SERVICE Guide

PACIFIC TELEPHONE

BELL OF NEVADA

PLANT

JANUARY, 1967

FOREWORD

This Service Guide contains information useful as a ready reference for field forces in doing their daily job. Much of the information in the Guide may also be found in more detail in Rell System Practices or Plant Instructions.

If you need a new or extra copy of the Service Guide talk to your supervisor.

Order field stock of the Service Guide on Form P-3056, Order For Practices and Instructions. Send the order to your local Distribution Service Center. Word the order "(Copies) Service Guide".

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P.R. #_____Geo. Code_____

TELEPHONE NUMBERS

Assignment Simple	
Assignment Complex	· · · · · · ·
Cable Locating	
Cable Test	
Chf. Deskman	
Chf. Spol. Agent	
•	
FEX S.C. Desk	
Foreman	

TELEPHONE NUMBERS

Frames
L. 1. Clerk
Marketing Dept.
Order Board
REPORT SALES
Loc. Test Board
Spel. Accounts
Switchroom
Tel. Planning Serv.
Toli Serv. Orders
Toll Test

EXCHANGE RATES

Exchange		
DECIDENCE CEDITICE	Monthly Rate	
RESIDENCE SERVICE	Flat Rate	Message Rate
Individual Line		
Two Party Line		
Four Party Line		
Suburban		<u> </u>
Extension		

BUSINESS RATE		Monthly Rate	
	Flat Rate	Message Rate	
Individual Line			
Two Party Line			
Suburban			
Semi Public			
PBX Trunk			
Extension			

Basic Abbreviations-Residence and Business for pages showing charges

LI SC	Left-in Station (disconnected) Service Charge (Charge for connecting sets)
IC	Installation Charge (Equipment other than basic set)
CL	Change Location
CI	Change Instrument
RC	Regrangement Charge
T&F	When a customer moves from one address to another (To & From)
T	Install end of a T&F
T F	Disconnect end of a T & F
KTS	Key Telephone Service

EXCHANGE RATES

Exchange		
DECLESION CERVICE	Monthly Rate	
RESIDENCE SERVICE	Flat Rate	Message Rate
Individual Line		<u> </u>
Two Party Line		<u> </u>
Four Party Line		
Suburban		

Extension

	Monthly Rate	
BUSINESS RATE	Flat Rate	Message Rate
Individual Line		
Two Party Line		
Suburban		
Semi Public		
PBX Trunk		
Extension		

Basic Abbreviations-Residence and Business for pages showing charges

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T	Install end of a T & F
F	Disconnect end of a T & F
KTS	Key Telephone Service

EXCHANGE RATES

Exchange		
DECIDENCE CEDITION	Monthly Rate	
RESIDENCE SERVICE	Flat Rate	Message Rate
Individual Line		
Two Party Line		
Four Party Line		_
Suburban		
Extension		

BUGINESS BITE	Monthly Rate	
BUSINESS RATE	Flat Rate	Message Rate
Individual Line		
Two Party Line		
Suburban		
Semi Public		<u> </u>
PBX_Trunk		
Extension		

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F	Disconnect and of a T & F
KT\$	Key Telephone Service

BASIC SERVICE CHARGE

	Monthly Rate (Each)	CI CI SC
RESIDENCE BASIC CHARGES New Connects, Reconnects, T & F Per line - with or without IOP This charge includes adding one or more extensions, bells, gangs or bell chimes; changing color, type or location of an existing IOP - if all work is done at the same time, and at the same premises	-	SC 8.50
Existing Service *Change Location of set (CL) *Change Instrument (cust, request)		CL 5.00EH CI 5.00FH
Extension Added to New Service Existing Service	1.00A 1.00A	B SC 5.00BC
BUSINESS BASIC CHARGES New Connects, Reconnects, T & F Per line - No IOP IOP connected AS IS, per line All other IOP cases		SC 15.00 SC 15.00 JK
Existing Service Change instrument (cust, request) Change location of set (CL)	-	CI 6.00G CL 6.00G
Extension Added to * New service *Existing Service	Al Al	SC 6.00D SC 6.00D

A-In addition to your regular monthly rate.

B-One or more Extensions may be installed for same SC charge.

C-NO SC if remove a 25' cord.

D-Apply to each extension installed.

E-May also change color (CI).

F-May also change location (CL).

G-Apply to each station changed.

H-\$5.00 Applied to single station, 2 or more \$8.50 max. per res.

I -\$1.00 for message service, \$1.50 for flat service.

J-\$15,00 per line plus \$6,00 for each set moved or changed - OR the charge applicable to establish if No IOP - whichever is lower

K-No change instrument or change location charge applies when a change of IOP is required to provide service customer ordered (e.g., IOP coin-customer orders non coin service).

"PRINCESS

Princess - 700 Series - 502-710-400	Monthly Rate (Each)	IC	SC CI SC
RATES ARE IN ADDITION TO OTHER CHARGES			
RESIDENCE			!
New Connect, Reconnects, T & F Change Instrument to Princess Change Color on Princess Change Location of Princess Add Princess extension Regrade where CI would be required Izansmission Rezoning Cords, 9 ^a and 13 ^a mounting type (4 ^a spring cord is standard)	75A 75A - 175A 75A 75A	5,00BC 5,00BC 5,00BC 5,00B 5,00B	SC 8,50D CI 5,00GH CI 5,00GH CL 5,00H! SC 5,00DE
Ringer, Activate, Deactivate or Install	-	-	RC 5,00HL
BUSINESS		•	
New Connect, Reconnects, * T & F *Change Instrument to Princess Change Color of Princess Change Location of Princess *Add Princess extension Cords, 9° and 13' mounting type (4' spring cord is	,75A ,75A - - AN	5.00BC 5.00BC _ 5.00BC	Cf 6,00K Cl 6,00GK CL 6,00K
standard) Ringer, Activate, Deactivate	-	5.00B	~
or Install	- :	-	RC 6.00LM

A - In Addition to your regular monthly rate.

B - Apply to each installed.

C-NÖ IC if: LI, or have Princess credit or if customer had Princess set in any Bell System Company in Continental U.S. or in Bell Telephone Company of Canada,

D-One or more extensions may be installed for one SC charge.

E -\$5.00 waived if a 25' cord removed.

F-Apply to each extension installed.
G-May also change location (CL).

H-\$5.00 applied to a single station, 2 or more \$8.50 maximum per line.

I -May also change color of Princess (CI).

J -\$5,00 CI waived.

K-Apply to each station changed.

L-Waived if done at same time as other change at station involved. M-Apply to each ringer changed or installed.

N-\$1.75 for message service, \$2.25 for flat service.

COLOR

COLOR ~ 500 SERIES	IC	SC CI CL
ONE TIME COLOR CHARGE IN ADDITION		
RESIDENCE		
New Connects, Reconnects, T& F's	5.00ABC	SC 8,50D
Change Black main or extension * station to color * Change color (CI)	5,00AC	CI 5.008H CI 5.008H
* Change location (CL) * Change Princess to Color Change Two-Tone (TT) to Color	5.00AG	CL 5,00FH CI 5,00BH CI 5,00A
Add Extension in Color 1,00 per month	5.00AC	SC 5,00D
BUSINESS		
*New Connects, Reconnects, T&F's	5.00ABC	SC 15.00
Change Black main or extension * station to color	5.00AC	CI 6.00BI
*Change color (CI)	i -	CI 6.00BI CL 6.00FI
Change location (CL) *Change Princess to Color	5.00AG	CI 6.00BI
*Change Twa-Tone (TT) to Color		CI 6.001
Add Extension in Color * 1.00 per month - message service	5.00AC	SC 6,00E
* 1.50 per month - flat service	5.00AC	SC 6.00E

- A Apply to each color installed.
- B May also change location (CL).
- C-NO IC if: LI or had color set in Calif. (any company) or had color in any Bell System Company in Continental U.S. or in Bell Telephone Company of Conada.
- D-One or more Extensions may be installed for one SC charge.
- E-Apply to each business extension installed.
- F-May also chánge color.
- G-NO IC if: Customer had full color, changed to Princess, requests change back to full color or wants to keep Princess and add full color at same or new address.

 H-Apply CI \$5.00 for one set, two or more \$8.50 max. per res.

line.

I-Apply \$6.00 to each set changed.

HOME INTERPHONI

1A Home Interphone System Residence	Monthly Rote (Each)	IC	SC CL CL
Rates in addition to other charges for service and extensions. MINIMUM PLAN (1 & 2 Party Flat Rate) Basic Equipment-\$4.50 mo. Control Unit Main station equipped one door answering unit Extension station equipped \$.75 mo.	5.25	25,00A	- -
MAXIMUM PLAN 1 Party service	8,50	25,00A	_
5 telephones equipped 2 door answering units 2 Party Service 4 telephones equipped 2 door answering unit	7,75	25.00A	: _
INSTALLING Minimum Plan New service Exsting service Each Additional Station Equipped	5,25 5,25	25,00A 25,00A	SC 8,50B DEF
New Service	.75	Α	BC
Existing Service New Extension Station Existing Extension Station Second door answering unit	.75 .75	A A	5C 5,00B CDE
New Service Existing service	1,00 1,00	4.00	-

Interphone stations not for jacks and plugs

- A Minimum or Maximum Plan may be installed for \$25.00 IC on original installation.
- B One or more Extensions may be installed for one SC Charge.
- C Apply CI \$5.00 to single station, 2 or more \$8.50 moximum per line.
- D May change color or location or both.
- E Cl or CL does not apply if station changed to color (\$5.00).

AUXILIIARY EQUIPMEN

	Monthly		sc
Auxiliary Equipment	Rate	ıc	čĩ
Residence and Business	(Each)	10	l či
ADDITIONAL DIRECTORY LISTINGS	.35B		
	1000		
AMPLIFIER FEATURES	l		-
Amplifier Set	1.00A	1.00	0
Speakerphone A	5.00A	-	-
Speakerphane B	7,50A	l -	-
New Service	-	-	SC 8.50DE
Add as Extension Station	1 1	_	SC 5.00EF
Change Existing Set	! '_	_	RC 5.00JKLN
-	_		NC 37003KEI4
AUTOMATIC ANSWERING SETS	1		
Answer Only	13.50A	35.00C	_
Answer and Record - Type A	15,00A	35,00C	_
Electronic Secretary - Wire	16.00A 25.00A	35.00C 35.00C	_
Electronic Secretary - Tope	25.00A	35.00C	_
CORD5			
Handset, 9' spring type (excl. PRN)	-	5,00C	_
Mounting, 9" or 13" straight	-	5.00C	-
(excl. PRN)	1	_,	
Mounting, 5½ or 9' spring type	l <u>-</u>	5.00C	_
(excl. PRN)		0.000	
Mounting, 25' straight (excl. PRN)	1 _	7.50C	_
0,	_	7.500	
DIAL FEATURES		1	
Illuminated Dial	.75A		-
Huminated Dial + Night Light	1.00A		_
New Service		_ ا	SC 8.50DE
Add Extension Station	l 1	l _	ISC 5.00EF
	'	1 [CI 5.00JKL
Change existing set	l –		C1 2'001KF
PANEL PHONE	М	25.00	5.00L
JACKS AND PLUGS		Γ	
Flush jack (indoor)	i _	10.00C	
	-	10,000	-
Non-Flush Jack (indoor)	ı -	25.00C	ı -
Marine (outdoor)	-		-
Patio (outdoor)	-	25.00C	-
RINGERS			
Bell Chime (1 & 2 Party only)	.65A	5.00G	
	.60A	4.00G	
Loud Ringing Gongs			"
Extension Bell	.50A	4,00G	_
Bell Cut-Off Key		ļ	
New Service	.35H	1.00	-
Add extension station	.35H	1.00	-
Add to existing service	.35H	1,00	-
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		l .

- A IN ADDITION to your regular monthly rate.
- B BUSINESS \$.75 each listing.
- C Apply to each item installed. D Res. \$8.50 (Bus \$15.00).
- E One or More Exits, may be installed for same SC chg. (Business-Apply \$6.00 to eq. extension Installed).
- F NO SC if remove a 25' cord. (Does not apply to Business).
 G WAIVED if installed on same Prem, with residence main or extension station to which an SC charge is applied, or if "in place".
- H One or more stations may have Bells cut off at set if Bell Chime installed on same premise.
- In addition to 1.00 per month for each extension.
- J May also change location. (CL).
- K May change color if in color.
- L One station 5.00, 2 or more 8.50 max, per res, line (Bus, -6.00 ea. station).
- M No extra monthly charge beyond regular station rate of the class, grade and type ordered.
- N No charge from A to B-RC 5.00 from B to A.
- O CI \$5,00 if set changed.

+ 12 -

BUDGET TERMS*

(Residence service only)

				-		
When Connectio Charges Total	n			nclude ch ss or cold		
1	6 Mos.	5 Mos.	4 Mos.	3 Mos.	2 Mos.	1 Mo.
9.00-	+		2,25	3,00	4,50	9,00
10,00		2.00	2.50	3,33	5.00	10,00
12.00	2.00	2,40	3,00	4,00	6,00	12,00
14,00	2,33	2.80	3,50	4,66	7.00	14.00
15,00	2.50	3.00	3.75	5,00	7,50	15,00
17,00	2,83	3.40	4,25	5.66	8.50	17.00
19,00	3.17	3.80	4.75	6.33	9,50	19,00
20.00	3.33	4.00	5,00	6,66	10,00	20,00
22,00	3,67	4.40	5,50	7.33	11,00	22,00
24,00	4.00	4.80	6.00	8,00	12,00	24,00
25,00	4,17	5.00	6,25	8,33	12.50	25,00
27.00	4.50	5.40	6.75	9,00	13,50	27,00
29,00	4.83	5.80	7.25	9.66	14,50	29,00
30,00	5,00	6.00	7,50	10,00	15.00	30,00
32.00	5.33	6.40	8.00	10,66	16,00	32,00
34,00	5.67	6.80	8,50	11,33	17,00	34,00
35.00	5.83	7.00	8.75	11,66	17,50	35,00
37,00	6.16	7.40	9,25	12,33	18.50	37.00
39.00	6,50	7.80	9.75	13,00	19,50	39,00
40,00	6.67	8,00	10,00	13.33	20,00	40,00
42.00	7,00	8,40	10,50	14,00	21,00	42,00
44.00	7.33	8,80	11.00	14.66	22.00	44.00
47.00	7.83	9.40	11.75	15,66	23,50	47,00

^{*}TO BE QUOTED AS APPROXIMATION ONLY

CODING RESIDENCE SALES ON EDP SERVICE ORDERS

Codes used in the SLS (sales) column on EDP service orders to identify sales are as follows:

C - Commercial business sale

M - Marketing sale

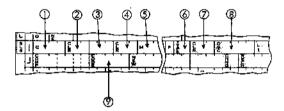
B - Primary service - Commercial business or residence sale

1 - Plant sale - installation visit

2 - Plant sale - repair visit

3 - Plant sale - other contact

Coding applying to sales on Lines 1 and J of EDP orders is given below:



- 1. Number of Commercial unit to get sales credit
- 2. Number of Commercial color sales business service
- 3. Number of second Commercial unit to get sales credit
- 4. Number of color business sales made by second Commercial unit
- 5. Marketing sales information
- 6. Type of Plant sale
- 7. Number of Plant color sales
- Identification number of Plant employee to get sales credit when other than one completing order
- 9. identification number of Plant employee completing order

INSTALLATION SERVICE RESULTS PLAN CODING SUMMARY

5.1, 142

APPLICATION CODES

TYPE OF SERVICE AND ORDER

Regular orders - In and miscellaneous orders for R simple business service, including one or more line services with 0 to 1 button sets, (Excludes all special services - see code S.) Cade R is not used on "Regular" residence orders. Accounting will apply code when sampling orders for measurement. Special orders - All "In" and miscellaneous S orders for complex and special services such as: - 4 or more button sets or equivalent - Coin service - PBX and CENTREX service (includes stations, trunks, tie lines, etc.)
- Private line telephone and teletypewriter - TWX service Program and other leased channels
 Data and DATAPHONE service - Mobile service - WATS lines - TELEPAK service - Special assemblies - Secretarial lines - Business answering lines - Automatic answering sets - Automatic dialers

Speakerphones

NOTE: Codes R and S are not used on "Out" orders for lines and stations or on "F" orders and record orders.

APPOINTMENT CODES

TYPE OF APPOINTMENT

W Company negotiated date or nonappointed for Company reasons.
 X Customer requested appointment date or non-appointed for customer reasons.
 Y Company initiated (orders issued for Company reasons).

NOTE: Type of appointment code is required for initial appointments only on all "In" and miscellaneous orders. Code not required with subsequent due dates, nor on "Out" orders for lines or stations, "F" orders, and record orders.

INSTALLATION SERVICE RESULTS PLAN CODING SUMMARY (Cont'd)

S.I. 142

REASON APPOINTMENT MISSED

All missed appointment dates must have one of the following codes added after the missed date.

APPOINTMENT NOT MET CODE APPOINTMENTS NOT MET -COMPANY REASON

PL Plant work load conditions.

PF Lack of facilities (OP or CO).

PO All other Company reasons including station equipment, shortage or delay.

> APPOINTMENTS NOT MET -**CUSTOMER REASONS**

SA No access.

SR Customer requests later date.

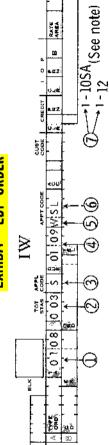
SL* · · · · Customer requests later date.

SO All other customer reasons.

*Plant use SR - not SL.

NOTE: See Exhibit, Page 17.

ORDER EDP EXHIBIT



aken Date

Number of Stations, or Customer Terminations Worked On

ype of Service Application Code

Appointment

Subsequent Appt. Dates and Missed Appt. Missed Appointment Code

Code

Type appointment code not required after subsequent appointment dates Note:

USOC CODES

FOR POPULAR ITEMS OF SERVICE AND EQUIPMENT

	FOR POPULAR ITEMS OF SERVICE	95R	Cord - nandset (Rec) - 9' Ret
	AND EQUIPMENT	A59	Aut Ans Equip - Addl Double-Sided Ans Rec
		AA6	Aut Ans - (Elec Secty) Ans & Rec - Wire
	(See USOC Book for complete list)	AAA	Aut Ans Equip - Ans Only (Elec Secty - Mod TT2)
		AAR	Aut Ans - 1 Min Ans & Rec (Mod IBA)
CODES	DESCRIPTION	AC2	Aut Ans Equip - Type A (Mod 2A or 100A)
CODES	DESCRIPTION	AFB	PBX Serv - Cordiess Manual - Flat Bus
	F 11 . 1 MM . M	AMB	PBX Serv - Cordless Manual - Meas Bus
1FB	Individ Flat Bus	AMP	Tel Set - Vol Cont - Self-cont Amp
1FL	Individ Flat Bus Line - Without Tel	ASU	
1FR	Individ Flat Res	ASU	KTS - Loc Sig - (Other Than Dial Sel) - Aut
1L	See Mileage PAGE 24*		Sig Unit For Intercom Line - One/Two Way
1MB	Individ Meas Bus	AT3	Single Head Rec, Sub For Stand Tel, With
1ML	Individ Meas Bus Line - Without Tel		Holding (4A Key)
1PC	Pub - Coin Collector Sta	ATF	Att H Set, Sub For Stand Tel, With Hold
18P	Semipub - Coin Collector		(4A Key)
2CM	Cord - Mtg - 25' Non-Ret	ATH	Att Head Tel Set/Single Head Rec - Furn
2FB	3		With PBX
2FR	Two-party Flat Bus	ATN	Attendant's H Set Hdle - Furn With PBX
	Two-party Flat Res	ATW	Att's H Set Hdle, Additional
2MR	Two-party Meas Res	ATX	Head Tel Set With Single Head Rec, Addl
3CM	Cord - Mtg - 13' Non-Ret	ATY	Att H Set Sub for Standard Tel, 4A Key -
3CR	Cord - Handset (Rec) - 13' Non-Ret	1.11	Without Holding (In Addition to Sta)
449	PBX Serv - Operators Chair	BCA	
44G	PBX Serv - Vacant Level Trunk	BCB ·	Relay - Line Signal - Cont Operation
4FR	Four-party Flat Res		Relay - Line Sig - Noncont Operation
4SR	Cord - Handset - 4' Ret	BCP	Comb Code and Sel Unit/2 to 6 Buzzer Ckts
5AS	Cord - Head Tel Set - 15' Ret	BEC	Bell Chime
58C	Cord - Head Tel Set - 5' Ret	BFB	PBX - Cord Manual, Non-Mult - Flat Bus
5SM	Cord - Mtg - 5-1/2' Ret	BL5	Sig Ckt - Rly - NC - Gong (Single Stroke)
6DY	Aut Dialing Equip - Type B (Telerapid)		Same Mtg
6DZ	Aut Dialing Equip - Type A (Dialaphone)	$_{ m BLD}$	Gong - Vibrating - Indoor - 10 In - Without
6ZV	Sig Cir - Addl Push-Button		Relay
7AS	Cord - Head Tel Set - 7' Ret	BLE	Gong - Vibrating - Outdoor - 10 In - Without
7FL	Tel Ans Serv - Bus Ans Line		Relay
8FM	Sub Flat Res	BLN	Special Billing Number Service - Q and Z -
			1st Gr 50 or Less
8FN	Sub Flat Bus	BLQ	Special Billing Number Service - Q and Z -
8TE	Head Tel Set - Push-to-Talk Switch		Ea Addl Gr 50 or Less
8TT	Arm Trans	BMB	PBX - Cord Manual, Non-Mult - Meas Bus
9CM	Cord - Mtg - 9 [†] Non-Ret	ВМН	PBX - Cord Manual, Non-Mult - Hotel -
9CR	Cord - Handset (Rec) - 9' Non-Ret	DMII	Flat Serv
9DT	PBX Serv - Hotel Guest Main Sta	DNG	
9EY	Cord - Head Tel Set - 7' Non-Ret	BMZ	Local PL Magneto Sta
9FF	Optional Detailed Message Unit	BUT	Signaling Key
	Billing (ODMU)	BUZ	Buzzer
9FL	Aut Ans Equip - Addi Cartridge - For Mod	BYC	Relay for Busy Signal Operation
	TT2 Elec Secty	BZZ	Additional Buzzer

9FU

9SM

9SR

Jack Indoor - 16 Contact - Non Flush

Cord - Mtg - 9' Ret Cord - Handset (Rec) - 9' Ret

CAC	Act Cst Billing - Chg Not Determined	EFB	PBX - Dial Cord - Flat Bus (701-740)
CACAC	Est Cst Billing - Chg Determined	EMB ENT	PBX - Dial Cord - Meas Bus (701-740)
CACLE	Line Extension And Unusual Inst Charges	EX4	Zenith or Enterprise Service
CDD	Sliding Scale Charge - Res Only	EA4	Sec Line - 1 Pty, 2 Pty PBX Trk Term
CFB	PBX - Cord Manual, Mult - Flat Bus	EVD	on Conc
CFF	Manual Cutoff, Ea Line or Sta	EXB	Ext Bell
	,	EXG	Ext Bell - Loud Ringing Gong
CGR	Sliding Scale Charge - PBX Only	EXL	Extension Line Without Tel
CH5	Rly NC - Musical Tone Bell - Same Mtg	EXS	See Line - 1 Pty, 2 Pty Line Term or TAEQ
СНН	Xylophone Sig and Cont Rly	EXT	Ext Station
CLT	Add Listing - Bus	FFB	PBX - Dial Cordless - Flat Bus (756A)
CMB	PBX - Cord Manual, Mult - Meas Bus	FJ3	Bell Circuit With Small Bell
CMC	Combined Line And Busy Lamp Control	FJ6	Bell Circuit With Loud-Ringing Bell
00	Unit, 20 or Less Sta	FJT	Lamp Indicator Circuit, With Lamp Indicator
CML	Combined Line and Busy Lamp Common Equip	FJZ	Buzzer Circuit
CP9	Pub Tel Mtg - Special - Shelter, Canopy, etc.	FMB	PBX - Dial Cordless - Meas Bus (756A)
CT7	Booth - Semi-type 20	FNA	Directory Listing
CT8	Pub Tel Mtg - Walk-up, Drive-up	FXS	Foreign Exchange Service
CTB	Booth - Indoor - Wood	HC2	Tel Set - Explosive Atmosphere - Hand
CTV	Booth - Indoor - Metal	HC4	Tel Set - Explosive Atmosphere - Pedestal
CTW	Booth - Outdoor - Wood	нар	Mount
CTY	Booth - Outdoor - Metal	HCD HCF	Tel Set - Elevator - Flush Hand Type
CUB	Shelf - Directory - Type 19		Tel Set - Noise Cancelling Transmitter
CUF	Semipub - Coin Service - Ext Coin Collector	HCG	Tel Set - Explosive Atmosphere - Wall
CUT	Key for Sta Aux Sig Equip	HCJ 22	Mount .
D5D	KTS - DSEQ - Busy Lamp, 20 or Less Sta	HC3 22	Tel Set - Hand, Outdoor - Emergency
D5H	KTS - DSEQ - Combined Line and Busy Lamp	1171 99	Reporting
2011	Operation	HCJ 23	Tel Set - Hand, Outdoor - Self Lock
DA2	KTS - Dial Sel Com Equip 10th Sta Code	HCJ 24 HCJ 25	Tel Set - Hand, Outdoor - Key Lock
DA9	KTS - Dial Sel Com Equip 9 Sta Codes or	HCL 25	Tel Set - Hand, Outdoor - Non Lock Tel Set - Illuminated Dial
2	Less	HCR	Tel Set - Elevator - Semiflush Wall
DAA	KTS 6A Sys - Line Equip - Per Channel	HCU	
DAD	KTS - DSEQ - Com Equip Per Line - Ea		Tel Set - Tel Set With Trans Cutoff
2.2	Addl Sta Code	HLD	KTS - Holding - Each Station Arranged to Hold
DAM	KTS 6A Sys - Add-on Conf Equip For Each Line	HMR	
DC9	KTS 6A Sys - Basic Eq With 9 Sta Code	HMS	Home Interphone - Second Door Ans Unit
200	Numbers	HMT	Home Interphone - Basic Equip
DCP	KTS 6A Sys - Preset Conf Arr	HIVI I	Home Interphone - Equip to Conn Ext Tel
DCU	KTS 6A Sys - Eq For Line & Busy Lamp	TTALA	to System
200	Oper	HNA HNB	Horn - Indoor, Without Relay
DL4	KTS 6A Sys - Dial Tone Equip	JK8	Horn - Outdoor, Without Relay Jack - Indoor - 8 Contact
DLU	KTS - DSEQ - Audible Sig	JK8 JKA	
DLY	KTS 6A Sys - Ea Addl Code Over 9	MAU	Single Head Rec, Sub for Stand Tel (4A Key Non-Hold)
DSY	KTS 6A Sys - Add-on Conf Eq For Ea Sta	JKS	
		JKT	Jack - Indoor - 3 or Contact Jack - Weatherproof
		JUM	Joint User Service
		A CIMI	anut oper pervice

KD2	Call Director - 18 Button Capacity, Equip for 12	PA2	PBX - Cordless - Type B - 3 Trunks &
KD3	Call Director - 30 Button Capacity, Equip	PA3	7 Stations (506A) PBX - Cordless - Type A - 3 Trunks &
1275.4	for 18		7 Stations (507A)
KD4	Call Director - 30 Button Capacity, Equip for 24	PA4	PBX - Cordless - Type B - 5 Trunks &
KĎL	Call Director - 30 Button Capacity, Equip		12 Stations (506B)
	for 30	PA5	PBX - Cordless - Type A - 5 Trunks &
KDS	Call Director - 18 Button Capacity, Equip		12 Stations (507B)
*****	for 18	PB2	PBX - Cord - Non-Multiple - 120 Line
KDV	Call Director - 30 Button Capacity, Equip	PB4	PBX - Cord - Non-Multiple - 40 Line
112 1	for 12	P B 5	PBX - Cord - Non-Multiple - 320 Line
	101 12	PB6	PBX - Cord - Non-Multiple - 60 Line
KEX	Priv Line Tel Sta	PB8	PBX - Cord - Non-Multiple - 80 Line
KKR	Key Units - First 10-Line Key Unit	PKU	KTS - Pickup
KKS	Key Units - Additional 10-Line Key Unit	PRN	Princess Set
KL4	KTS - Line Cutoff - One or More Sta	PRT	Noncontinuous Relay, Separately Mounted
KLL	KTS - Dial Sel Sig, Aut Exclusion of Sta	PUP	PBX - Foot Switch
KLM	KTS - Key Illumination, Each Station	PVL	Local Priv Line Serv
KU2	KTS - 12 Button Sep Key Unit	PW2	PBX Main Sta - Dial System
KUV	KTS Call Dir Set - Jack Equip - Flash and	PW4	PBX Sta Line - Dial System
	Rel Keys	PW5	PBX Main Sta - 756 System
		PW8	PBX Sta Line - 756 System
LCC	Line Signal Control Unit, Continuous	PXA PXB	PBX Main Sta - Man System PBX Sta Line - Man System
LDF	Spl Tel Set - Illuminated Dial - With Night	RET	Head Receiver - Single - Furn With Arm
	Light	11111	Trans
		REX	Head Receiver - Double
LHR	KTS - Line Hold	RLT	Directory Listing
LLT	Directory Listing		,
LNC	Line Signal Control Unit, Non-continuous	RW2	Rearrange Inside Wiring - Serv Charge
LP2	Lamp Ind, Two Lamps on One Mounting		· · · · · · · · · · · · · · · · · · ·
LP3	Lamp Ind, Three Lamps on One Mounting	RWW	Rearrange Outside Wiring - Serv Charge
LP6	Lamp Ind, Four Lamps on One Mounting	SBV	KTS - Line Equip For Busy Lamps
LP7	Lamp Ind, Lamp on Individual Mounting		
LPN	Lamp Indicator, Glow Lamp (21 Type Indicator)	sço	Serv Charge - Change Loc Misc and Suppl
M66	Portable Magneto Tel Set		Equip
MVF	Change Leastion Change Change	SP3	Speakerphone - Type B (Mod 3A)
MiAL	Change Location - Change Charge	SPK	Speakerphone - Type A (Mod 1A or 1A1)
NATUO	Chartest and Toronto Chartest	SRR	Replacement of Shoulder Rest
MVS	Chg Inst and Location - Change Charge	SRT	Shoulder Rest
NCB	PBX - Night Listing Terminal		
NCM	KTS - Intercommunicating Line	SUB	Chg Inst Charge
NPU	Directory Listing - Nonpublished	TFB	PBX - Trunks C.O Bus - Flat Rate
NTN	Local PL Term on Equip Such as Turret,	TFR	PBX - Trunks C.O Res - Flat Rate
	Key Cab, etc.	THB	PBX - Trunks C.O Hotel - Meas Bus
	TOTAL # 1 11 TO 1	TM2	PBX - Trunks C.O Bus - Meas Bus -
P24	PBX - Intercepting Trunk		Additional
P25	PBX - "0" Level Trunk	TMB	PBX - Trunks C.O Bus - Meas Bus -
			First
		TW3	Directory Listing -
		•	, —

WKC KTS - Winking Hold
WR3 Cord - Heavy Duty Weather Proof ·
KCA KTS - Auto Exclusion Unit
KCL KTS - Selective Exclusion
XL5 KTS - Exclusion - Switch Hook Key
XLL Directory Listings
XLX KTS - Automatic Exclusion

* CHANNELS, CIRCUITS AND MILEAGES

Codes for channels, circuits and mileages always start with 1L. Examples are 1LXAP, 1LLBC, etc. Full list of codes and descriptions are given in USOC Book, Call the PSC or your supervisor for details.

COLOR (IST SUFFIX)

Diack
Custom (Includes Old Imperial Sets)
Gray
Beige
Brown
Green
Blue
Pink
Red
Standard, or not applicable
Turquoise
Two Tone
Ivory
White
Color where specific color not known
Yellow
Black, applies only to old type wall set

billed at lower rate

Black

TYPE OF TEL. STA. EQUIP (2ND SUFFIX)

- A Wall Hand-Combined Internal Keys 4 or 6 But
- B Line Terminating on Key or Jack
- C Hand-Combined or Hand Cradle
- D Desk Obsolete Set
- E Wall-Combined 1 or 2 But (Excpt Amp Set)
- G Hand-Combined or PRN 1 or 2 But (Excpt Amp Set)
- H Hand-Hanger
- K Hand-Combined Internal Keys 4 or 6 But
- L Hand-Hanger External Keys 4 or More But.
- M Wall-Combined External Keys 4 or More But
- P Portable
- U Hand-Combined External Keys 4 or More But
- W Wall Hand-Combined
- X Standard or Not Applicable
- Y External Keys For Headset (4A Key)

NOTE: Non Dial shown in RMKS on order when applicable

KTS SQUARE PLAN

(680-324-950)

The "Square" KTS Code consists of three numerical designations separated by "X's", ie; $4 \times 6 \times 3$.

(a) (b) (c)

- (a) The first numeral designates the number of lines
- (b) The second designates the number of stations.
- (c) The third designates the features of the KTS system, as follows:

THIRD NUMBER	PKU (PICKUP)	HLD (HOLD)	NCM (INTER COM)	CMC (LINE & BUSY: LMPS)	SBV (BUSY LMPS)
1	*				
2	*	*			
3	*	*	*		
4	*	*		*	
5	*	*	*	*	
6	*	*			*
, 7	*	*			*

SPECIAL NON-USOC EDP CODES AND SUFFIXES

Codes For Use On Lines D & F of EDP Order Form (Used Only at EDP Locations)

*^^	Credit	C

*DD - Revised Due Date

*MN - Minimum Billing (Charge Only)

*OB - Other Service

*SQ - Square Plan

*TS - Total telephone sets (Appears in "out" portion only)

*RF - Reference Code For Record Purposes - No Plant

Work

Codes For Use On Line J of Order Only

Call Director or console, 12 button or 6051 key	- 12
Call Director or console, 18 button	- 18
Call Director or console, 30 button	- 30
Call Director or console, 40 button	- 40
Radio Station	- RS
Set, basic, includes one button sets and 1A1-61A	
type coin collectors	- KL
Set, coin collector (except 1A1-61A or equivalent	
type)	- cc
Set, 4 & 6 button, includes non-key sets using	
external keys (6040 and 6050 type) and the	
Card Dialer set - rotary dial and multi-freq	- KT
Teletypewriter	- TT

Priority Sequence In Which Basic Work Unit Items Apply

Reconnect (applies to main station if any sta. reconnected)
Reinstall (applies to main station if any sta. reinstalled and none was reconnected)

New install

Inside move

Regrade (change grade, type or class - bus., res., PBX or coin)

Set substitution

Reassociation (defined in list of codes)

Temporary suspend or restore service (main sta. or R/C28 trunks)

Cord or handset handle change (if no above item applies to same station on same or related order)

Number card or designation strip change (each station for which no other item applies on same or related order) Remove external key or signal (if no other work on the order) Basic Work Unit Codes To Use On Line K Only Of Order

Or RES Line on SSO Completion Message

CALL DIRECTOR or console - 12 button or 6051 key	- 12
- 18 button	- 18
- 30 button	- 30
- 40 button	- 40
Coin collector (except 1A1-61A or equivalent type)	- CC
Cord or handset (handle) change	- CD
External signal or key (pushbutton, lamp, etc. and	
control relay for customer owned equipment)	- SK
Jack, station	- JK
Inside move (main stations) treated as outside move	- OM
Number card or designation strip change (including	58
PBX to CENTREX CU stations or vice versa;	
FXS to local service or vice versa if no regrade)	- NC
Regrade: Change FXS main sta. to local service and	
regrade, or vice versa	
PBX main stations, and trunks if R/C28, regrade	d
from flat to message or vice versa	- RA
Reassociation: Change pty. line circuit main sta.	
Change PBX sta. to CENTREX CO main sta.	
or vice versa	
Change bus, or res. sta. to PBX main sta.	
or vice versa	
Change PBX or CENTREX ext, to ext. on another	
line	
Change ext. sta. to main sta. or vice versa	- RA

Change ext. sta. to main sta. or vice versa Restore service temporarily suspended

Main stations on pty. lines, PBX, CENTREX CU, and order receiving service. Also trunks if R/C28 - RS

Set, Tel. basic (nonkey, one-button, and 1A1-61A coin telephone or equivalent type)

Set, 4- and 6-button (also nonkey set with 6040-6050 type key, and Card Dialer set)

Teletypewriter set (DATA-PHONE and TWX only) - TT Temporary suspension of service (main stations on pty. line, PBX, CENTREX CU, order receiving

service, and trunks if R/C28) - SS

- KL

- KT

Codes Approved For Use In Each Line K Field

<u>IN</u>	CL	នប	OR	DISC
JK	CC	CC	CD	sk
SK	KL	KL	JK	TT
OM	KT	KT	NC	
	12	12	RA	
	18	18	RS	
	30	30	SK	
	40	40	SS	

SYSTEM STANDARD COLOR LINE BELL

ADDITION SERVICES	8K.	₹50.	GN. RED G51 R53	RED R 53	YEL. Y56	WH. W58	PK. P59	BG. E60	GR. D&l	BL. 162	GOLD	TURQ.
Panel Phone B	18	z	ES	z	6	¥	ı	*	E	ľ	z	1
Princess	t	z	1	z		*	¥	*	1	*	z	*
500 Desk (incls. 1 Button)	*	1	*	818	*	*	•	*	*	*	z	*
500 Wall	*	ı	*	ı	*	×	ŧ	*	5 4 %	*	z	*
500 Key (6 Button)	*	z	*	z	1	*	1	*	*	1	z	1
6040 Key	*	. 1	*	•	*	*	*	*	*	ı	z	C
6050 & 6051 Key	*	Î	*	z	1	*	t	*	*	1	z	ı
Call Director	а	z	*	Z.	1	*	ı	*	*	9	z	1

Home Interphone Loudspkr. Wall (759A)	*	L	*	I	*	*	*	*	*	*	z	*
Door Ans. (730A Rec)	z	z	z	z	z	*	z	Z	*	z	z	z
Farm Interphone Loudspkr. Wall (7598)	*	1	*	e	в	*	*	*	*	,	z	,
Loudspkr. Desk (760A)	*	F	*	ī		*	*	ä	*	П	z	1
Handset Push-to-Talk (G5 KR) *	*	9	*	813	1	*	Œ.	*	*	I	z	E
3A Speaker Phone Trans. (6668)	*	ı	*	z	1	*	1	*	*	1	z	l a
Bell Chime	z	a.E	z	z	z	z	z	z	z	z	*	z

Limited Supply - Verified Available

Z

Z

Z

z

Z

Z

Z

Z

Z

Coin Collectors

Z,

Normally Stocked

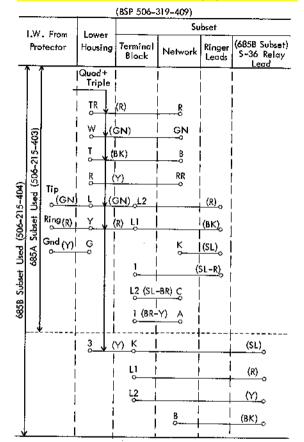
*

- Not Manufactured
- Panel Phone Color Suffix indicates Handset, Basic panel provided in copper with beige handset or aluminum with white handset. Any other combinations must be specified in remarks.

BSP SECTIONS

	Section
GENERAL	460
Numerical Index	460-000-004
Alphabetical Index	460-000-003
Plant Service Force	469-052-902 P.T
Program and Wired Music Circuits	320-145-100
Inspection on Station Visits	469-052-928 P.T
Station Equipment-Wiring	469-052-929 P.T
Testing	469-052-933 P.T
Party Identification: Step by Step and Crossbar	469-052-926
PBX AND STATION TEST EQUIPMENT	105
Locating Trouble - Dial Hand Test Set	105-298-901
Insulation Test Set	105-298-901
Prewiring,-Establishing Service Prewire Installation	461-310-911 P.T 461-310-900 P.T
Components (Dials, Handsets, Ringers,	501
Wiring (I.W., Drop, Conn. Blocks, Protectors, Access Points, etc.)	461 462
Station Sets	500 500-110-100 500-112-100 500-114-100 500-150-100 501-250-100 501-250-300 502-400-401 502-400-402 502-510-401 502-510-400 502-700-400 502-700-400
Coin Stations (Coin Collectors, Sub-sets Used with Coin Collectors, Booths, Signs, Etc.)	506 508
Associated Station Apparatus (Tel. Answ. Sets, Aux. Signals, Buzzer and Bells, Etc.)	463 514
Minor Station Systems (Home Interphone, Farm Interphone, Speakerphone, Etc.)	512
Major Station Systems (Key Tel. Systems)	518

233, 234, Coin Collector - Prepay Connections



NOTES: On 685A Subsets, remove BL strap between RR of Network and L1 of Terminal Block. Move SL-BR from 2 to L2 on terminal block.

When Coin Collector is installed in a KS-14611, List 2 Booth or a KS-16705 Mounting, the Tip and Ring Line Terminations are connected directly to the Subset.

New manufactured sets are wired for 685A Subset. To rearrange for use with 685B Subset, Disconnect yellow strap between "T" Terminal and Coin Relay. Tape ends, turn back for future use.

235, 236 Coin Collector Connections

	JW from Protector	Term Blk l	Ground Punching	Coin Relay	Switchhook
(506-321-400)	Tip (GN) Ring (R) Gnd (Y)	T ••••••••••••••••••••••••••••••••••••	Gnd		
236(506-110-802)	Tip (GN) Ring (R) Gnd (Y)			G	R Y
(206-	Gnd (Y)			G	

300 SERIES, TELEPHONE SETS

	LINE A	ND RING	ŒR CO	NNECT	IONS		
				I	1	ip Party	,
	WIRE OR LEAD		individual or Bridged	Ring Party	No Identifying Gnd.	Message Rate Zone Registration X-Bar with AMA	¥
	Mounting Cord	R GN	L1 L2Y	12Y	U.		
E, G, G SETS	în Set	Y	GND	GND	L2Y GND		
O.H.	Ringer Leads	R	Lī	K	GND		-
ω"(O) 	Kinger Legas	BK	ĸ	GND	K	<u> </u>	
2302	Mounting Cord	R	R .	R	R		
. 10	At Connecting	GN	G	G	G		
	Block	Y	Y	Y	Y	<u></u>	
	Mounting Cord	R GN	L2Y	RR	RR L1	L1 L2Y	L1 L2Y
7.	in Set	Y	GND	GND	GND	GND	GND
兴-		R	LI	K	GND	K	M
O	Ringer	BK	Ŕ	GND	K	GND	RR
8	Leads	SL	GND.	L2Y	L2Y	М	K
ß		SL-R	GND	L2Y	L2Y	ŔR	GND
c)	Ringing	Y	L2Y	Ll	L1	L2Y	L2Y
-ç	Capacitor Lead	5L	K	К	K	K	K
304 A, C, 5304 C SETS	Switchhook Lead	GN-R	L2Y	RR	RR	L2Y	L2Y
ઌ	Mounting Cord	R	R	R	R	R G	R G
	At Connecting	_ GN	ē	G	G	G	Ġ
	Block	Y	В	Υ	Y	Y	Y
7	Inside Wire	R GN	L1 L2	<u>L2</u>	L1 L2	L1	L1 L2
ĸ	în Set		GND	GND	ู่ ได้โ ช	GND	GND
354 A, C, SETS		R	LI	K	GND	K	M
∢ં	D- 1	ВK	ĸ	GND	K	GND	RR
2	Ringer Leads	SL	£	E	Ē	M	K
m		SL-R	E	E	E	K R	GND
	Ta Sileni	e Ringer	Perman	nently S	ee Belo	w:	
302 E	, G Ringer	R	К	. к	К		
5302	G Leads	В	K K	K	K		
		R	К	K	K K	K	M
304 A	,C Ringer	BK S	K	K 12V	K	GND	ŔŔ
		1 51 1	CANID	127	17V	NA I	- K

302 E, G	Ringer	R.	Ķ	_ K	Ķ		
5302 G	Leads	<u>.B</u>	K	K	K		
		R	К	K	K	K	M
304 A, C	Ringer	ВK	K	K	K	GND	ŔR
5304 C	Leads	\$L	GND	L2Y	LZY	M	K
3304 C		SL-R	GND	LŹY	L2Y	ŔŔ	GND
	Ringer Ca-	Υ	L2Y	L1	ĸ	ĸ	K
	pacitor Leads	. SL	K	K	RR	K	K
		R	κ	K	K	K	M
354 A, C	Ringer	BK	K	K	K	GND	Κ
334 A, C	Leads	SL	E	E	E	M	ĸ
		SL-R	Ē	E	Ĕ	K	GND

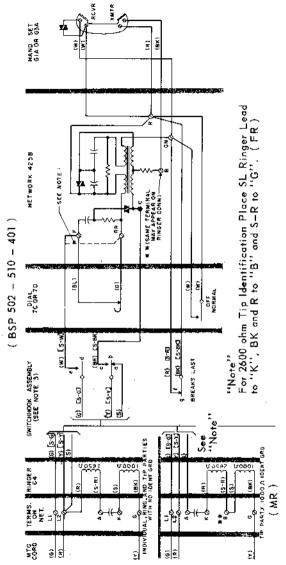
500 SERIES TELEPHONE SETS

LINE AND RINGER CONNECTIONS

		L	INE A	ND RI	NGE	₹ ÇQ	NNE	CTIO	NS			
						Tip	Part	у	4 or	nd 8 Pc	arty Li	nes
	WIRE OR LEAD			Individual or Bridged	Ring Party	No identifying Gnd.	1000 Ohms Ident, Gnd,	2650 Ohms. Ident, Gnd.	R- 1 & 5	Party I T- 2 & 6	Posîtîo R+ 3 & 7	n _T+_ 4 & 8
	Line Wire At	Ring	R	R	R	R.	R	R	R	R	R	R
	Connecting	Τiρ	G	G	G.	G	G	G	G	G	G	G
	Block	Gnd	Y	Y	Υ	Υ	Y	Y	Υ	Υ	Υ	Y
	Mounting Co	rd	R	R	R	G	G	G	R	G	R	G
	At Connectin	ng	Ğ	Ġ	G	R	R	R	Ģ	R	G	R
500 C, D, Sets	Block		Υ	G	Υ	Υ	Υ	Υ	Υ	Υ	Υ	Υ
~			R	L2	L2	L2	L2	L2	L2	1,2	1.2	L2
1	Mounting Co	rd	Ŗ	L2 L1	L1	LI	Ll	Lì	Li	Ll	1.1	L1
0	At Set		Υ	G	G	G	G	G	G	G	G	G
S	Switchhook Lead		\$L	L2	L2	L2	Α	А	L2	L2	L2	L2
			R	L2	L2	L2	ĸ	В	G	G	L2	L2
	Ringer		BK	Ģ	Ģ	G	G	В	G	G	L2	L2
	Leads		SŁ	K	K	K	В	K	Α	A	Α	Α
			SL-R	Α	Α	Α	В	G	К	K	K	К
			R	1.2	L2	L1	<u>L1</u>	11	12	Li	1.2	L1
	Line Wire		G	Ll	LI	L2	L2	L2	<u>"L"</u>	L2	L1	L2
<u>8</u>	In Set		Y	G	O	G	G	G	G	G	G	G
554A, B, Sets	•		R	L2	L2	L2	К	В	G	G	L2	1.2
8	••		BK	L1	G	G	Ģ	В	Ģ	G	1.2	L2
煮	Ringer Leads		SL	K	K	K	В	K	A	A	A	Α
Ϋ́			SL-R	Α	Α	Α	В	Ģ	K	K	K	K
	Switchhook Lead		S	L2	1.2	Ł2	А	Α	L2	L2	L2	L2
			R			L .	-	-	11	L	L2	L2
22	* 426A		ВK	-			· -	-	K	K	К	K
Š	Tube Leads		Y			-	-	-	L2	L2 :	Ġ	G
D, and 554A, B, Sets	Tip Party * Identifying Ground		R BK				. К Ģ	B K				
Τ.,	Ringer Lead	s	SL	<u> </u>			B	K				
D, an	When Bell Permonently Silenced		SL-R				K	G				

O NOTE: To silence bells permanently in 500 C, D TEL Set Tie Red and Yel-8 low conductors of Mounting Cord tagether in Connecting Block. For 554A, 9 B, TEL Set connect Slate and Black ringer leads to K terminal of 4258 Network. See * for 2 party line tip stations.

500C-D TELEPHONE SET SCHEMATIC



^{*}NOTE: Without ANI Office R, may be connected to G, if ringer operation is marginal.

701B TELEPHONE SET CONNECTIONS

(BSP 502~710~400)

4-PARTY SELECTIVE AND 8-PARTY SEMISELECTIVE SERVICE

Loca-	900	y 21		5 6 5 2 2 2 2 1 1 7 7 7 7 7 7 7 7 7 7 7 7 7 7			tive ions
tion	W	ire or Le	ad	1 and 5	2 and 6	3 and 7	4 and 8
	100	Ring	R		6	5	6
	Line	Tip	G-	6	5	6	5 2
		Grd	Y	2	2	2	2
	D:	nger	R	2	2	5	5
9		ojl	S-R	1	1	1	
.20		ads	5		7	7	7
25	2000		BK		2	5 7	5 7
₹		acitor	Y	. 7	7		7
ìш	Le	ads	W	1	1	1 1	
5			R		_ 5	5	5
	18150		G	6	6	6	6
		inting	W		1	ì	. 1
	C	Cord			2	2	2
	185				4	. 4	4
			BK	4	4	4	4
		2A or 16184	G		2	2	2
		auz auz	R	33.00	4	4	4
+-			R		. L2	L2	L2
. Š	20,000		G		L1	Li	Lī
.≦ છુ	Mou	nting	W	38538	*	*	*
<u>~</u> §	C	ord	LY.	3	3	3	3
<u> </u>			BL	4		4	4
E o			BK		4	4	4
Terminals in 8 Telephone S		26A	_BK	6 5333	*	20000000	*
Te 7018		be	R		11	L2 3	L2 3
\approx	Le	ads	Y	L2	1.2	3	3

7018 TELEPHONE SET CONNECTIONS

					Tip !	Party	
WIRE		dividual Bridged	Parfy	ind.	!de	ntifyin Gnd.	9
OR LEAD	88	Individual or Brīdged	Ring	No Identi- fying Gnd.		Ohms	
- N-2712-222 - 2272				Z₽	1000	2500	2650
Line Wire Ring At Conn. Tip Block Gnd	R G Y	R G Y	R G Y	R G Y	R G Y	R G Y	
Transformer Leads _ At Conn. Block	1 2	Y B	Y B	Y B	Y	Y B	
	R G Y	R G -Y	R G Y	R G	G R Y	G R	
Mounting Cord At Conn. Block	BL	B R	B R	B	B	Y B G	
<u></u>	BK R G	L2 L1	L2 L1	B L2 L1	B 	12 L1	1 /
Mounting Cord At Set	BL W	3 4 D	3 4 D	3 4 D	3 4 D	3 4 D	1/
81	BK	4	4	4	4	4	11
1610A or 1635A Inductor Leads At Set	BK R S		e i rave		3 B B	3 Tape 8	
Line at Ring Ringer Gnd	R G Y	5 6 2	5 6 2	5 6 2	5 6 2		- <u>5</u> - <u>6</u> 2
Ringer	R S-R	7	7	7	7	1\ /	1
Alexandra (Constant)	BK S	6	2	2	1	1 \	2 1 7
Capacitor in Ringer	W Y	<u>7</u> 5	7 5	7	7		7 3
Transformer Leads at Ringer	2	2 4	2 4	2	<u>2</u> 4	V	<u>2</u>
	R G Y	5 6 2	5 6 2	5 2	6 5 2	1	- 6 - 5
Mounting Cord At Ringer	BL W	3	3	3	3		2 1 3 4
	BK R	- 4 L2 L1	4 L2	4 1.2 L1	4 12 L1		L2
Mounting Cord At Set*	G Y BL	3	1 3 4 D	3	3 B		13 8 D
	W BK	D 4	D	D 4	D 4	∦ '	D 4

*Wired at Factory for Individual or Bridged, Ring – and Tip Party Service

^{*}Remove W lead from D punching in set and connect to BK tube lead using D-161488 connector.

701B TELEPHONE SET CONNECTIONS

-									
							1	Tip Part	у
		WIRE			dividua! Bridged	Ring Party	.1-3	Ident	ifying
		OR OR			결명	- &≥	£ &	Gnd.	
		LEAD)		Individual or Bridged	go :	No Identi- fying Gnd,	OF	hms
					£ā	125			
_							2 2	1000	2650
띘			Ring	R	6	6	1	1	I
9	1	Line	Tip	Ğ	4	1	6	5	5
₹	!	1,00	Gnd	Y	1	4	4	4	4
⋖	1 1			R	7	7	. 7	7	2 4 2 7 4 7
Œ	ابدا	Ringer		_S-R	2		2	2 4 2	4
RINGER CONNECTIONS WITH FIA RINGER	ا≲ا	Coil		BK S	4 2	2	4 2	4	2
₹	旧								<u> </u>
	2	Network	G A	BL	. 4	4	4	4	4
Ž	RINGER	Straps	B	R	7	7	7	7	- - 7-
⊻			В	G	6	6	6	6	6
-5		Dial		1	1	4	4 3	. 4	4 3
岁	¥	Light Tro	ns.	2	3	3		3	
Ę	ا۳ا			R	6	6	1	5	5
- 2					4		6	1	
~		Mountin	9	Y	1-1	4	4	4	4
頭		Cord		BL W	3	- 3	3	2	- 2
9	11			BK	5	5	4 3 5 3	<u>6</u>	4 2 6 3
골	⊢∔								
Δ	5				L2	L2	L2	L2	L2
z	TERM.		_	G	řĭ	Lì 3	L1	Lì	L1
LINE AND		Mounting Cord *	9	BL	3	4	3	[] 3 8	3
뿔	SET	Cora		W	Ď	3	D	D	В
	S			BK	4	4	4	4	3 B D
_		PIA PI	uach .					بب	7
					CTION				
_		WHE	N USE	DAS	EXTEN	SION F	IINGER		
			Pina	D	6	4	3		

Inside	Ring	R	_6	6	1	-	-
Wire	Τìρ	G	4	1	6		-
7711E	GRD	Y	-	4	4	_	-
	Ringer			7	7	-	
Ringer				2	2		-
go				2	2	-	-
		BK	4	4	4	-	-
Network	G	BŁ	4	4**	4**	-	-
Straps	A	R	7 ***	7	7	-	
arraps	_ B	G	-6	6	6		

^{*} Wired at Factory for individual or bridged, ring- and tip-party service.

The F1A ringer is not intended to be used with 4-party selective or 8-party semiselective service, or any other service where code ringing would not be distinguishable in CHIME position. For schematic drawing and maintenance information on F1A ringer, see Section entitled F1A Ringer.

702B TELEPHONE SET CONNECTIONS

(502-710-403)									
					Ti	p Par	ty		
WIRI Or Leai	Individual or Bridged	Rīng Party	No Identifying Gnd.	Indent. Gnd. 1000 Ohms	Indent. Gnd. 2650 Ohms				
Line Wires At Connecting Block	Ring Tip Gnd	Ř G Y	æG≻.	R G Y	R G Y	R G Y	R G Y		
	Transformer At Conn Blk			Y B	Y B	Y B	Y B		
Mounting Co At Connecti Black		R G Y W BK	æ@@>a	R G Y Y	G R Y Y B	G R Y Y	G R Y Y		
Mounting C At Set	ord	R G → W BK	L2 L1 G 3	L2 L1 G 3	L1 G 3	L2 L1 G 3	L2 L1 G 3		
Ringer Connection	Ringer Connections			K G -	К G -	К В -	K G B		
426A Tuba	R BK ≻	- -	- -	- -		-			

*	For tip	porty	identifyin	g ground,	remove	BK o	r S-BK	lead	from	A of	net-
	work.	insula	te and stor	e,							

Sets are factory wired for bridged or ring party.

^{**}Place BL strap on (1) whenever high ground induction is encountered.

702B TELEPHONE SET

CONNECTIONS FOR 4 PARTY FULL SELECTIVE RINGING

(BSP 502-710-403)

WIRE OR LEAD			ative ions	Positive Stations		
Mounting Cord In Set Mounting Cord at Connecting Block 426A Tube	5-6 00	Ring	Tip	Ring	Tip	
	R	L2	L2	L2	L2	
Marine Carl	G	LI	LI	Ll	L1	
	Y	1 G	G	G	G	
in ser	W	1 3	3	3	3	
St	BK	4	. 4 _	4	4	
	R	R	G	R	G	
	G	G	R	G	R	
	Y	Y	Y	Y	Ŷ	
Connecting Block	W	Y	Y	Y	Y	
SEX WEREX ON YEAR	8K	В	В	В	В	
	R	G	G	L2	L2	
Connecting Block 426A Tube	Y	L2	1.2	G	G	
	BK	Note 1	Note 1	Note 1	Note	
*	R	G	G	L2	L2	
Dinesa Lenda	BK	A	A	A	A	
Kinger Leads	5	3 8 5		-		
* 5500 MANES	5-R	Note 1	Note 1	Note 1	Note	
Network 5trap (Note 2)	K	G	G	L2	L2	

NOTE 1: Connect BK tube lead to 5-R ringer lead using a D161488 connector.

NOTE 2: Workman places this strap,

NOTE 3: For negative and positive parties, insulate and store BK or S-BK from A of network. It not done, line will be grounded.

TELEPHONE SETS PANEL PHONE - 750A- AND 750B-TYPES

CONNECTIONS

(B.S.P. 502-750-400)

TABLE A

LINE AND RINGER CONNECTIONS

						Tip Party with Ident Grd				
V L		Individual or Bridged Ring Party	Fip Party	Nor Conne Or	ctions	Ringer Reversa (See Note) Ohms				
					i.	1000	2650	1000	2650	
Line at	Ring	R	2	2	1	1	1	1	1	
Terminal	Tip	G	1	1	2	. 2	2	2	2	
Strip	Grd	Y	31	3	3	3	3	3	3	
Ringer Lea	ď	R	R	R	R	R	R	S-R	5-R	
At Termina		ВK	BK	8K	BK	ВK	BK	S-R	BK	
Board	- 8	5	K.*	. K*	K*	8*	K*	BK	B*	
Assembly	00	S-R	S-R	5-R	5-R	5-R	5-R	R	R	
Terminal	2.3.7.00	R	R	R	R	K*	В*	K*	В*	
Board Strop At 2838 Plug		BK	ĞN	Y	Υ	Y	₿*	Y	K*	
		S-R	A*	A*	Α*	B*	Y	B.		
Switchhook Lead		S	R	R	R	Α*	A*	Α*	A*	

^{*}Terminal on network

NOTE 1: Use normal connections for tip party identification ground station. If bell tops on station connected to long-line equipment, reverse ringer leads as shown in this column to retain proper tip party identification.

NOTE 2: Set is shop wired for individual or bridged service.

TABLE B

RINGER LEAD CONNECTIONS TO SILENCE RINGER PERMANENTLY

Connect black ringer lead to some terminal as red ringer lead for all classes of service except those listed below:

Tip Porty Ident Grd	Ringer Lead						
Ohms	Red	Bik	State	S-R			
1000	R	BK	В	Ŗ			
2650*	R	BK	ĸ	S-R			

^{*}Move black ringer strap from B of network to K of network.

[†]Ground may be amitted if not required for service.

TELEPHONE SETS - PANEL PHONE 751A AND 751B

CONNECTIONS (B,S,P. 502-750-401)

TABLE A

CIRCUIT	LEAD DESIG.	TB2 TERM.
ist CO Line	Tip Ring	2 I
2nd CO Line or Home Interphone Line	Tip Ring	5 4
Ground	Gnd	11
*Excluded Station	ET ER	10 9
Home Interphone Leads to 51A Control Unit	SW P4 P3 S2 DC 51 M1 M2	6 11 3 7 8 9
tDial Light	Gnd +	11

^{*}Not available when set is used on IA Hame Interphone.

TABLE B

							Tip Party with Ide				tification Ground			
LEAD	OR SR	IDUAL IDGED Note I	RIN PAP See N	TY	NOID	RTY - D. GND Note I	c	NOR NNC 1 BBS	CTIC	N		REVE See N	RSAL	
Ringer Lead or	Term. Bd.	Ntwk. Term.	Term. Bd.	Ntwk.	Term. Bd.	NIwk. Term.	TERM TERM OH	A, OH I. BD, MS	TERM ON N	TWK.	TER	M. ON M. OC. M.S	TERM ON N	TWK,
Strap	Term.	-211111	Term.		Term.		1000	2650	1600	2650	000	2650	1000	2650
R	1		1		2		SR	E2			E2	11		
SR ,	SR		SR		ŚR		E2	11			E2	E2		
5		к		к		K	E2	SR.			11	E2		
BK	2		11		11		11	E2			E2	SR		
Slate Swhk Lead	2 E2		E2		£2	Š			к	κ			к	к
Slate Yellow Swhk Lead	7		7		7		2	2			2	2		
Black Strap	£2 1 £2		E2 1 E2		€2 ₹→ €2		E24	E2÷	≯ B	→ €	E24	£2*	→B	≯ß

NOTE 1: To silence ringer permanently for all classes of service: (1) Cannect ringer leads in normal manner for class of service involved. (2) Move spade tip of slate red lead from network Terminol A to 5% reminol and terminal board.

Common G095 Requirements MINIMUM SERVICE DROP CLEARANCES

SERVICE DROPS: Drop wire or cable extending from a line pole or span clamp to a building or structure, or between buildings.

BCD	A20.	200.	-000	Đ٦

	Por.
Over residential area - pedestrian only* 101	6
Over residential driveways	6
pedestrian only	6
Over industrial or commercial driveways 16'	6
At curb line or outer limits of vehicle travel 16'	6
At center of road to 12' from curb line 18'	6
FROM POWER	
At first building attachment to 15' out	9
	9
When attached to surface of pole	10
attachment	10
Street Light Fixture	10

MINIMUM DROP CABLE CLEARANCES

DROP CABLES: Drop wire placed between line poles or from a line pole to a span clamp.

Over residential, commercial, industrial or agriculture driveways	18'	6
FROM POWER		ŀ
Unguarded	4'	10 10 10

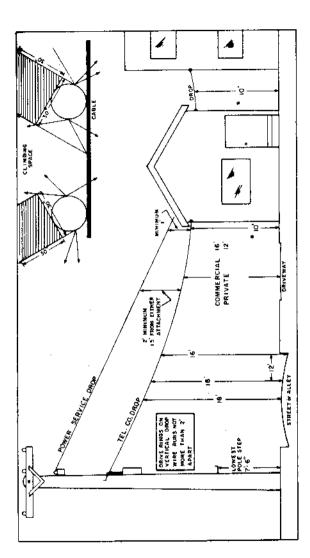
*We must get 10' ground clearance where pedestrians can walk. If we cannot get 10' without installing a special structure on the building, the clearance must be as great as possible – in no case less than 8 feet 6 inches. This clearance must be 12' on commercial premises.

NOTE: Climbing space of 30" shall always be maintained on pole and shall be located on opposite side of pole from cable.

Don't Guess! Use Your Measuring Stick!

⁺Available on future models.

NOTE 2: Do not wire this set for tip party identification when used as a station on 1A Home Interphone System.



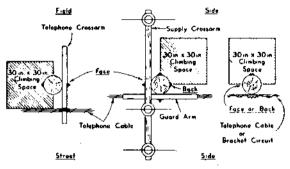
INSTALLING DRIVE HOOKS

(Sect. 462-300-200)

(For detail on following see appropriate BSP section.)

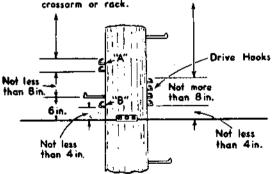
The four sides of a pole are called Face, Back, Field and Street sides.

EXAMPLE:



Place all drive hooks for Service Drops in a 1" x 8" space on face or back of pole. EXAMPLE:

Not less than 60 inches from the bottom of the lowest power company crossorm or rack.



NOTE: Drive hooks may be placed at either "A" or "B", but not both.

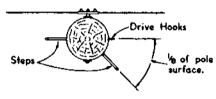
Stagger Drive Hooks approx. I inch to avoid splitting pole.

INSTALLING DRIVE HOOKS (Cont'd)

When conditions prevent placing drive hooks with the necessary pole step clearances, distribute the drop wires from hooks below the strand to span clamps. When it is undesirable to place span clamps, offset the pole step above the strand 1/8 of the pole surface toward the climbing space. This will provide enough clearance for the drive hooks.

DO NOT OFFSET THE DRIVE HOOKS.

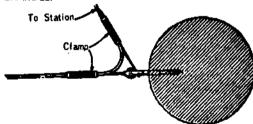
EXAMPLE:



CAPACITY OF DRIVE HOOKS (462-300-200)

Consider as one span a drop wire that runs directly from a drive hook on a terminal pole to a span clamp, building or adjacent pole. Consider as two spans a drop wire that runs to a drive hook and then away from that hook in the same or different direction. The following sketch is an example of two spans from a clearance pole with no messenger.

EXAMPLE:



NOTE: One span of Multiple Drop Wire shall be considered as three spans of drop wire when attached to drive hooks or guard arm hooks.

CAPACITY OF DRIVE HOOKS (Cont'd)

MAXIMUM ALLOWABLE NUMBER OF SPANS (NOT WIRES) FROM A SINGLE DRIVE HOOK INSTALLED IN FACE OR BACK OF POLE

DIRECTIONS OF SPANS	Paralleling Pole Line	Crossing Public Thoroughfare	Not Crossing Public Thoroughfore	Total Allowable
MAXIMUM NUMBER OF SPANS	- 3	3 -	4 -	7

A maximum of four drop wires from span clamps may be attached to a drive hook installed in the cable side of a pole.

CAPACITY OF OTHER ATTACHMENTS

CAPACITY OF GUARD ARM HOOK (Sect. 462-300-200)

Five spans maximum to a guard arm hook. Multiple Drop Wire shall be considered as three drop wires.

CAPACITY OF SPAN CLAMP (Sect. 462-300-205)

Two drops maximum on a span clamp. One multiple drop maximum on a span clamp.

DROP AND BLOCK WIRING	SECTION
Description Splicing From Open Wire Wiring at Terminals Pole Strand & Tree Attachments Bldg. Attachments Runs on Buildings Placing Mechanical Protection Special Applications Disconnection & Removal Multiple Drop Wire Maintenance	462-030 462-240 462-240 462-260 462-350 462-350 462-400 462-450 462-460 462-470 462-470 462-800

PROTECTOR GROUND

(BSP 638-210-100)

- FIRST CHOICE! Public water system (metallic pipe).
 - a. Connect to cold water pipe that is in service and has ten feet or more of its surfaced buried.
 - b. Check that there are no insulating joints.
- 2. If public water system is not available, refer to BSP 638-210-100 for alternate.
- Never use power ground rod (except to bond to).
- 4. Clean pipes thoroughly.
- Install ground clamp at point where insulating joint (if found in water system) will not break continuity to Ground.
- 6. Fasten ground clamp securely.
- Place ground wire under washer and tighten locknut firmly.
 - a. Do not spiral water pipe.
- PLACE ground wire CAUTION TAG at ground clamp. Form E3013.
- Space ground wire attachments properly 16" where possibility of being disturbed – 24" otherwise.
- Never place protector ground wire in ring runs.

GROUND-WIRE CAPACITY

Size		Protectors	
ľ	Fused		Fuseless
No. 14 No. 12 No. 10 No. 6	I to 3 4 to 6 7 or more any number	or	1 2 3 to 6 any number

COLOR CODE EVEN PIC CABLE

(Section 632-033-152)

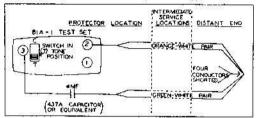
		(36	ction 632-033	-132)	
Pair No.	Ring	Τĭρ	Binder Group No.	Pairs	Binder Colors
1	BL	W	1	1-25	BL-W
2	0	W	2	26-50	O-W
3	G	W	3	51 <i>-</i> 75	G-W
4	BR	W	4	76-100	BR-W
5	S	W	5	101-125	s-w
6	BL.	R	6	126-150	BL-R
7	0	R	7	151-175	O-R
8	G	.R	8	176-200	G-R
9	BR	R	9	201-225	BR⊷R
10	\$	R	10	226-250	S-R
11	BL	ВK	11	251-275	BL-BK
12	0	BK	12	276-300	О-вк
13	G	BK	13	301-325	G-BK
14	BR	ВK	14	326-350	BR-BK
15	S	BK	15	351-375	\$-BK
16	BL	Y	16	376-400	BL-Y
17	0	Y	17	401-425	O-Y
18	G	Y	18	426-450	G-Y
19	BR	Y	19	451-475	BR-Y
20	S	Υ	20	476-500	S-Y
21	BL	>	21	501~525	8L-V
22	0	٧	22	526-550	· 0-V
23	G	٧	23	551-575	G-V
24	BR	V	24	576-600	BR-V
25	S	V	25	601-625	BL-W-R
ABBR	REVIATIO	NS	26	626-650	O-W-R
BL	- BLUE		27	651-675	G-W-R
0	- ORAN	GE	28	676-700	BR-W-R
G	- GREEN	1	29	701-725	S-W-R
BR - BROWN		30	726-750	BL-R-R	
S - SLATE		31	751-77 5	O=R+R	
W - WHITE		32	776-800	G-R-R	
R	- RED		33	801-825	BR-R-R
ВK	- BLACK		34	826-850	S-R-R
Υ	- YELLO	W	35	851-875	BL-BK-R
V	- VIOLE	T .	36	876-900	O+BK+R

PREWIRING

ESTABLISHING SERVICE

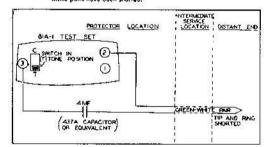
Section 461-310-911PT

LOCATING CONCEALED LOOPS - METALLIC TONE METHOD



METHOD I - CONNECTIONS FOR INTRODUCING TONE -

 Where both ends of inside wiring cable are accessible, ar
 Where the four conductors of the arange-white and greenwhite poirs have been sharted.



METHOD 2 - CONNECTIONS FOR INTRODUCING TONE -

- Where only one end of incide wiring cobie is accessible, and
 Where only the green-white pair has been shorted.

LOCATING CONCEALED LOOPS GROUNDED TONE METHOD

This method may be used when the distant and of the inside wiring cable is not accessible and the cable pairs have not been shorted.

Grounded tone should not be used if it is possible to tone metallic.

- (a) Remove the insulation on all spare pairs at protector location.
- (b) Twist the conductors together and connect to terminal 1 of BIA-1 test set.
- (c) Connect Terminal 2 of 8IA-1 test set to ground.
- (d) Operate switch to "T" position on 81-A test set.
- (e) Locate concealed loops with tone locator.

FLICKER SET TESTS	(BSP 105-270-100)	

		JCQ)	(bor 103=270=100)			
TEST	BANANA SWITCH	SWITCH	TEST	STEADY	STEADY FLASHING	0 Z
	PLUGS		18134	LIGHT	LIGHT	LIGHT
SHORTS	A & ⊤	OFF	T&R	SHORT	06.00	9
						SHORT
CROSSES	T & R	FO F	BK IZ 1	BATT. X		× oz
(BATT)			TO GRD			
is			RED IN R			
			TO LUGS			
GROUNDS	A&T	FO FFO	1 CLIP TO	2)		
			GRD OTHER			O Z
			TO LUGS	GROUND		GROUND
FLOATERS	0 8 0	Z O	1 CLIP TO			
T & R			GRD OTHER		ON T OR	
	810		TO LUGS		24	
FLOATER	0 8 0	Z O	ONTOR		BRIDGED	
RRIDGED			OF PAIR		FLOATER	

TEST NUMBERS	TEST NUMBERS
·	
	· · · · · · · · · · · · · · · · · · ·
·	

TELEPHONE SET REPORTING CHECK LIST

Telephone sets are valuable. Accurate reporting by you is essential for proper accounting. Good Bookkeeping begins with you,

Remember on reconnects, disconnects, L.I. removals, etc., Always:

- Report all telephones reconnected, removed or left-in.
- Report promptly to the L.I. desk all Left-in station removals found working, removed or missing.
- Verify the telephone number on the detail holder for the correct telephone number when reconnecting L.I.s or disconnects.
- Check all buildings, cottages, work shops and garages on the premises when telephone sets are missing.
- 5. Double check the remarks space on the work order for access information.

TIME REPORTING CODES

28C-R - (RESIDENCE) Inward station work

When You - New install, reinstall, reconnect, add Ext. add Bell Chime, signal bells, keys, jacks, etc., or L.T., PST, (when associated with a service order).

28C-B - (BUSINESS) Inward station work

When You - Same as residence including small PBX's private line telephones and all other work not covered by R or C.

28C-C - (COIN) Inward station work

When You - Same as residence or business includes non-coin ext., and booths.

28M - PLANT CHANGE

When You - Change type of tel set, change ictn. regrade, change cord, number card changes only, reroute wiring, LT or PST (not associated with service order).

28X - DISCONNECT OR REMOVAL

When You - Disconnect station left in, working station removal, remove left in station.

28R - REPAIR

When You - Spend time to repair, replace, relocate (due to trouble) clearing trouble, preventive mtce, on station service.

2R - CABLE TROUBLE

When You - Spend time testing for locating and clearing trouble in aerial cable plant. Transferring drop wire and aerial wires from one cable pair to another in the same terminal to restore service to lines or circuits affected by such trouble.

SERVICE ORDER COMPLETION PROCEDURES

Field forces are responsible for PROMPT and AC-CURATE completion of service orders and transfers reculring field work.

A completed service order MUST reflect ALL work done, service, provided and equipment reconnected, placed or removed. This is extremely important to insure ACCURATE customer billing and CORRECT Company records.

Field forces must be sure all required field circuit and instrument tests are made before calling the PSC to complete a service order.

Completing Service Order

- A. To complete a service order the field workman will:
 - Call the service order desk. This call should be made from the customer's premises.
 - 2. Give his name
 - 3. State his file number
 - 4. Give order number involved
 - 5. Tell reason for call such as:
 - a. To complete a service order
 - b. Change due date
 - c. Report no access
 - d. To test a service order or transfer
- B. When the order desk clerk says she is ready, report:
 - Telephone or circuit number, read from number plate
 - 2. Name and address
 - Corrections, If none involved, state "No Corrections" and proceed to B-4. If there are corrections, starting at the top of the order, report:
 - a. Change in total stations for business service.
 - b. Due date changes (original and subsequent dates and codes).
 - If plant color sale is involved, verify color credit with commercial,
 - d. If customers state they had color credit in connection with a plant color sale, tell the order desk clerk about this so she can verify it with commercial.
 - e. Verification of IOP information with any changes needed to reflect actual conditions found. Do not delete IOP unless customer agrees.

- f. Telephone number change.
 - g. Number of installments for such billing if involved on plant sale.
- Change of address (include suite or room number changes).
- Equipment additions, changes, deletions, of USOC(s) involved.
- j. Plant sales code for added items sold.
- k. Remarks entries such as installment billing arrangements but not below minimum shown under "Budget Terms" in this Service Guide.
- Billing change only when authorized by Commercial or Marketing.
- 4. Line I information including:
 - a. Type of plant sale.
 - b. Number of plant color sales
 - c. Other plant sales credit, if involved d. Number of stations left-in
 - e. Number of working stations removed
 - f. Number of left-in stations removed
- 5. Line J information including:
 - a. Completion date (for WATS service always report AM or PM as applicable).
 - b. Employees code
 - c. Number of new installs
 - d. Number of reinstalls
 - e. Number of reinstall changes for other than company reasons
 - f. Number of reconnects
 - g. Number of reconnect changes for other than Company reasons
 - h. Number of new drops
 - i. Number of reused drops
- 6. Line K information including:
 - a. Added equipment installed jacks, external keys, or signals or "in moves" treated as "out moves" for these report number of main stations involved.
 - b. Added change of location of stations
 - Added substitutions of station sets-report type involved,
 - d. Added rearrangements, changes and substitutions involving cords, handset handle, external signals and keys, and number cards. Includes reassociations, regrades and suspension and restoral of service.
 - e. Disconnection of external keys, signals or teletypewriters.

Order Corrections

(Reserved For Area Paste-In Pages)

- C. Simple business and residence service call all corrections to the service order desk in the PSC.
- D. Complex services:
 - Call corrections, as they occur, to the order originator or marketing correction desk (includes changes in station designations).
 - Reach agreement on how order is to be correctedlonghand or replacement.
 - Change field copy of order and related work sheet, if involved.
 - Commercial or Marketing will call corrections to PSC.

To insure accuracy, eliminate errors and to improve service order completion performance, the foregoing procedures MUST be closely followed. NO JOB IS SO IMPORTANT
AND NO SERVICE IS SO URGENTTHAT WE CANNOT TAKE TIME
TO PERFORM OUR WORK SAFELY.

BELL SYSTEM