

AUTOVON
PROCEDURES AND RESPONSIBILITIES
SWITCHED SERVICE NETWORKS

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1. GENERAL	
1.01 This section describes special procedures and responsibilities of the AUTOVON operation centers that are in addition to those described in BSP Sections 309-200-001 and 660-005-011.	
1.02 When this section is reissued, the reason for reissue will be given in this paragraph.	
1.03 Prior to using the information in this section, the operations center personnel should be thoroughly familiar with the office responsibilities for special services covered in Section 660-005-011 and the CCSA procedures and responsibilities covered in Section 309-200-001.	
2. NETWORK MANAGEMENT CENTERS	
2.01 The Dranesville Network Management Center for AUTOVON, Dranesville, Virginia, functions as both network control office and traffic management center.	
A. Network Control Office	
2.02 The AUTOVON network control office is located at the network management center. The operations service manager has the responsibility	

for ensuring that all AUTOVON services perform to the satisfaction of the Defense Communications Agency and that these services meet Bell System objectives.

B. Network Management Center

2.03 The Network Management Center for AUTOVON has the responsibility for CONUS AUTOVON traffic with concurrence of the Defense Communication Agency Operation Center—Support Division. Coordination for Global AUTOVON network traffic is handled through DCA-Pacific (DCA-PAC) and DCA-Europe (DCA-EUR). These traffic management responsibility arrangements are to ensure maximum operational capability of AUTOVON at all times.

3. SERVICE ORDER COORDINATION

3.01 Service order dates are coordinated as follows:

(a) Projects—A Project is established for all major switch changes. The dates for these projects are coordinated on an individual case basis by government services under the Switched Services Plan for coordination procedures. PBX additions and changes are administered by the intercompany service coordination procedures.

(b) Intercompany Service Coordination (ISC)—Universal service orders are established in accordance with the AUTOVON Service Arrangements—internal guidelines.

4. SPECIAL AUTOVON NOTIFICATION REQUIREMENTS

4.01 The AUTOVON notification requirements are provided on a quick reference card shown in Fig. 1. A copy of this card is available from the operations service manager's office.

AUTOVON NOTIFICATION REQUIREMENTS

DRANESVILLE NETWORK MANAGEMENT CENTER

FP 133 or 703-450-5820

Service Affected	Reporting Requirements	Notification	Reference
Trunk or Access Line Groups	20% or more interrupted simultaneously	Immediate	BSP 309-200-001
Any location	Isolated	Immediate	"
Switch Machines Any problem	May seriously delay traffic	Immediate	"
Individual Circuit	Outage over 24 hours	Immediate	"
Overseas Trunks or access lines Switch machines	Any controlled outage Impaired, failed or isolated	Immediate Immediate	" "
Priority Circuits	1A, 1B or 1C outages 1D, 1E, 1F or 1G outages	Immediate Over 3 hours	BSP 660-207-020 "

NETWORK MANAGER - OPERATIONS

703-450-5805

Fig. 1—AUTOVON Notification Requirements