / 508 / 781 / 978

Get Ready Now for Ten Digit or "1"+ Ten-Digit Dialing For All Local & Toll Calls

Customers with phone numbers in the 617 / 508 / 781 / 978 area codes need to reprogram any telephone equipment, computer or service that currently dials seven-digit phone numbers. The change is necessary for the introduction of new area codes in Eastern Massachusetts this spring. Customers should reprogram that equipment or service as soon as possible so that it dials ten digits or "1" plus ten digits for all seven-digit numbers they dial today. This reprogramming must be completed by April 2.

Examples of equipment or Verizon services that may need to be reprogrammed include:

- Computers used for Internet access
- Modems
- Speed dialing lists
- Automatic dialers
- Cellular and mobile phones
- Security systems (check with your security company)
- PBX business phone systems (check with your PBX supplier)
- Pagers
- Fax machines
- Home Voice Mail or Answer Call/Voice Mail features
- Call Forwarding

In addition, be sure to update phone lists, databases, Web pages, billing records and address books to include area codes and include the area code when exchanging telephone numbers.

For more information on Massachusetts area codes or how to dial calls, call Verizon's toll-free Area Code Information Line on 877-554-3685. Customers also may visit the company's area code pages on the World Wide Web (www.verizon.com/support/areacode.html).