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Western Hlectric Company, Inc.
Central Recional Services
For Training Purposes Only
Engineering Personnel Develomment
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Lesson No. 1
FUNDAMENTALS OF TELEPHONY

## Section 8

## The Manual Switching System

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1876 - Telephone patented by Alexander Graham Bell.

"Gallows Frame" Telephone
June, 1875
First Electrical Transmitter of Speech Sounds.


Liquid Transmitter.
March 10, 1876 First Instrument to Transmit Articulate Speech

1878 - First Switchboard installed in New Haven, Connecticut; serving 21 Subscribers on 8 Subscriber Lines.


Fig. 1 New Haven Board 1878


1) Private Line - Two Subsets permanently connected to a pair of wires.

2) Multi-Party Line - Several Stations connected to the same pair of wires.

3) Several Party Lines Connected to a Switchboard located in a Central Office. A Subscriber on one party Iine is connected to a Subscriber on another party line by an Operator at the Switchboard.

4) Two Single-Party Fines connected together by an Operator at the Central Office Switchboard。

5) Several Central Offices, interconnected by Trunks, required to service a. large Exchange Area.

6) Tandem Office - A Central Office used as an intermediate switching point for traffic between other Central Offices, and affording:
7) Economical trunking between outlying offices with low traffic volume.
8) Alternate Routes between all Central Offices in an Exchange Area handling overflow traffic from Direct Trunks.

9) A combination of Direct and Tandem Trunking provides the most economical method of handling traffic between several Central Offices.


Subscriber Lines)
and ( ) appear on the "A" Switchboard in the Originating Office. Outgoing Trunks)
Incoming Trunks)
and , - appear on the "B" Switchboard in the Terminating Office. Subscriber Lines






Boys were originally employed as operators; however they would of ten argue with the subscribers, and sometimes swear at them!


Combination Switchboard Lineup

Combination Switchboard Position
Equipment




Manual Central Office Terminal Room



In the Manual Switching Sysistm, Subscriber Lines are cabled to Jacks mounted in the face of a Switchboard. Operators temporarily connect two Subscriber ines together to build up a palking Path by inserting Plugs on the ends of Cords j.nto Jacks.


In a Multi-Office Exchange Area, two separate Switchboards are used:

1) The Sinbscriber or "A" Switchboard, and
2) The Trunk or "B" Switchboard.

Comoletion of a Call Between Manual Offices Equipped With No. 1 Tyoe Sivitchboards


The removal of the Receiver from the Switchhook by the Calling Subscriber lights the Line Lamp in front of the "A" Operator.


The "A" Operator inserts the Answering Cord Plug in the Calling Subscriber Answering Jack.

-The "A" Operator connects her Telephone Set to the Answering Cord by operating the Listening Key, snd challenges on the Line by saying, "Number, please."


The Calling Subscriber passes the Office Code (Iincoln) and the Called Subscriber Number ( 4 digits) to the "A" Operator.


1) When the " A " Operator hears the Central Office Name or Code, she tests for an Idle Outgoing Trunk to the "B" Switchboard in the Called Office by touching the Tip of the Calling Cord Plug to the Sleeve of the Outgoing Trunk Jacks:
a) A "Click" in the "A" Operator's Headset indicates a Busy Trunk.
b) No "click" in the "A" Operator's Headset indicates an Idle Trunk.
2) The "A" Operator inserts the Calling Cord Plug irto an Idle Outgoing

Trunk Jack, lighting the Calling Supervisory Lamp at the " K " Switchboard.


1) When the " B " Operator becomes Idle, the Trunk Supervisory Lamp at the " B " Switchboard flashes 60 times per minute.
2) The "B" Operator's Telephone Set is connected automatically to the Incoming Trunk Cord with the flashing Trunk Supervisory Lamp.
3) Two spurts of Tone (Beep, beep!) are placed on the Trunk.
4) Upon hearing the Order Tones, the " $A$ " Operator repeats the Called Number, "1234," to the "B" Operator.
5) The "A" Operator releases the Listening Key. (The Calling Supervisory Lamp is still lighted.)
6) The "B" Operator makes a Busy Test of Subscriber Multiple Jack "1234." a) If the "B" Operator hears a "click" (Called Subscriber Line Busy), she inserts the Trunk Cord Plug into a Busy-Back Jack, transmitting Busy Tone to the Calling Subscriber.
b) If the " B " Operator hears no "click," indicating the Called Subscriber Line is Idle, she inserts the Trunk Cord Plug into Subscriber Multiple Jack "1234."
7) Plugging up the Call extinguishes the flashing Trunk Supervisory Lamp at the "B" Switchboard.
8) Ringing Current is applied automatically to the Called Subscriber Line.


When the Called Subscriber answers (Called Handset OFF Switchhook):

1) Ringing Current is "tripped" (cut-off) automatically.
2) The Calling Supervisory Lamp at the " A " Switchboard is extinguished, signaling the "A" Operator that the Call has been completed.
3) Talking Battery and Ground are supplied to the Galling Subscriber by the "A" Switchboard Cord Circuit.
4) Talking Battery and Ground are supplied to the Calied Subscriber by the "B" Switchboard Cord Circuit.


When the Manual Subscribers finish talking and replace their Handsets ON Switchhook, a "double-disconnect" signal appears at the "A" Switchboard.

1) The Called Handset ON Switchhook lights the Calling Supervisory Lamp at the "A" Switchboard.
2) The Calling Handset ON Switchhook lights the Answering Supervisory Lamp at the "A" Switchboard.
3) The "A" Operators takes down the Calling Cord at the "A" Switchboard, extinguishing the Calling Supervisory Lamp and lighting the Trunk Supervisory Lamp at the "B" Switchboard.
4) The " $B$ " Operator takes down the Trunk Cord at the " $B$ " Switchboard, extinguishing the Trunk Supervisory Lamp and restoring the "B" Switchboard to normal.
5) The "A" Operator withdraws the Answering Cord Plug from the Answering Jack, extinguishing the Answering Supervisory Lamp and restoring the "A" Switchboard to normal.


A Call from a Subscriber in the North Office to a Subscriber in the Iincoln Office is completed from the North Office "A" Board to the Lincoln Offica "B" Board, as shown above。


A Call from a Lincoln Office Subscriber to a North Office Sunseriher is set up on the Lincoln "A" Board and the North "B" Board.


A Call between two North Office Subscribers is completed through the North "A" and "B" Boards.

In a small Exchange Area, a Combination Board combines the functions of the "A" and "B" Boards:

1) Outgqing "Trunks to Toll ("Long Distance") and other Local Offices appear directly above the Answering Jacks and Line Lamps.
2) Subscriber Multiple Jacks appear above the Outgoing Trunk Jacks.
3) A single Operator performs all operations in handing a Local Call.


## Steps in Completing a Call Through a Combination Switchboard (Refer to Drawing on Preceding Page)

1) Subscriber No. 3170 removes his Handset, lighting the Line and Auxiliary Lamps.
2) The Operator inserts the Plug of an Idle Answering Cord into the Answering Jack above the lighted Line Lamp, extinguishing the Line and Auxiliary Lemps.
3) The Operator pushes forward the Listening Key of the selected Cord Circuit and says, "Number, please!"
4) The Calling Subscriber (No. 3170) passes the Called No., "4422," to the Operator.
5) The Operator picks up the Calling Cord of the pair selected for this call and makes e Busy Test of the Called Subscriber Line by touching the Tip of the Calling Cord Plug to the Sleeve of Subscriber Multiple Jack 4422. A "click" in her Telephone Receiver indicates the Called Subscriber Line is Busy-no "click" indicates an Idle Subsoriber Line.
6) If the Called Subscriber Iine checks Busy, the Operator so advises the Calling Subscriber, who replaces his Handset ON Switchhook. The Operator then takes down the connection.
7) Should the Called Subscriber Line check Idle, the Operator: a) If the Switchboard is equipped for MANUAL Ringing:
1.) Inserts the Calling Cord Plug into Subscriber Multiple Jack No. 4422, lighting the Calling Supervisory Lamp.
8) Pulls back on the Listening Key, applying Ringing to the Called Subscriber line.
9) For a Call completed to a Multi-Party Line, the Operator depresses one of the Common or Master Ringing Keys, "W, J, R or M, " before operating the Cord Circuit Iistening Key to apply Ringing.
b) If the Switchboard is equipped for MACHINE Ringing:
10) The Operator inserts the Calling Cord Plug into Subscriber Multiple Jack No. 4422, lighting the Calling Supervisory Lamp.
11) Ringing is applied automatically to the Called Subscriber Line.
12) The Called Handset OFF Switchhook extinguishes the Calling Supervisory Lamp, signaling the Operator that the Call has been completed. In the case of MACHINE Ringing, Ringing is tripped automatically by the Called Handset OFF Switchhook.
13) The Called Handset $O N$ Switchhook, following completion of conversation, relights the Calling Supervisory Lamp.
14) The Galling Handset ON Switchhook lights the) Answering Supervisory Lamp.
15) The Operator takes down both Cords, extinguishing the Cord Supervisory Lamps, restoring the Switchboard to normal.
