# CONTRACT

BETWEEN

Pacific Telephone and Bell of Nevada

Order of Repeatermen and Toll Testboardmen,

LOCAL UNION 1011

International Brotherhood of Electrical Workers

AFL - CIO

EFFECTIVE AUGUST 7th, 1983

# Rec 2-23-81

#### CONTRACT BETWEEN

### THE PACIFIC TELEPHONE AND TELEGRAPH COMPANY BELL TELEPHONE COMPANY OF NEVADA (CALIFORNIA AND NEVADA)

#### AND

# ORDER OF REPEATERMEN AND TOLL TESTBOARDMEN, LOCAL UNION 1011 INTERNATIONAL BROTHERHOOD OF ELECTRICAL WORKERS -AFL-CIO

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Pursuant to and in consolidation of the terms of the Memorandum Agreement executed on August 23, 1983, this consolidated Contract is signed this <u>23</u> day of <u>Aggust</u>, 1983, between THE PACIFIC TELEPHONE AND TELEGRAPH COMPANY and BELL TELEPHONE COMPANY OF NEVADA, hereinafter called the "Company", and the ORDER OF REPEATERMEN AND TOLL TESTBOARDMEN, Local Union 1011, International Brotherhood of Electrical Workers, AFL-CIO, hereinafter called the "Union".

9 The respective parties to this Contract do mutually agree and 10 covenant as follows:

#### ARTICLE 1

#### RECOGNITION

16 Section 1.1 In compliance with the National Labor Relations Board 17 Decision and Order in Case No. 20-CA-958, dated August 9, 1955, the 18 Company hereby recognizes the Union as the exclusive collective 19 bargaining representative in respect to, and this Contract covers, 20 rates of pay, wages, hours of employment and other conditions of 21 employment for all toll maintenance employees in the States of California and Nevada, excluding professional employees, guards and 22 supervisors as defined in the National Labor Relations Act. (Order 23 dated August 9, 1955 and the certification of 1940, 23 NLRB 281, 294 24 25 refers to "Toll maintenance employees ... employed in the Northern 26 California and Nevada, and Southern California areas." Administrative 27 changes have occurred since this certification with the result that 28 these names do not accurately reflect the present area and department 29 organizations of the Company. However, the scope of the bargaining 30 unit defined by the certification and covered by this Contract remains 31 unchanged.) The bargaining unit hereby established includes only 32 employees with the title Communications Technician - (Toll) (formerly 33 Transmission Man). 34

35 Section 1.2 Wherever the reference to Department Head appears in this \* 36 Contract, it shall be understood that this refers to the highest 37 management level in the organization below the level of Vice 38 President.

40 Section 1.3 Senior employees, as hereinafter defined, are covered by 41 this Contract. 42

Section 1.4 The assignment of the title Communications Technician -(Toll) (formerly Transmission Man) to an employee does not mean that the employee shall perform only the kind of work coming under this title classification, nor that certain kinds of work shall be performed exclusively by certain classifications of employees.

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1	ARTICLE 2
2 3	NON-DISCRIMINATION
4 5 6 7 8 9 10	Section 2.1 In a desire to restate their respective policies, neither the Company nor the Union shall unlawfully discriminate against any employee because of such employee's race, color, religion, sex, age or national origin or because the person is handicapped, a disabled veteran or a veteran of the Vietnam era.
10 11 12 13 14 15	Section 2.2 It is mutually agreed that neither party shall interfere with, restrain, coerce, or otherwise discriminate against employees in their right to join or assist, or refrain from joining or assisting, any labor organization.
16 17 18 19 20	Section 2.3 The Company shall not interfere with, restrain, coerce, intimidate or otherwise discriminate against any employee because of membership or lawful activity in forwarding the interests or purposes of the Union.
21	ARTICLE 3
22 23	HOURS OF WORK
24 25 26 27 28 29 30 31	Section 3.1 A shift shall consist of eight (8) consecutive hours excluding meal period intermission, except as provided in Section 3.8. A scheduled shift is the eight (8) hours an employee is scheduled to work on a particular calendar day or days in accordance with Sections 3.7 and 3.11. Section 3.2 An Employee's regular shift (day, evening or night) is *
32 33 34 35 36 37 38 39 40 41 42 43 445 46 47 48 950	<ul> <li>detroid 3.2 An Employee's regular shift (day, evening or hight) is *</li> <li>one established for a period of two (2) weeks or more, except that vacation reliefs, classroom training assignments of one (1) week or more, but less than two (2) weeks, and temporary changes from the regular assigned shift for a period of two (2) weeks or more are also deemed regular shifts. Such vacation relief shall be deemed to include any additional days, including Floating Holidays, Compensating Days, Excused Work Days, "O" Days or individual vacation days which the employee being relieved may take immediately preceding or following a vacation, except as provided in (a) below:</li> <li>(a) In an administrative unit where it is customary to provide relief for evening and night shift employees on their scheduled days off through change of shift at the premium rate throughout the year, it will be done in the same manner for additional days off, i.e., Floating Holidays, Compensating Days, EWD's, and "O" Days taken by an evening or night shift employee immediately preceding or following a vacation.</li> </ul>

1 Section 3.3 A day shift is a shift starting at or after 6:00 A.M., 2 and prior to 12:00 noon. 3 4 Section 3.4 An evening shift is a shift starting at or after 12:00 5 noon and not later than 7:00 P.M. 6 7 Section 3.5 A night shift is a shift starting after 7:00 P.M. and 8 prior to 6:00 A.M. 9 10 Section 3.6 No regular shift shall be started later than 12:00 midnight or before 5:00 A.M. 11 12 13 Section 3.7 All shifts will be considered as falling within the 14 calendar day on which the shift commences. Changes in the starting 15 time of a regular shift as established under Section 3.2, shall not be 16 made for the sole purpose of avoiding Sunday or holiday shifts. Only 17 one shift shall be considered as starting on any given day. 18 19 Section 3.8 Employees working evening or night shifts, and employees \* working on day shifts (including Sundays and holidays), where the 20 21 demands of the service do not permit a specified meal period, shall 22 normally bring their lunches or utilize facilities within the 23 If an employee does not bring lunch, the employee will not building. 24 be denied permission to leave the building for a meal provided (1) the 25 employee gets approval of the "on duty" supervisor prior to actual 26 departure and states where the meal is to be eaten, (2) the supervisor 27 determines the job is adequately covered, and (3) the period of time 28 away from the job location does not exceed one-half hour. 29 Section 3.9 The hours of work for all employees shall start and 30 finish at any location designated by their supervisor and in 31 32 accordance with the following provisions: 33 34 (a) When the designated starting point of the work is further from \* 35 home than the employee's normal reporting location, travel time 36 in excess of that required for the employee's normal assignment 37 shall be paid, such time paid shall be considered as time 38 worked. 39 40 (b) When the designated starting point of the work requires the 41 employee's absence from home overnight, the employee's working 42 hours shall start and finish at such designated starting point. 43 44 Section 3.10 The normal week shall consist of five (5) shifts as 45 defined in Section 3.1 within a calendar week. 46 47 Section 3.11 Schedules will be posted to show the normal week, 48 scheduled Sundays, regular shift (day, evening or night) and scheduled shifts (scheduled hours) for each employee. When practicable, work 49 50

- 1 schedules shall be posted not less than fourteen (14) calendar days 2 prior to the first of each month. 3
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(a) Scheduled shift hours on Sundays and holidays shall be such hours as the service may require, provided that where practicable in the judgment of the Company, an employee will be given preference to work his/her regular shift.

- 9 (b) A scheduled shift on a holiday is one for which the employee has
   10 been given not less than forty-eight (48) hours' notice prior to
   11 the starting time of the shift.
- 13 (c) Temporary changes on a scheduled day between day, evening or
  14 night shifts shall not be construed as a change in schedule,
  15 however if the temporary change is cancelled without 48 hours'
  16 notice, the employee shall be paid time and one-half for the
  17 first shift worked in lieu of the cancelled shift.
- (d) Schedules posted in accordance with this Section may be changed
  as provided in Section 3.12 of this Article. When practicable,
  such change should be communicated to the employee as soon as is
  reasonably possible after the change has been made.
- 24 Section 3.12 Unless an employee is given at least forty-eight (48) hours' notice (prior to both the new and previously scheduled 25 26 reporting time) of a change in the hours or days the employee is scheduled to work during the normal week and/or Sunday, as provided in 27 28 Section 3.11, the employee will be permitted to work the normal hours 29 or the days shown on the posted schedule and any other time which the 30 employee is required to work shall be in addition to the scheduled 31 normal week and/or scheduled Sunday. 32
- 33 Note: The foregoing Section will not apply under the following 34 conditions: 35
- 36 (a) When changes in days or hours to be worked are made at the 37 employee's request. 38

39 When changes in the starting time result in at least eight (8) \* (b) hours of work at a premium rate, or when an employee has worked 40 eight (8) consecutive hours at a premium rate preceding the 41 42 starting time of the scheduled shift, the employee, at his/her 43 request will be permitted to work such scheduled shift unless in 44 the judgment of the Company the employee is too fatigued to 45 effectively perform the job duties, in which case the employee 46 may be relieved from duty and all or any part of the scheduled 47 shift may be cancelled at any time after working eight (8) 48 consecutive hours at a premium rate, provided at least four (4) 49 hours of the time worked fall within the same calendar day as \* 50

1	such scheduled shift. The judgment of the Company as to the $\star$
2 3	employee's fatigue shall not be subject to arbitration. *
4	(c) When changes are made between regular shifts (day evening or
5	(c) When changes are made between regular shifts (day, evening or night) for which a premium is paid.
6	night, for which a premium is paid.
7	(d) When an employee is scheduled to work and is excused with now
8	(d) When an employee is scheduled to work and is excused with pay.
9	(e) When the change is made by reason of the employee failing to
10	report for duty because of illness or unexcused absence on a
11	scheduled work day.
12	
13	Section 3.13 Supervisors will endeavor to release employees on the
14	day shift for meals at regular scheduled periods. When the scheduled
15	lunch period has been deferred, at the request of the supervisor, for
16	more than one hour the employee shall be allowed a short relief on
17	Company time during which to eat.
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19	ARTICLE 4
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21	WAGE SCHEDULES
22 23	Continue ( ) II
23	Section 4.1 Wage schedules for employees covered by this Contract
24	shall be as shown in Appendix A, attached hereto.
26	Section 4.2. Maga increase is the
27	Section 4.2 Wage increases in the amounts shown in the schedules
28	shall be granted automatically on completion of the time intervals specified, subject to the conditions stated hereafter:
29	operated, bubject to the conditions stated hereafter:
30	(a) A scheduled increase falling within the first seven (7) days of a
31	two-week pay-period shall be effective as from the first day of
. 32	that two-week pay-period, while an increase falling within the
33	second seven (/) days of a two-week pay-period shall be offooting
34	as from the first day of the next following two-weak new-novied
35	such adjustment establishing the effective date of an increase to
36	meet the first day of a two-week pay-period shall not change the
37	date from which the time interval for next increase shall be
38 39	computed.
40	(b) N.
40	(b) No wage increase shall become effective during a period of
42	absence in excess of seven (7) calendar days, paid vacations excepted.
43	excepted.
44	(1) A period of absence of seven $(7)$ colordon to $(7)$
45	$\gamma = \gamma =$
46	have no effect on the establishment of the effective date of increase, which shall be determined by the the
47	increase, which shall be determined by the application of the provisions of Section 4.2(a).
48	
49	(2) If the effective date for a scheduled increase occurs during
50	a period of absence in excess of seven (7) calendar days,

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1 but not to exceed thirty (30) calendar days, the increase 2 will become effective on the day the employee returns to 3 work. Such adjustment in effective date of this increase 4 shall not change the date from which the time interval for 5 next increase would otherwise be computed. 6 7 If the effective date for a scheduled increase occurs during (3) 8 a period of absence of over thirty (30) calendar days, the 9 first thirty (30) calendar days of such absence shall be 10 credited to the employee's previously accrued time on the 11 wage progression schedule and the increase shall become 12 effective either on the day the employee returns to work if 13 credited with the necessary time interval for next increase, 14 or after the employee has worked the remainder of the 15 applicable wage progression time interval, subject to the 16 provisions of Section 4.2(a). 17 18 (c) In no case shall the application of the provisions of Section 4.2 19 operate to make an increase effective on a date earlier than 20 would have resulted had no absence occurred. 21 22 Section 4.3 When an employee is absent for more than thirty (30) consecutive calendar days, only the first thirty (30) calendar days of 23 such absence shall be credited to the employee's previously accrued 24 25 total schedule time on the wage schedule. 26 Section 4.4 An employee may be given credit for wage purposes only, 27 28 for previous training and experience during the first three years of 29 employment. The applicability of such training and experience to the job to which assigned, and the amount of wage credit which may be 30 31 granted, shall be determined by application of the Wage Credit 32 Practice Agreement. 33 34 ARTICLE 5 35 36 SHIFT DIFFERENTIALS 37 Section 5.1 Employees who work regular shifts any part of which falls 38 39 7:00 P.M. or prior to 6:00 A.M. will receive a shift after differential in the amount of ten (10) percent of the employee's 40 weekly basic rate of pay (including senior or head differential, if 41 42 any), except that when premium payments are paid for a temporary change of shift, as provided for in Section 7.6 the differential will 43 not be paid; that is, in such cases, both the differential and premium 44 45 will not be paid. 46 Section 5.2 Shift differentials which are paid under the provisions 47 48 Section 5.1, shall be added to the basic rates of pay in computing of vacation, overtime, holiday, Excused Work Day, and Sunday payments, 49 except that the differential shall not be added in computing the 50

1 vacation pay of a regular day shift employee who, at the start of 2 his/her vacation, had been working a shift for which a differential is 3 paid but who, upon return from vacation, is scheduled to work a day 4 shift.

Section 5.3 Any employee who is scheduled to work during hours that qualify for a differential on a Sunday or holiday will receive the applicable shift differential.

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Section 5.4 When an employee working an evening or night shift is 10 transferred to the day shift for vacation relief, classroom training 11 relief or classroom training assignment of one (1) week or more but 12 less than two (2) weeks, the employee shall retain the shift 13 Such vacation relief shall be deemed to include any 14 differential. additional days including Floating Holidays, Compensating Days, \* 15 Excused Work Days, "O" Days or individual vacation days which the day 16 shift employee being relieved may take immediately preceding or 17 18 following the employee's vacation.

20 (a) When an employee working days is transferred to an evening or night shift for vacation relief, classroom training relief or 21 22 classroom training assignment of one (1) week or more but less than two (2) weeks, the employee will receive the applicable 23 Such vacation relief shall be deemed to 24 shift differential. 25 include any additional days including Floating Holidays, \* Compensating Days, Excused Work Days, "O" Days or individual 26 vacation days which the evening or night shift employee being 27 relieved may take immediately preceding or following the 28 29 vacation.

#### ARTICLE 6

#### SENIOR EMPLOYEES

35 Section 6.1 A senior employee is one who, in addition to the 36 employee's normal duties or in the performance of a new assignment, 37 assists a first line supervisor in the direction of normally not less 38 than four (4) employees. Senior duties shall be limited to the 39 direction, distribution, coordination and teaching of the work in 40 those cases where the size of the force, or the character of the work 41 or both, requires such assistance for one (1) day or more.

43 Section 6.2 The determination of the need for providing or
 44 discontinuing senior employees and the selection of such employees
 45 rests solely with the Company.
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47 Section 6.3 An employee assigned a senior title shall be notified by
 48 the Company prior to the effective date of discontinuance of the
 49 employee's senior title assignment.

Section 6.4 An employee assigned a senior title shall receive a 1 differential of fifteen dollars (\$15.00) per week above the employee's 2 3 basic weekly rate of pay. When the senior assignment involves only 4 part of a week, the differential shall be prorated on the basis of a 5 five-day week, that is, one (1) day's differential is one-fifth of the 6 weekly differential. 7 8 ARTICLE 7 9 10 OVERTIME AND PREMIUM PAYMENTS 11 12 Section 7.1 13 14 Time worked in excess of a regular shift shall be paid for at the (a) rate of one and one-half (1-1/2) hours' pay for each hour worked. 15 16 17 (b) All hours worked in excess of forty-nine (49) in a calendar week shall be paid at the rate of two (2) hours' pay for each hour 18 19 worked. 20 Section 7.2 All time worked on non-scheduled week days shall be paid 21 for at the rate of one and one-half (1-1/2) hours' pay for each hour 22 23 worked, except as provided in Section 3.7. 24 Section 7.3 All time worked on Sunday shall be paid for at the rate 25 of one and one-half (1-1/2) hours' pay for each hour worked, except as 26 27 provided in Section 3.7. 28 Section 7.4 29 For pay treatment on holidays, see Article 8 of this 30 Contract. 31 Section 7.5 Time paid for but not worked on a holiday which falls 32 Monday through Friday in the calendar week and time paid for but not 33 worked on Excused Work Days, shall be included as time worked in the 34 35 workweek. Time worked in excess of forty (40) hours in a calendar week shall be paid for at the rate of one and one-half (1-1/2) hours' 36 pay for each hour worked. The following time will not be included 37 when determining "time worked in excess of forty (40) hours" in a 38 39 calendar week: 40 41 (a) Time paid for but not worked, except holiday pay and Excused Work 42 Day pay as provided in Section 7.5. 43 Time worked in excess of eight (8) hours on any day. 44 (b) 45 (c) Time worked on week days outside of an employee's scheduled shift 46 47 including time worked on a non-scheduled week day provided such time is paid for at a premium rate and is not in lieu of a 48 49 scheduled shift. 50

(d) Non-scheduled time worked on a holiday outside the hours of the employee's regular shift.

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4 Section 7.6 Temporary changes from a regular shift (Section 3.2 of 5 this Contract defines regular shift) for a period of less than two (2) 6 weeks, except for vacation reliefs, classroom training reliefs and 7 classroom training assignments of one (1) week or more but less than 8 two (2) weeks, will be paid for at the rate of one and one-half (1-9 1/2) hours' pay for each hour worked and the premium payment will 10 cease when the employee's regular shift is resumed. Such vacation 11 relief shall be deemed to include any additional days including \* Floating Holidays, Compensating Days, Excused Work Days, "O" Days or 12 individual Vacation Days which the employee may take immediately 13 14 preceding or following the vacation. 15

- 16 (a) A change of regular shifts is interpreted to mean a change
  17 between day, evening or night shift, that is, a change from a day
  18 shift to a night shift, a night shift to an evening shift, etc.
  19
- 20 (b) When the employee requests a temporary change in shift for 21 personal reasons, straight time will be paid.
- (c) When a temporary change of shift is cancelled without 48 hours'
   notice, the employee shall be paid time and one-half for the
   first shift worked in lieu of the cancelled shift.

27 Section 7.7 When a change between regular shifts (day, evening or night) is made and forty-eight (48) hours' notice is not given, the employee shall be paid at the rate of one and one-half (1-1/2) hours' 30 pay for each hour worked on the first shift on the changed schedule. 31

32 Section 7.8 Time worked beginning less than three (3) hours before the start of an employee's scheduled shift shall be paid for at the 33 34 rate of one and one-half (1 1/2) hours' pay for each hour worked down \* to the start of the shift and straight time for that part or all of 35 the shift worked thereafter. If an employee is called out to work 36 37 three (3) hours or less before the start of the shift, the employee shall be paid down to the start of the shift (meal period, if any, 38 39 excepted) if all or any part of this period is worked.

(a) If not scheduled to work the employee may be released at any time
 except that the minimum time paid for shall be two (2) hours.

Section 7.9 Time worked, beginning three (3) hours or more before the \*
start of an employee's scheduled shift and continuing into the shift
shall be paid for at the rate of one and one-half (1 1/2) hours' pay
for each hour worked until the employee is relieved from duty.

49 <u>Section 7.10</u> Time worked, beginning more than three (3) hours before 50 the start of an employee's scheduled shift and not continuing into the

1 shift shall be paid for at the rate of one and one-half (1-1/2) hours' pay for each hour worked. The minimum time paid for shall be two (2) 2 3 hours. 4 5 Section 7.11 When an employee has not been relieved for five (5) 6 consecutive hours or more during the twenty-four (24) hours immediately preceding the employee's scheduled shift, 7 the employee shall be paid at the rate of one and one-half (1-1/2) hours' pay for 8 9 each hour worked during such shift and thereafter until relieved from duty for five (5) consecutive hours or more. 10 11 12 Section 7.12 In all instances when instructed by a supervisor that the employee's immediate services are required (in one (1) hour or 13 less), work time starts from time of notification and includes normal 14 15 travel time from and to home, except when such work continues for four (4) hours or more compensation ceases when the employee is relieved 16 from duty and no time allowance shall be made for returning home. 17 The minimum time paid for shall be two (2) hours, except that when called 18 less than two (2) hours before the start of a scheduled shift, time 19 20 paid for shall be the period from time of notification to start of the 21 shift. 22 Section 7.13 The same conditions with respect to traveling time only, 23 as covered in Section 7.12 of this Contract, will apply to all changes 24 in starting time when the notification to the employee of such change 25 26 is made: 27 28 after 11:00 P.M. and prior to 6:00 A.M. for day shift employees; (a) 29 30 (b) after 2:00 A.M. and prior to 9:00 A.M. for evening shift 31 employees; and 32 33 (c) after 10:00 A.M. and prior to 5:00 P.M. for night shift 34 employees; 35 36 unless such notification is given the employee while at work. 37 38 Section 7.14 The Company will endeavor to distribute the opportunity 39 to work time which requires payment at premium or overtime rates as equitably as the needs of the service will permit. 40 Employee groups established for this purpose shall be the same as those established 41 for selection of vacation. Such work opportunity occurring during an 42 43 employee's absence from the job (vacations excepted) may or may not be considered by the Company in distributing subsequent work opportunity. 44 The provisions of this Section shall not be subject to arbitration. 45 46 47 The distribution of work time which requires payment at premium Note: 48 or overtime rates shall be in accordance with the agreement \* 49 reached between the Company and the Union. 50

1 Section 7.15 The Company will make available to employees information 2 showing the distribution of the work opportunity referred to in 3 Section 7.14. 4 5 Section 7.16 In all references in this Contract, both overtime and 6 premium payments will not be made for the same hours worked, nor shall 7 more than one (1) premium payment be made for the same hours worked. 8 9 Section 7.17 Wherever used in this Article the term "shift" shall be 10 as defined in Section 3.1 and the term "regular shift" shall be as defined in Section 3.2. 11 12 13 Section 7.18 No payment shall be made for meal intermissions 14 occurring outside of a scheduled shift or assigned shift, except when supervision determines that the employee cannot be released for a 15 16 definite relief period due to the requirements of the service, in 17 which event the employee shall be granted a reasonable amount of time off to eat on Company time. Relief for meal intermissions shall be for 18 19 a definitely specified period. 20 21 ARTICLE 8 22 23 HOLIDAYS 24 Section 8.1 25 The following holidays are authorized and shall be 26 observed: 27 28 New Year's Day Labor Day 29 Washington's Birthday Thanksgiving Day 30 Memorial Day Friday After Thanksgiving 31 Independence Day Christmas Day 32 33 (a) Additionally, two floating holidays shall be designated by 34 employees who have completed four months continuous service from 35 date of hire on dates of the employee's choice, subject to the 36 conditions stipulated in Section 8.2. 37 38 Section 8.2 The following conditions shall apply in the selection by 39 the employee of the additional holidays provided for in Section 8.1: 40 41 Initial selection of a floating holiday shall be made at the time (a) of the second selection priority canvass as described in Article 42 43 38. A holiday selection made subsequent to the second selection 44 priority canvass shall be on a first come first serve basis, due 45 regard being given to the demands of the service. Selection 46 shall be made as far in advance as possible, ordinarily not less than seven (7) days in advance of the date selected, subject to \* 47 48 Management approval. 49 50

1 2 3	(b)	A floating holiday shall not be selected within a week designated by the employee as a scheduled vacation week.
4 5 6	(c)	Changes in the date originally selected by the employee as a holiday shall be subject to the following conditions:
7 8 9 10		<ol> <li>A request for a changed date will be made as far in advance as possible, ordinarily not less than seven (7) days in * advance of the day the employee wishes to be off.</li> </ol>
11 12 13		(2) Approval of the request for the change will be subject to the needs of the service, as determined by Management.
14 15 16 17 18	(d)	Should the employee be asked to work on a day designated by the * employee as a holiday, the employee may elect to work at premium pay as stipulated in Section 8.5, or designate another date as the holiday, subject to Management approval.
19 20 21 22 23	on resi	tion 8.3 Authorized holidays falling on Sunday shall be observed the following Monday and holiday practices shall apply in all pects the same as for holidays which fall on Monday; the Sunday Il be considered the same as any other Sunday.
24 25	Sect	ion 8.4 Payment to Employees for Holidays Not Worked:
26 27 28 29 30 31 32	(a)	A full time employee not working on a holiday shall receive one (1) day's pay, that is, one-fifth (1/5) of the employee's basic weekly wage rate plus the differential, if any, if the employee works all of the last scheduled shift preceding the holiday and works all of the first scheduled shift following the holiday, unless excused by supervision.
33 34 35 36 37 38 39	(b)	A part-time employee not working on a holiday shall receive pay for the number of hours which would have been scheduled to work had the day not been a holiday, if the employee works all of the last scheduled shift preceding the holiday and works all of the first scheduled shift following the holiday, unless excused by supervision.
40 41 42 43	(c)	An employee who is scheduled to work on the holiday but fails to report for work and is unexcused shall receive no payment for the holiday.
44 45 46 47 48 49 50	(d)	Holiday pay shall not be given for holidays which occur (1) during a leave of absence, including a departmental leave, in excess of seven (7) calendar days, including holidays that occur during the first seven (7) calendar days of such absence; or (2) during a period of excused time off for Union activities in excess of seven (7) calendar days, including holidays that occur during the first seven (7) calendar days of such absence; or (3)
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1 2		after the seventh calendar day of other absences.
2 3 4	Sect	ion 8.5 Payment to Employees for Holidays Worked:
5 6 7 8	(a)	An employee shall be paid two and one-half (2-1/2) hours' pay for each hour worked on authorized holidays, except as provided in Section 3.7 and Article 28, Part-Time Employees.
9 10 11 12	(b)	In addition, an employee who has no scheduled shift for the holiday but who works on the holiday, shall receive straight time pay for that part or all of the regular shift hours not worked.
13 14 15 16	(c)	A scheduled shift on a holiday is one for which the employee has been given not less than forty-eight (48) hours' notice prior to the starting time of the shift.
17 18 19	(d)	In no case shall holiday payment and overtime or other premium payment be made for the same time worked.
20 21 22 23 24 25 26	vaca lieu acco	ion 8.6 When an authorized holiday falls within an employee's tion period, the employee will be granted a day off with pay in of each such holiday. Such day off shall be selected in rdance with the provisions of Article 38.Such compensating day off be considered and treated as a holiday in accordance with this cle.
20 27 28 29		ion 8.7 Work schedules for a holiday week shall be prepared in rdance with the following:
30 31 32 33 34	(a)	Employees shall be scheduled the same as though it were not a holiday week, and the number scheduled on the day observed as the holiday shall be the same as though it were not a holiday; those not required for work on that day will be excused.
35 36 37 38	(b)	Employees not scheduled to work on the day observed as the holiday shall be scheduled to work five (5) other days of that week, Sunday to Saturday, inclusive.
39 40 41	(c)	The number of employees scheduled to work on the holiday and excused shall be as service requires.
42 43		ARTICLE 9
44 45		VACATIONS
46 47 48	by t emplo	ion 9.1 Vacations shall be based on net credited service as shown the records of the Company and shall be granted to full-time byees within each calendar year as follows, except as hereinafter ided in this Article.

A one-week vacation with forty (40) hours' pay shall be granted 1 (a) to employees after the completion of six (6) months of such 2 3 service. 4 5 Two (2) weeks of vacation with forty (40) hours' (b) pay per week shall be granted after the completion of one (1) year of such 6 7 service, subject to the following: 8 9 If terms of employment of six (6) months and one (1)(1)year are both completed in the same calendar year, only two (2) 10 weeks of vacation will be granted in that calendar year with 11 the second week of vacation to be taken after completion of 12 13 one (1) year of service. The first week may be taken any time after completion of six (6) months of service. If six 14 (6) months service is completed in one calendar year and one 15 (1) year's service in the next calendar year, one week may 16 17 be taken after six month's service, but none of the two 18 weeks may be taken until after completion of one year's 19 service. 20 21 If an employee becomes eligible for a vacation week under (2) (a) or (b) above, on or after December 1, such vacation week 22 23 may be taken in the following calendar year, provided it is completed prior to April 1 and prior to the taking of any of 24 25 the current year's vacation. 26 Three (3) weeks of vacation with forty (40) hours' pay per week 27 (c) 28 shall be granted after the completion of seven (7) years of such 29 service. 30 31 Four (4) weeks of vacation with forty (40) hours' pay per week (d) shall be granted after the completion of fifteen (15) years of 32 33 such service. 34 Five (5) weeks of vacation with forty (40) hours' pay per week  $\frac{*}{1}$ 35 (e) shall be granted after the completion of twenty-five (25) years 36 37 of such service. 38 Section 9.2 Vacation schedules will be prepared for appropriate 39 40 employee groups as determined by the Company. Two week vacations may be scheduled, at the discretion of the Company, any time during the 41 calendar year in which the second anniversary occurs, except as 42 provided in Subsection 9.1(b)(1) and Subsection 9.1(b)(2). 43 Vacations of more than two weeks may be scheduled any time during the calendar 44 year in which eligibility is attained, subject to the provisions of 45 Section 9.1(e) regarding scheduling of the fifth week of vacation. 46 47 Section 9.3 For the purposes of this Article, a vacation week may 48 begin on a day other than Sunday when approved in advance by the 49 50 District Manager or the District Manager's designated representative.

Split week vacations may be scheduled only after everyone has selected 1 a first choice. No work shall be scheduled for the employee in a 2 3 vacation period. 4 5 Section 9.4 The annual selection and scheduling of vacations will cover a 15-month period, from January of the current year through 6 March of the next year, permitting regular employees to carry over 7 vacations into the next calendar year, subject to the following 8 9 conditions: 10 11 At least one week of vacation must be taken in the current (a) 12 calendar year. 13 14 (b) Carried-over vacations may not be taken a day at a time. 15 (c) The week or weeks carried over from one calendar year to the next \* 16 17 must be completed no later than the last day of March. 18 19 (d) Vacation weeks carried over from the preceding calendar year to \* 20 the next under the provisions of this Section 9.4 will take 21 precedence over the selection of vacation weeks for the current 22 calendar year. 23 24 Section 9.5 An employee returning to duty from sickness or accident 25 disability who has not received vacation scheduled within the 26 calendar year under the provisions of Sections 9.1 and 9.2 will receive whatever vacation may be accommodated within the remainder of 27 28 the current calendar year. 29 30 (a) If an employee's vacation cannot be scheduled within the 31 remainder of the calendar year as provided in Section 9.5 above, the remaining vacation period may be scheduled and taken during 32 33 the first quarter of the next calendar year. The scheduling of 34 vacation time carried over under the provisions of this Section 35 shall take precedence over the selection of vacation weeks for 36 the current calendar year but shall be secondary to those 37 requests carried over under the provisions of Section 9.4 above. 38 39 Section 9.6 At the start of an approved leave of absence an employee 40 may elect to receive payment in lieu thereof for any vacation to which the employee is eligible, or maintain the vacation eligibility to be 41 42 taken upon return from the leave. Should the employee return during 43 the calendar year the employee shall receive whatever vacation or part 44 thereof the employee is entitled to but limited to the part which can 45 be scheduled within the remainder of the calendar year. The employee 46 will receive payment in lieu of whatever vacation time cannot be 47 scheduled during the calendar year. Should the employee return the 48 next calendar year, the employee shall receive payment in lieu of 49 vacation eligibility remaining from the previous year with subsequent

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vacation eligibility subject to the provisions of Section 9.7.

Section 9.7 An employee who is absent in excess of six consecutive months due to approved leaves or layoffs shall not be eligible for a vacation in any subsequent year under the provisions of Sections 9.1 and 9.2 until six months' continuous service following such absence has been completed.

7 Section 9.8 Individuals leaving the employ of the Company shall 8 receive payment in lieu of vacation to which they are eligible 9 provided they have worked during the calendar year and have not had 10 all of the vacation to which they are eligible during such period.

Section 9.9 Seniority will govern the choice of vacation periods, 12 except as provided in Sections 9.4 and 9.5. Each employee shall have 13 a first choice before anyone who splits a vacation makes a second 14 choice. Vacation weeks completed prior to March 31 shall not be 15 considered "first choice". When an employee desires to relinquish a 16 vacation period and notifies supervision accordingly not later than 17 the 15th of the preceding month the employees on the same vacation 18 schedule shall be given the opportunity to select the relinquished 19 period in accordance with their seniority. If a vacation period is 20 relinquished after the 15th of the preceding month, the period may be 21 left vacant or may be filled at the discretion of Management. 22 Supervisors will prepare vacation schedules and post for employees' 23 selection of vacation periods prior to the beginning of the calendar 24 25 A copy of each such schedule shall be provided or made year. available to the appropriate Union District Representative. 26 27

- (a) An employee who is transferred from one administrative unit to
  another will generally be permitted to take a previously
  scheduled vacation in accordance with the vacation schedule in
  the group from which the employee was transferred. The resulting
  vacancy in the vacation schedule in the group from which the
  employee was transferred will normally not be filled.
- 35 (b) When an employee leaves the administrative unit, such as by
   36 transfer, resignation, etc., the resulting vacancy will be filled
   37 the same as specified in Section 9.9 for a relinquishment.

39 Section 9.10 Upon the request of an employee and in so far as 40 practicable, the employee shall not be scheduled to work the Saturday 41 preceding or the Sunday following a normal (Sunday - Saturday) 42 vacation week. 43

- 44 Section 9.11 Vacation pay for part-time employees shall be determined 45 as follows: 46
- 47 (a) The employment status of the employee during the last scheduled
   48 week immediately preceding the first day of a vacation week shall
   49 determine whether the employee will receive vacation payment as a
   50 full-time or part-time employee, except for a temporary

1 assignment to full-time for the weeks commonly referred to as 2 Easter and Christmas vacation. These temporary assignments shall 3 not be considered to have changed the classification of a part-4 time employee. 5 6 (b) Vacation payment shall be determined by averaging all hours 7 during the preceding twenty-six (26) workweeks, that the part-8 time employee either: 9 Was scheduled to work and excused, paid or unpaid. 10 (1)11 12 (2) Was assigned or expected to work and excused, paid or 13 unpaid. 14 15 Worked, up to a maximum of (8) hours a day or (40) hours a (3) 16 week. 17 18 When the average number of hours per week includes a fractional 19 hour other than a half-hour increment, payment shall be made to 20 the next highest one-half hour, figured on a weekly basis. The 21 application of (1) or (2) above shall be limited to a maximum of 22 8 hours per day or 40 hours per week. 23 (c) If the twenty-six (26) workweek period includes both part-time 24 25 and full-time employment, part-time and full-time hours will be 26 combined to determine the average number of hours for which 27 payment will be made. 28 29 (d) Any shift differential, applicable to the employee's pay during 30 the last workweek preceding the vacation, shall be added to the 31 part-time employee's basic rate of pay when computing vacation 32 payments, except that the differential shall not be added in 33 computing the vacation pay of an employee who, upon return from 34 vacation, is scheduled to work a day shift for a period of one 35 (1) week or more. 36 37 Section 9.12 An employee eligible for two (2) or more weeks of 38 vacation under Section 9.1 above may designate one (1) or two (2) 39 weeks of vacation as day-at-a-time vacations. Day-at-a-time vacations 40 so designated must be scheduled and taken subject to the following 41 provisions: 42 43 (a) The employee shall normally designate the intent to take day-at-44 a-time vacations under the provisions of this Section at the 45 time of the second selection priority canvass as described in 46 Article An employee who has not designated such an intent 38. 47 and subsequently wishes to take a previously scheduled full week 48 of vacation on a day-at-a-time basis, may do so subject to 49 Management approval. 50

1 (Ъ) Requests for individual "V" days shall be made as far in advance 2 as possible, ordinarily not less than seven (7) calendar days \* 3 prior to the day(s) being selected. 4 5 (c) Day at a time "V" days are limited to Monday through Friday and \* 6 may not be taken on authorized holidays. 7 8 (d) No work shall be scheduled for an employee on a "V" day. 9 10 (e) Temporary changes from a regular shift for day-at-a-time vacation \* reliefs shall be deemed regular shifts and shall be paid for at 11 12 straight-time plus any applicable shift differential. Shift 13 differentials shall apply in accordance with the following: 14 15 (1)An evening or night shift employee temporarily assigned to a 16 day shift shall retain the evening or night shift 17 differential. 18 19 A day shift employee temporarily assigned to an evening or (2) 20 night shift shall receive the appropriate shift 21 differential, prorated in accordance with Article 5 of the 22 current Contract. 23 Individual vacation days selected by employees working away from \* 24 (f) their headquarters location shall not entail the payment by the 25 26 Company of any expenses incurred by the employees in taking this 27 vacation day, including the provision of per diem and lodging at 28 the temporary work location. 29 (g) Payment for individual vacation days taken under the provisions \* 30 of this Section shall be one-fifth (1/5) the authorized weekly 31 32 rate, excluding any extra payments. 33 34 ARTICLE 10 35 36 **EXPENSE TREATMENT** 37 38 Section 10.1 An allowance of twenty-five dollars (\$25.00) per diem and lodging at Company expense will be provided when the employee is 39 required by Management to be absent from home overnight. Upon request 40 of the employee, the Company will advance the funds to cover such 41 42 expense. 43 Section 10.2 An employee eligible to receive the per diem allowance 44 and lodging at Company expense under Section 10.1 may, upon proper 45 Company approval and in lieu of the per diem allowance and lodging at 46 Company expense, be granted home board and lodging allowance at the 47 48 rate of \$28.00 per day when the nature of the work will permit and the 49 employee establishes a bona fide home at the location of the work. When such home board and lodging is authorized, it shall also be paid 50

1 for periods not worked on Sundays, holidays, days absent due to 2 weather conditions and other authorized absence not including 3 vacations.

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5 Section 10.3 An employee eligible to receive the per diem allowance 6 and lodging at Company expense under Section 10.1 may, upon proper 7 Company approval, be granted an allowance at the rate of \$28.00 per 8 day for each day worked in lieu of the per diem allowance and lodging 9 at Company expense when the location of the work permits travel on the 10 employee's own time and expense, between the employee's bona fide home 11 and the location of the job. In such cases, the \$28.00 allowance will 12 only be paid for the days actually worked. 13

14 (a) When an employee requests and is granted the provisions of
 15 Section 10.3, he/she will not be eligible for the provisions of
 16 Section 3.9(a).
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Section 10.4 On personal trips over weekends and holidays, an employee assigned to work away from the employee's assigned exchange who is put up at a hotel or the equivalent may, upon proper approval and in the event Company transportation is not available, be granted the lesser of the following two allowances:

- (a) An allowance equivalent to commercial transportation costs to the appropriate, as determined by the Company, commercial transportation terminal at the employee's home location and return. In addition, the employee will be paid the mileage allowance at the agreed upon rate for use of an employee's personal vehicle on Company business for the distance between the work location and the commercial transportation terminal at the temporary work location and return and for the distance from the commercial transportation terminal at the employee's home location to the employee's home and return.
- (b) The actual savings to the Company due to the employee's absence from the established boarding place.

Section 10.5 Employees shall be granted meal allowances only in accordance with the following:

- 41 (a) \$9.00 when an employee works two (2) or more hours immediately
   42 following the employee's regular quitting time, or
   43
- 44 (b) \$9.00 when an employee works beyond the employee's regular
   45 quitting time and a meal period intermission is specified by
   46 supervision during the overtime work period.
- 48 (c) \$9.00 additional to (a) or (b) above when an employee works six
   49 (6) consecutive hours of overtime, excluding specified meal
   50 periods, following the employee's regular quitting time.

- \$4.00 when an employee works two (2) or more hours immediately \* (d) preceding the employee's regular starting time.
- (e) \$4.00 when an employee works one (1) hour preceding the \* employee's regular starting time and one (1) hour following the employee's regular quitting time, or any combination of time segments before and after the normal tour which together equal two (2) hours.
- (f) A meal period of one (1) hour or less shall not constitute a \* relief from duty.
- (g) When required to work six (6) consecutive hours or more, outside \* the employee's regular shift, under circumstances where the employee does not qualify for a meal allowance under (a), (b) or (c) above and incurs actual meal expense, the supervisor will approve a \$9.00 meal allowance for the employee.
- (h) \$9.00 when an employee works two regular scheduled shifts where \* the ending time of the first shift is the same as the starting time of the second shift.
- (i) Meals for which an allowance is granted under this Section shall \* 23 24 be eaten on the employee's own time, except where the supervisor 25 determines that the employee cannot be released for a definite 26 meal period. In such case the employee shall be granted a reasonable amount of time to eat on Company time. 27
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- (j) There shall be no allowance granted for noonday luncheon expense. \*
- Meal allowances provided in this Section shall not be applicable \* (k) to an employee receiving a per diem allowance and lodging at Company expense or an allowance in lieu of a per diem allowance and lodging.

Section 10.6 The Company will furnish all means of transportation or 36 37 will specify what transportation shall be used for Company business and furnish the necessary fares. 38 39

Section 10.7 Transportation expense, as approved by the supervisor, to and from work in excess of that required for the employee's normal assignment will be refunded.

44 Section 10.8 Where transportation expense during working hours is deemed necessary by the Company, same will be advanced or refunded to 46 employees.

Section 10.9 Employees detailed to work outside the limits of the 48 exchange to which they are assigned shall be reimbursed for any 49 50

additional traveling expense considered necessary by the 1 Company incurred as a result of such work. 2 3 4 Section 10.10 Personal automobiles shall not be used for Company 5 business unless such use is permitted by Management. 6 7 Section 10.11 When authorized to use a personal automobile on Company Margare 8 business the employee will be reimbursed at the rate of twenty-two here 9 cents (\$.22) per mile with a minimum payment of fifty cents (\$.50). 10 11 EFFECTIVE OCTOBER 1, 1983, REVISE SECTION 10.11 TO READ AS FOLLOWS: 12 13 204 14 Section 10.11 When authorized to use a personal automobile on Company Pol. 15 business the employee will be reimbursed at the rate of twenty cents (\$.20) or twenty-two cents (\$.22) per mile at the employee's option 16 17 with a minimum payment of fifty cents (\$.50). 18 19 20 Section 10.12 When an employee is called out, as defined in Section 7.12, and is authorized to use a personal automobile for 21 transportation between home and the designated work reporting 22 location, the employee will be reimbursed at the rate of twenty-two 23 cents (\$.22) per mile for the actual distance traveled. The minimum 24 payment shall not be less than fifty cents (\$.50) one way or a dollar 25 (\$1.00) round trip, whichever is applicable. 26 27 28 29 EFFECTIVE OCTOBER 1, 1983, REVISE SECTION 10.12 TO READ AS FOLLOWS: 30 31 Section 10.12 When an employee is called out, as defined in Section 32 7.12, and is authorized to use a personal automobile for 33 transportation between home and the designated work reporting location, the employee will be reimbursed at the rate of twenty cents 34 35 (\$.20) or twenty-two cents (\$.22) per mile at the employee's option for the actual distance traveled. The minimum payment shall not be 36 37 less than fifty cents (\$.50) one way or a dollar (\$1.00) round trip, 38 whichever is applicable. 39 40 When an employee is authorized to use a personal automobile in 41 (a) 42 connection with call-outs and work time continues into a 43 scheduled shift, the mileage allowance specified in Section 10.12 44 will not be reimbursed for the trip home. 45 46 Section 10.13 Moving Expense \* 47 48 Employees who, in the judgment of the Company, are required to (a) 49 relocate their residence as the result of a permanent involuntary 50 transfer initiated by the Company shall receive reasonable moving \*

1 2 3	costs as agreed upon from time to time between the Company the Union.	and *
4 5 6 7	(b) If there is no change of residence, as covered in Sect 10.13(a) above, the employee shall not receive any reimbursen under this Article 10.	ion Nent
8 9 10 11	(c) When an employee requests and is granted a transfer to different reporting location, the expenses involved in such transfer shall be borne by the employee.	a na
11 12 13	ARTICLE 11	
14	ASSIGNMENT OF EMPLOYEES	
16 17 18 19 20 21 22	Section 11.1 The term exchange as used in this Contract is geographical territory within the limits of the exchange in which employee is regularly assigned to report for work. Exchange as u in this Contract is a defined area within which a telephone comp furnishes service at the exchange rate as prescribed in that teleph company's filed tariffs.	the sed
23 24 25 26	Section 11.2 All employees shall be assigned to an exchange. exchange for new employees may be assigned at the time hired or u completion of initial training.	The pon
27 28 29 30 31 32 33	Section 11.3 An employee's assigned exchange shall not be changed a period of less than six (6) consecutive months, except when assignment is changed at the request of the employee. Nothing in the Section shall limit the Company's right to change the designal starting point of work within the assigned exchange more often the once each six (6) months.	the nis
34 35 36 37	Section 11.4 The Company shall notify the Union of any surplus in twork force within an exchange at least seven (7) calendar days prite to taking any action to reduce the surplus.	he lor
38 39	ARTICLE 12	
40 41	SENIORITY	
42 43 44 45	Section 12.1 Consistent with the demands of the service seniori based on net credited service as shown by the records of the Compa shall have application to the following:	ty ny
46 47 48 49 50	(a) Assignment of qualified employees to shift (day, evening, night) vacancies in an administrative unit or in such other uni as may be agreed to by the appropriate Labor Relations Direct and the Business Manager of the Union. The determination	or

- shift vacancies and the qualification of employees shall be as determined by the Company.
  (b) Assignment of qualified employees to scheduled shift vacancies (scheduled hours) within the administrative unit.
- (c) Temporary assignments of qualified employees for one (1) week or more outside the administrative unit or to another shift.
  - (1) An employee who has been temporarily assigned (90 days or less) to another administrative unit or shift (day, evening, or night), or who has been on a temporary assignment (90 days or less) outside the bargaining unit may upon request be returned to the former shift and/or administrative unit at the end of such temporary assignment.
- (d) Selection of vacation dates.
- (e) Rehiring laid-off employees.
- (f) Inter-exchange transfers as set forth below:
  - (1) Employees desiring such transfer shall make written application to their immediate supervisors on a form to be provided by the Company. Applications will be acknowledged in writing by the Company within twenty (20) working days. The Company agrees to review transfer applications on file prior to filling a vacancy.
  - (2) When a vacancy is to be filled by selection from the list of employees who have written transfer applications on file, employees shall be given consideration in the order of seniority, provided they have the required qualifications as determined by the Company. The cost of such transfer shall be borne by the employee.
- (g) The Company shall take seniority into consideration in selecting \* employees for training. Nothing in this provision shall limit the Company's right to select employees for training who, in its judgment, are best qualified to receive such training. Neither the provisions of this Section (12.1(g)) nor its application shall be subject to arbitration.
- Section 12.2 The seniority provisions of this Contract may be suspended in individual cases by the Company without prior notice.

1		ARTICLE 13
2 3		GRIEVANCE PROCEDURE
4	<b>.</b> .	
5 6	indi	ion 13.1 The Company and the Union recognize the right of any vidual employee or group of employees to present grievances to
7	Mana	gement representatives of the Company. Grievances shall receive
8	fair	, just and speedy consideration and shall be handled without
9	prej	udice or discrimination. Any employee having a grievance may:
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11	(a)	Present the grievance to the immediate supervisor and/or such
12		other successive levels of Management up to and including the
13		Department Head or the authorized representative of the
14		Department Head, as may be necessary, and have such grievance
15		adjusted without the intervention of the Union representative as
16		long as the adjustment is not inconsistent with the terms of this
17		Contract, and provided that the Union representative has been
18		given opportunity to be present at the adjustment of any
19		grievance arising out of or resulting from the application of, or
20		interpretation of, the provisions of this Contract; or
21 22	163	Present the set of the
23	(b)	Present the grievance to any Union representative who shall have the option to:
24		the option to:
25		(1). First take up the grisupped in a meeting with the surface level.
26		(1) First take up the grievance in a meeting with the employee's * immediate supervisor and endeavor to settle the grievance at
27		this stage. If the grievance is not so settled as a result *
28		of the meeting with the first level of management, a Union
29		representative may present it in a meeting with the third
30		level of management in the employee's particular department
31		and endeavor to settle the grievance.
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33		If the grievance is not settled at the third level *
34		management meeting, it may be presented to the highest level
35		of management in the department below officer level to
36		adjust the grievance, or *
37 38		
30 39		(2) First take up the grievance with the employee's immediate
40		supervisor and shall endeavor to settle the grievance at
41		this stage. If the grievance is not so settled it may be
42		referred directly to any level of Management up to and including the Department Head or the authorized
43		including the Department Head or the authorized representative of the Department Head if the Management
44		representative to whom the grievance is then presented
45		agrees to this procedure.
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47		Whichever option is exercised under this Section 13.1(b), pending
48		final settlement of the grievance the Company shall not
49		thereafter attempt to settle said grievance directly with the
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employee, without Union concurrence, but shall settle the grievance directly with the Union representative.

Section 13.2 Grievances to be eligible for handling under the provisions of this Article 13, Article 21 or Article 39 must be presented to the Company within thirty (30) calendar days following \* the occurrence of the action which is the basis of the controversy. If a grievance is not presented to a higher level of Management within twenty (20) calendar days subsequent to a meeting at any level, it \* shall be considered as settled and shall no longer be eligible for handling under this grievance procedure unless the period is extended by mutual agreement. No grievance shall be eligible for handling under the provisions of this Article 13, Article 21 or Article 39 unless the action which is the basis of the controversy occurs on or after the date of this Contract.

#### ARTICLE 14

#### TRAINING

21 Section 14.1 Employees may be trained at any location or on any 22 shift. The Company will give an employee a regular assignment within 23 a period of one (1) year after entry into training, excluding any 24 periods of absence of thirty (30) days or longer. The Company will 25 determine when such an assignment will be made. 26

Section 14.2 Employee training as used in this Article 14, shall mean classroom training or on the job training for purposes of improving the employee's knowledge and/or skill.

#### ARTICLE 15

#### LEAVES OF ABSENCE

Section 15.1 A leave of absence for personal reasons is a privilege which may be granted to employees rather than a right to which they are entitled. The granting of a leave of absence for a period in excess of thirty (30) days does not guarantee that an employee will be given a position at the expiration of the leave unless agreed to in writing by the Department Head at the time the leave is granted.

#### ARTICLE 16

## TIME OFF FOR UNION ACTIVITIES

Section 16.1 General:

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48 (a) To the extent that the requirements of the service permit, an 49 employee who is an authorized representative of the Union and who 50 is covered by this Contract will be given an excused absence

without pay, or a leave of absence without pay, on request of an 1 authorized officer of the Union, to attend to the business of the 2 3 Union, subject to the conditions stated hereafter. As used in this Article, the terms "excused absence" and "leave of absence" 4 5 are defined as follows: 6 7 Excused Absence - An unpaid absence not exceeding thirty (30) 8 consecutive calendar days. 9 10 Leave of Absence - An unpaid absence of over thirty (30) consecutive calendar days covered by a written leave of absence. 11 12 (b) The period of excused absence or leave of absence for Union 13 14 activities, except as provided in Section 16.1(c) below, shall be 15 used solely for the purpose enabling of authorized representatives of the Union to carry on activities of the Union 16 17 directly concerning its relations with this Company: 18 In connection with employees of the Company in California 19 (1)20 and Nevada now represented by this Union. 21 22 (2) Or to attend for short periods of time conventions or 23 meetings of the Union. 24 (c) The period of excused absence or leave of absence for Union 25 activities may also be used for the purpose of enabling not more 26 27 than two (2) authorized representatives of the Union at any one time to carry on activities of the Union concerning employees of 28 the Company represented by the Union within the states or portion 29 30 of states served by the Company. 31 32 The Union shall furnish the Company with a list of (d) officers authorized to request excused absences and a list of officers 33 34 authorized to request leaves of absence for the purposes 35 specified herein and shall furnish amendments to such lists as 36 changes are made. 37 38 When excused absence or leave of absence for Union activities is (e) 39 requested, the Union agrees to state in writing the reason for which such excused absence or leave of absence is requested and 40 it is agreed that the Company has the right to terminate the 41 excused absence or leave of absence at any time if it is used for 42 43 purposes other than those specified in the written application. 44 It is agreed that a written request will not be required when the sole reason for the excused absence is to handle a grievance with 45 46 the Company. 47 (f) The Union shall make all requests for excused absences or leaves 48 49 of absence as far in advance as possible, ordinarily not less 50 than forty-eight (48) hours in advance of the time the employee

is to be off on excused absence, and ordinarily not less than two (2) weeks in advance of the start of a leave of absence or renewal of a leave of absence. Requests for excused absences for the purpose of attending Union-Management grievance meetings may be made orally without forty-eight (48) hours' notice.

- (g) No payment shall be made to an authorized Union representative for time spent in meeting with Company representatives while the Union representative is on an excused absence or leave of absence.
- (h) No employee shall take time off for Union activities unless excused in advance by supervision.
- Section 16.2 Excused Absences:
- (a) 17 The total of all excused absences as defined in Section 16.1(a) \* 18 granted to an authorized Union representative for Union 19 activities in each calendar year shall not exceed ninety (90) 20 scheduled working days or the equivalent thereof in full days 21 and/or fractional days, except that not to exceed five (5) Union \* 22 officers who are employees covered by this Contract, may be 23 granted excused absences not to exceed one hundred fifty (150) scheduled working days or the equivalent thereof in full days and/or fractional days.
  - (1)Excused absences, as defined in Section 16.1(a).
  - (2) Time spent in meetings with Management, whether or not such meetings are held during excused absences, and whether or not such time is paid for.
- 33 (b) Meeting with Company representatives during a period of excused 34 absence shall not be considered as breaking a continuous period 35 of absence. 36
  - (c) Upon return to the job from excused absence for Union activities an employee shall not be granted further excused absence for Union activities unless he has been on the job at least five (5) full working days, except as otherwise agreed to by the Company. The foregoing provisions of this Section 16.2(c) shall not apply when Union representatives request such time off for the sole purpose of handling grievances with Management.
  - (d) A period of excused absence for Union activities granted under this Article 16 shall automatically terminate upon the expiration of this Contract.
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1 2	Sec	tion 16.3 Leaves of Absence:
2 3 4	(a)	A leave of absence will be required:
5 6 7		<ol> <li>If a continuous period of absence for Union activity is to exceed or exceeds thirty (30) consecutive calendar days.</li> </ol>
8 9 10 11 12		(2) If an employee who is an authorized representative of the Union is to have time off for Union activities in excess of ninety (90) or one hundred fifty (150) scheduled working days computed as specified in Section 16.2(a).
13 14 15 16 17 18 19 20	(b)	If a leave of absence is granted because an employee's excused absences have exceeded ninety $(90)$ or one hundred fifty $(150)$ days computed as specified in Section 16.2(a) and as covered in Section 16.3(a)(2), the leave of absence shall be for a period beginning with the first scheduled working day after the last day worked and shall be for a period of not less than thirty-one $(31)$ days.
21 22 23	(c)	The general rules of the Company governing leaves of absence for personal reasons shall apply except as changed herein.
24 25 26	(d)	At no time shall more than five (5) employees be on leave of absence under this provision.
27 28 29 30 31 32	(e)	A leave of absence for Union activities or an extension of such a leave shall be for a period of not more than one (1) year each. The total of all such leaves and extensions granted an employee during the employee's total Bell System service life shall not exceed fifteen (15) years.
33 34 35 36 37 38 39 40 41 42	(f)	In computing an employee's net credited service for all purposes except wage progression, full credit shall be allowed for periods of leaves of absence for Union activities not exceeding fifteen (15) years in the aggregate during the employee's * total Bell System service life. No credit for any purpose shall be allowed for such leaves in excess of fifteen (15) years, nor * shall credit be allowed for wage progression purposes for any period covered by leaves of absence granted pursuant to this Article 16.
+2 43 44 45 46 47	(g)	When the period of a leave of absence for Union activities is to be included in computing an employee's net credited service, the employee shall retain eligibility, if any, according to term of service, to
+7 48 49		(1) Death Benefits.
50		(2) Sickness Disability Benefits.

In determining such employee's eligibility to sickness l disability benefits, the first day following termination of 2 3 the leave of absence shall be considered as the first day of absence because of sickness. 4 5 (h) A leave of absence granted under this Article 16 shall 6 automatically terminate if at any time the employee on leave 7 engages in any gainful occupation other than as a representative 8 of the Union or if the employee ceases to function as an 9 authorized representative of the Union. 10 11 A period of leave of absence for Union activities granted under 12 (i) this Article 16 shall automatically terminate upon the expiration 13 of this Contract. 14 15 The payment of premiums for continuation of standard fringe 16 (j) benefits during a leave of absence as defined in this Section is 17 18 as follows: 19 \* 20 MEP/Dental/Vision.....Employee pays 21 22 Group Insurance.....Company pays 23 Pension Band.....Will be 24 determined by the 25 employee's last title and wage 26 zone prior to the start of the 27 most recent leave of absence for 28 Union activities, updated to 29 comparable title and current 30 wage zone. 31 32 Section 16.4 Reinstatement of Employee Upon Return From Absence: 33 34 (a) An authorized Union representative upon return from an excused 35 absence or leave of absence shall be reinstated at work generally 36 similar to that in which the employee was engaged last prior to 37 the absence. 38 39 Nothing in this Section 16.4(a) shall be construed or (1)40 implied to mean that the employee will be reinstated in 41 precisely the same job last engaged in prior to absence. 42 If, during the period of absence such job has been 43 eliminated because of the requirements of the service and, 44 if the employee is to be reinstated under the provision of 45 Section 16.4(a), the employee will be assigned to work as 46 nearly comparable as possible under the circumstances as 47 judged by the Company. 48 49 (b) If the employee is to be reinstated, the rate of pay shall be the 50 rate in effect for the employee's assignment at the time of

1 reinstatement and for the period of service which was credited 2 for wage purposes at the start of the absence. 3 4 (c) After receipt of notice from an employee to the Company that the 5 employee desires to terminate an excused absence or leave of 6 absence for Union activities prior to the specified termination 7 date and if the employee is to be reinstated, such excused 8 absence or leave of absence shall be terminated upon return to 9 work as instructed by the Company in accordance with the 10 following: 11 12 (1)An employee on excused absence for Union activities will be 13 returned to work soon as reasonable under the as 14 circumstances. 15 16 (2) An employee on leave of absence will be returned to work 17 prior to the specified termination date only in case the 18 employee is able to perform on a full-time basis, as 19 determined by the Company, the duties required of such 20 employee. 21 22 ARTICLE 17 23 24 LAYOFFS AND FORCE SURPLUS ADJUSTMENT 25 26 Section 17.1 Whenever economic or force conditions are considered by the Company to warrant laying off regular employees, such force 27 adjustments as it may deem necessary shall be made among employees 28 29 covered by this Contract. If the force adjustment is to be accomplished by means of layoffs employees shall be laid off 30 in 31 inverse order of net credited service, to the extent deemed by the Company to be necessary. The Company may retain not more than ten 32 (10) per cent of the employees subject to layoff in each service year 33 34 involved. 35 Southern California (formerly the Southern California Region), 36 (a) 37 and Northern California (formerly the Northern California Region) and the Bell Telephone Company of Nevada, shall be considered 38 39 separately in administering the provisions of this Section 17.1. 40 Section 17.2 In rehiring former regular employees laid off under the 41 provisions of Section 17.1 of this Contract, the Company shall offer 42 reemployment in the order of net credited service to such former 43 employees; provided, however, that the period of layoff of such former 44 employee does not exceed one (1) year, and that the former employee's 45 net credited service is in excess of one (1) year. Such rehiring 46 47 shall be subject to the following conditions: 48 49 (a) Such former employee must meet the requirements of the available 50 job, as determined by the Company.

1 (Ъ) Such former employee must keep the Company informed of the 2 address at which the employee can be reached, and any offer of 3 such reemployment shall be made in person, or by registered mail 4 addressed to the latest address so furnished by the former 5 employee. When an offer of employment has been so made, the 6 former employee shall inform the Company of acceptance within a 7 period not to exceed ten (10) days and shall report for duty 8 within one (1) month from the date such reemployment was offered. 9 10 (c) If such former employee, upon reemployment, is assigned to 11 essentially the same type of work as at the time of the layoff, 12 the employee shall be paid at the rate currently in effect for that assignment, and for the period of service which was credited 13 14 for wage purposes at the time of the layoff. 15 Section 17.3 Nothing in Section 17.2 of this Contract shall limit the 16 temporary employment of former employees in the event of an emergency 17 18 or to meet peak load situations. 19 20 Section 17.4 Regular employees who are laid off due to lack of work shall be paid a layoff allowance determined as to amount by their net 21 credited service and basic weekly wage rate at the time of leaving the 22 23 service, in accordance with the table below: 24 25 Number of Weeks 26 Current Basic Wage 27 Rate (Includes Job 28 Years of Differentials But Excludes 29 Net Credited Service Other Differentials) 30 31 32 Less than 6 months 0 33 6 months but less than 2 years 1 34 2 years but less than 3 years 2 35 3 years - 11 11 fτ. 4 years 3 36 ц Ħ 4 years 11 5 years 4 37 11 5 years 11 TT. 6 years 6 38 ... 71 n 6 years 7 years 8 39 ... 7 years н н 8 years 10 40 11 Ħ  $\mathbf{0}$ 8 years 9 years 12 41 9 years 11 11 н. 10 years 16 42 11 11 10 years 11 11 years 20 43 11 years 11 ... 11 12 years 24 44 12 years 11 11 ÌΤ. 13 years 28 45 11 13 years 11 11 14 years 32 46 11 н. 14 years 11 15 years 36 47 " 16 years U. 11 15 years 40 48 16 years 11 ... .... 17 years 44 49 17 years ŧŧ 11 н. 18 years 48 50 н. 11 18 years 11

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19 years

1 Number of Weeks 2 Current Basic Wage 3 Rate (Includes Job 4 Years of Differentials But Excludes 5 Net Credited Service Other Differentials) 6 7 8 19 years but less than 20 years 56 9 20 years Ħ. 11 tt. 21 years 60 11 O, 10 ... 21 years 22 years 64 11 TŤ u 11 22 years 23 years 68 ... 12 23 years 11 Ħ 24 years 72 н 11 13 24 years 115 25 years 76 14 Q. 11 11 25 years 26 years 80 15 11 11 0 26 years 27 years 84 11 11 11 16 27 years 28 years 88 11 11 17 11 28 years 29 years 92 11 11 18 11 29 years 30 years 96 19 11 U 11 30 years 31 years 100 20 21 For employees with thirty-one (31) or more years of net credited 22 service, an additional four (4) weeks' pay at current wage rate will 23 be made for each additional completed year of service. 24 25 Section 17.5 Any remaining vacation to which the employee is eligible 26 will be paid in addition to the layoff allowance. 27 28 Section 17.6 If an employee who has received a layoff allowance is 29 reengaged, and the number of weeks since the effective date of leaving 30 is less than the number of weeks' pay upon which the layoff allowance 31 was based, exclusive of any payment in lieu of vacation, the amount 32 paid to the employee for the excess number of weeks shall be 33 considered as an advance to the employee by the Company and repayment 34 of this amount shall be made at the time of reemployment, or through payroll deductions each payroll period at the rate of at least ten 35 36 (10) per cent per week of the employee's basic weekly wage rate until 37 the amount is fully repaid. 38 39 Section 17.7 If an employee who has been laid off and given a layoff 40 allowance is subsequently reemployed and again laid off, the layoff 41 allowance in the case of the second layoff or of any subsequent layoff shall be based upon the employee's net credited service, less any 42 43 prior layoff allowance received and not refunded to the Company. 44 45 ARTICLE 18 46 47 DISMISSALS 48 49 Section 18.1 Any dismissed employee shall have the right to have his/her case investigated by successive levels of Management up to and 50

including the Department Head or the authorized representative of the
Department Head provided the employee requests such investigation
within thirty (30) calendar days of the notice or dismissal.

5 Section 18.2 In the event any regular employee is dismissed, the matter shall be subject to the grievance procedure set forth in 6 Article 13, unless the dismissed employee makes written request to the 7 8 Company's supervisory position to which the dismissed employee last 9 reported and to the Union within five (5) working days of the date of 10 dismissal that the employee does not wish such a grievance filed. However, the question of dismissal shall not 11 Ъe subject to 12 arbitration, except as provided in Section 18.3. If it is agreed that the employee should be reinstated, the terms of such reinstatement 13 shall be settled by agreement. 14 15

16 Section 18.3 In the event the question as to whether any regular 17 employee of more than twelve (12) months of net credited service was 18 discharged without just cause is not settled under the grievance 19 procedure, the Union may require that the question at issue be 20 submitted to arbitration pursuant to the provisions of Article 21 and 21 Article 39.

23 Section 18.4 If the arbitration committee finds that the discharge 24 was made without just cause, it shall either: 25

(a) reinstate the employee with back pay computed in accordance with Section 18.5, or,

(b) reduce the discharge to a suspension, and reinstate the employee without back pay for the period of the suspension set by the arbitration committee.

33 Where the employees are reinstated with back pay, the  $\frac{*}{4}$ Section 18.5 employees shall receive their regular rate of pay for the time lost, 34 35 but not for suspension time under Section 18.4(b) above. They shall 36 also receive reimbursement for any actual expenses incurred and paid by the employee during the period of discharge which would have 37 normally been paid by the Company Medical, Dental or Vision Care 38 39 Benefit Plans. Amounts paid to employees will be reduced by any 40 amount, other than wages but including termination or layoff allowance 41 received from the Company at the time of discharge, and any amount paid to or receivable by the employees as wages in other employment 42 and as unemployment benefits under any present or future provision of 43 law for the period since the date of such discharge. 44 45

46 Section 18.6 For the purposes of this Article retroactive back pay 47 for dismissals that have been arbitrated under Article 39, will be as 48 provided for in Subsection 39.3(g).

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1	1 ARTICLE 19			
2 3 4		SICKNESS PAYMENTS - FIRST WEEK OF ABSENCE		
4 5 6 7 8 9	seve	ion 19.1 Regular employees having one (1) or more years of net lited service shall be paid for sickness absence during the first en (7) calendar days of such absence in accordance with the lowing:		
10 11 12 13 14 15	(a)	For employees having one (1) year but less than two (2) years of net credited service, payment begins with the third consecutive scheduled working day of such absence, and sickness absence payments shall be limited to a maximum of three (3) days in the seven (7) day period.		
16 17 18 19 20 21	(b)	For employees having two (2) years but less than five (5) years of net credited service, payment begins with the second consecutive scheduled working day of such absence, and sickness absence payments shall be limited to a maximum of four (4) days in the seven (7) day period.		
21 22 23 24 25 26	(c)	For employees having five (5) or more years of net credited service, payment begins with the first scheduled working day of such absence, and sickness absence payments shall be limited to a maximum of five (5) days in the seven (7) day period.		
27 28 29 30 31 32 33 34 35 36 37	(d)	The scheduled working days referred to in this Section 19.1 shall be computed in accordance with the pattern of scheduled days of the work week in which the sickness absence first occurred regardless of the number of scheduled working days in that week. This pattern shall be deemed to continue into all subsequent work weeks of such absence for determining work time lost and days for which sickness absence should be paid. Sickness absence shall not be deemed to continue into the second work week unless such absence includes the first scheduled day of the original work schedule for the second week.		
38 39 40 41 42 43 44 45 46 47 48 49 50	super strai if th the emplo sched Compa full Secti	ion 19.2 When an employee covered by this Contract reports on the for duty and is subsequently taken sick and excused by the visor before completing the shift, the employee will be paid at ight time for the remainder of the full shift for which scheduled employee has five (5) years' or more net credited service. If employee has less than five (5) years' net credited service, the oyee will be paid for the remainder of the half-shift for which huled; provided that, in individual cases as determined by the may, payment may be made at straight time for the remainder of the shift for which scheduled.		
	0	differentials normally received by the employee, but shall not		

1 include any extra payments which would have been received had the 2 employee worked, such as Sunday, holiday or overtime extra payments. 3 4 ARTICLE 20 5 6 UNION ACTIVITIES ON COMPANY PREMISES 7 8 Section 20.1 Officers of the Union, who are Company employees working 9 or on leaves of absence, may be granted access, upon application, to 10 Company buildings where employees covered by this Contract are subject to Company practices and the requirements of 11 located, 12 Government regulations. 13 14 Section 20.2 Neither the Union nor its members shall carry on Union 15 activities on Company premises or on Company time except as follows: 16 17 (a) Union members, who are also employees of the Company in this 18 bargaining unit, may solicit members among employees of the 19 Company covered by this Contract outside of working periods in 20 space where no Company operations or administrative work is 21 performed, provided that such solicitation shall be limited to 22 small groups of employees (not to exceed four (4)) and shall not 23 interfere with the operations of the Company or the use of the 24 space by other employees for the purposes for which the space is 25 intended and shall not be conducted when either the Union members 26 or the employees involved are on Company time. 27 28 Authorized representatives of the Union may attend (b) Union-29 Management meetings for the purposes of collective bargaining and 30 discussing grievances presented to the Union by employees covered 31 by this Contract when such meetings have been suitably arranged 32 for in advance. 33 34 Section 20.3 The Company reserves the right to curtail or prohibit 35 any Union activity on any Company premises. 36 37 ARTICLE 21 38 39 ARBITRATION 40 41 Section 21.1 Except as otherwise provided in this Contract, if a grievance has been presented within the time limits required by 42 Section 13.2 and has been handled in accordance with the provisions of 43 44 Section 13.1(b) and has not been satisfactorily adjusted, the Union, 45 within forty-five (45) calendar days after the Company has given its 46 final answer at the final step of the grievance procedure, may request 47 that the grievance be arbitrated subject to the following conditions: 48 49 (a) The provisions for arbitration shall apply only to controversies 50 between the Union and the Company regarding the true intent and

- 1 meaning of any provision of this Contract, or regarding a claim 2 that the Company has not fulfilled a commitment made in this 3 Contract. 4 5 (b) The Union shall notify the Labor Relations Director in writing of 6 its intention to arbitrate the dispute, setting forth in detail 7 the issue or issues involved, the facts out of which they arose, 8 and their contention. 9 10 (c) A meeting between the Labor Relations Director and the Business \* 11 Manager of the Union or the representative authorized in writing 12 for this purpose shall be called within twenty (20) calendar days \* 13 of receipt of such written notice. 14 15 (d) An arbitration committee shall be established consisting of one 16 (1)representative appointed by the Union and one (1)17 representative appointed by the Company. By mutual agreement 18 between the Union and the Company, the requirement for one (1) 19 Union representative and one (1) Company representative on the 20 arbitration committee may be waived. When so mutually agreed, 21 the impartial third arbitrator shall become a one (1) person 22 arbitration committee, and all other references in this Article 23 to the three (3) member committee shall be applicable to such one 24 (1) person committee. 25 (e) 26 The parties or their representatives shall select an impartial 27 person as the third arbitrator who shall act as chairperson. (In 28 the case of arbitration involving the discipline of a regular 29 employee, the arbitrator shall be chosen from the permanent panel 30 selected in accordance with Article 39, Section 39.2.) If
- 31 agreement cannot be reached by the parties, the Union may request 32 the Director of the Federal Mediation and Conciliation Service to 33 name a panel of arbitrators and the parties in turn shall have 34 the right to strike a name from the panel until only one (1) name 35 remains. The remaining person shall be a member of the 36 arbitration committee and shall act as chairperson of the arbitration committee. The right to be the first to strike a name 37 38 from the panel shall be set by lot. 39
- 40 (f) Hearings before this arbitration committee shall be commenced as
  41 soon as possible, and carried to a conclusion as expeditiously as
  42 possible. The committee shall hear and accept pertinent evidence
  43 submitted by both parties and shall render a decision in writing
  44 to both parties within the time limit agreed to by both parties.
- (g) No further proceedings shall be had under this Article 21 nor
  shall the grievance thereafter be subject to arbitration under
  this Article 21 if within seven (7) months from the date of
  receipt by the Company of the Union's notice required by Section
  21.1(b) a hearing before the arbitration committee has not

commenced, unless the Union has notified the Company in writing of its intent to continue with the arbitration proceeding. Such written notice from the Union must be renewed each seven (7) months thereafter or the grievance shall be considered settled and no longer subject to arbitration.

Section 21.2 The arbitration committee shall have no authority to
 change, add to, or subtract from the Contract.

Section 21.3 The decision of a majority of the arbitration committee shall be final and binding on both parties, and the Company and the Union agree to abide by such decision.

Section 21.4 Each party shall pay for its own witnesses and the compensation and expenses of the arbitrator appointed by each party shall be borne by the respective organizations appointing them, while those of the arbitration committee chairperson and the general expenses of arbitration shall be borne by the Company and the Union in equal parts.

#### ARTICLE 22

#### BULLETIN BOARDS

25 Section 22.1 Upon written request from the Union, the Company agrees to install or to move bulletin boards for the exclusive use of the 26 Union. Bulletin boards shall be provided by the Union and shall be 27 28 made and installed in a manner acceptable to the Company. The size of 29 the bulletin boards shall be approximately 24" by 36" in dimension. The number of bulletin boards shall be determined jointly by the 30 Company and the Union. The location of bulletin boards shall be 31 32 the Company with due regard to visibility and determined by 33 accessibility to employees for whom the Union is the recognized 34 representative. 35

36 Section 22.2 Any material posted on the bulletin boards shall bear a 37 signature and a statement that such material has been authorized for 38 posting by an appropriate Union representative. 39

40 Section 22.3 The bulletin board privilege covered by this Article may be terminated by either party at any time as to any or all bulletin 41 42 Subsequent to any such action, the boards. party initiating 43 termination will give the other party written notice of the location of all bulletin boards for which the bulletin board privilege has been 44 45 terminated. 46

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1	ARTICLE 23
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3	PAYROLL DEDUCTION OF UNION DUES
4	AND EMPLOYEE INFORMATION
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6	Section 23.1 The Company agrees that, upon receipt of an individual
7	written request in form approved by the Company and signed by an
8	employee covered by this Contract, it will deduct monthly from such
9	employee's wages the amount of Union dues specified in such request
10	and forward the amount thus deducted to the Financial Secretary of the
11 12	Union as directed. The request may be revoked by the employee at any
12	time upon written request to the Company and such request should be
14	directed to the Labor Relations Director, Los Angeles or San
15	Francisco, as appropriate.
16	Section 23.2 In general dura deductions that a state of the
17	Section 23.2 In general, dues deductions will be made in a designated pay period in a specified month for properly executed dues deduction
18	
19	before the fifth day of the preceding month. However, the Company
20	
21	any failure to make, or for any errors made in making such deductions,
22	but will make reasonable efforts consistent with good business
23	practice to avoid such omissions or errors.
24	
25	Section 23.3 It is agreed that the payroll deduction of Union dues
26	shall be in lieu of Union collection of dues, assessments and
27	contributions on Company premises.
28 29	
30	Section 23.4 Authorization shall be automatically cancelled if the
31	employee is granted a leave of absence in excess of thirty (30) calendar days.
32	calendar days.
33	Section 23.5 The content, form, and number of copies and frequency of
34	employee lists to be furnished to the Union by the Company shall be
35	such as are agreed upon by the parties from time to time.
36	Barrie apon by the parties from time to time.
37	Section 23.6 Authorizations for dues deductions shall be "open-ended"
38	to provide for the deduction of dues in an amount which is contribut
39	to the company in writing by the Financial Secretary of the Unit.
40	being the regular monthly membership dues of the Union. The form of
41	such individual authorization card shall be as approved by the
42	Company.
43	
44 45	Section 23.7 The written certification changing the amount of dues to
45 46	Accounting a must be delivered by the Union to the appropriate
47	Accounting center on or before the fifth work dow of the
48	preceding the month in which the first deduction at the new rate is to
49	be made effective, together with a list of the names and name11
50	numbers of all employees affected by the change in alphabetical order.

## ARTICLE 24

#### UNION SECURITY

5 Section 24.1 Each employee who is a member of the Union or who is 6 obligated to tender to the Union amounts equal to periodic dues on the 7 effective date of this Contract, or who later becomes a member, and 8 employees entering into the bargaining unit on or after the a11 9 effective date of this Contract, shall as a condition of employment 10 pay or tender to the Union amounts equal to the periodic dues 11 applicable to members for the period from such effective date or, in 12 the case of employees entering into the bargaining unit after the 13 effective date, on or after the thirtieth day after such entrance, 14 whichever of these dates is later, until the termination of this 15 Contract. For purpose of this Article, "employee" shall mean any person entering into the bargaining unit, except an occasional 16 17 employee.

19 Section 24.2 Each employee who is a member of the bargaining unit on 20 or before the effective date of this Contract and who on the effective 21 date of this Contract was not required as a condition of employment to 22 pay or tender to the Union amounts equal to the periodic dues 23 applicable to members, shall, as a condition of employment, pay or 24 tender to the Union amounts equal to the periodic dues applicable to 25 members for the period beginning 30 days after the effective date of 26 this Contract, until the termination of this Contract. 27

28 Section 24.3 The condition of employment specified above shall not apply during periods of formal separation\* from the bargaining unit by 30 any such employee but shall reapply to such employee on the thirtieth 31 day following return to the bargaining unit. 32

\*The term "formal separation" includes transfers out of the bargaining unit, removal from the payroll of the Company, and leaves of absence of more than one month duration.

37 Section 24.4 The Company may inform employees and applicants for
 38 employment of their rights and obligations under the provisions of
 39 this Article.
 40

41 Section 24.5 This Article shall apply only in the State of California 42 on the effective date of this Contract. If during the term of this 43 Contract the Union shall become duly authorized under the laws of the 44 State of Nevada to enter into this type of union security agreement, 45 the effective date of this Article as to employees in Nevada shall be 46 the date upon which the Company receives proper written evidence from 47 the Union that it is fully qualified to enter into such an agreement 48 in Nevada.

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1 2	ARTICLE 25		
3	MEETINGS BETWEEN UNION AND MANAGEMENT REPRESENTATIVES		
6 wr	ction 25.1 The Union shall keep the Company currently informed in iting of the names of Union representatives who are authorized to present the Union in meetings with Company representatives.		
9 <u>Se</u> 10 Se 11 co 12 by 13 wi 14 re	ction 25.2 Except as provided in Paragraphs (c) and (d) of this ction, authorized representatives of the Union who are employees vered by this Contract, and aggrieved employees who also are covered this Contract, shall suffer no loss of pay when attending meetings th Company representatives when such meetings pertain to matters lating to employees covered by this Contract, subject to the llowing conditions:		
17 (a 18 19 20 21 22	) Pay shall be allowed only if (1) the employee has been excused from duty in advance by supervision to attend the meeting, (2) such meeting is held during said employee's scheduled working hours, and (3) said employee would have worked if not attending such meeting.		
22 23 (b) 24 25 26 27 28 29 30 31 32 33 34	) The time paid for shall be limited to actual meeting time, plus necessary time, if any, spent during scheduled working hours in traveling between the employee's point of work and the Union- Management meeting where both locations are within the same city. When both locations are not within the same city, paid travel time shall not exceed one and one-half (1-1/2) hours in each * direction, except for one representative attending said Union- Management meeting, will be paid for his/her actual travel time. For the purpose of this Paragraph (b), the cities of Los Angeles * and San Diego shall be deemed to include their respective extended areas.		
35 (c) 36 37 38 39 40 41 42 43 43 44 45	<ul> <li>Time spent by Union representatives in attending Union-Management meetings held for the purpose of negotiating a written contract between the parties or amending any such contract shall not be paid for. Time paid for spent in attending other Union-Management meetings, including grievance meetings with Management representatives, shall be considered as time worked.</li> <li>(1) Such time spent in attending Union-Management meetings, as referred to in this Paragraph (c) shall be considered as excused time off for Union activities for the purposes of Article 16.</li> </ul>		
46 47 (d) 48 49 50			

Section 25.3 When a Union-Management meeting ends a reasonable time 1 prior to the completion of scheduled working hours, an employee, who 2 would be working if not attending such meeting, shall return to work. 3 4 Section 25.4 At any meeting between a representative of the Company 5 and an employee in which discipline (including warning which is to be 6 recorded in the personnel file, suspension, demotion or discharge for 7 cause) is to be announced, a Union representative may be present if 8 9 the employee so requests. 10 ARTICLE 26 11 12 APPROVED ABSENCES 13 14 Section 26.1 An employee may be permitted to be absent without 15 deduction in pay for a period that is reasonable and warranted on 16 account of death in the employee's immediate family. In deciding the 17 payment to be allowed in such cases, consideration will be given to 18 the relationship between the employee and the deceased and also the 19 amount of time required in going to and returning from the place of 20 the funeral service. 21 22 NOTE: "Immediate family" shall be understood to mean the employee's \* 23 parents, stepparents or adoptive parents, children, stepchildren or 24 adopted children, brothers or stepbrothers, sisters or stepsisters, 25 husband or wife, grandparents, grandchildren, mother-in-law, father-26 in-law, as well as other relatives living generally in the same 27 28 household with the employee. 29 30 Section 26.2 No deduction in basic pay shall be made for time spent on obligatory jury duty. Time excused for jury duty of any kind shall 31 not be considered as time worked. 32 33 34 (a) Employees working evening or night shifts will be rescheduled tο 35 day shifts during the period they are required to be absent because of jury duty but no change of shift penalty payments 36 under Section 7.6 and/or Section 7.7 will be paid as a result of 37 rescheduling the employee concerned or the employee's replacement 38 39 either at the beginning or the end of the period of jury duty. 40 41 Section 26.3 When a reasonable amount of work time (1 hour or more) \* 42 exists either preceding or following jury duty hours, an employee, who would be working except for jury duty, shall be expected to report to 43 44 work. 45 46 Section 26.4 Excused Work Days: 47 48 (a) Each regular employee who has at least six months of net credited 49 service on January 1 of the respective years, 1984, 1985, and \* 50

one Excused Work Day without pay during each of such years. 1 2 3 (b) Employees who do not work on their paid Excused Work Day shall be 4 paid for the day as if for a normal or standard day worked (excluding any wage incentive or productivity payments) provided 5 they are on the active payroll of the Company on that Excused 6 7 Work Day. 8 9 One paid Excused Work Day in each calendar year may be designated (c) by the Company for employees in an administrative work group (as 10 designated by the Company) or in any larger group, including the 11 12 entire Company. Employees (except occasional employees) in any such group for which an Excused Work Day is designated by 13 the Company and who are not otherwise eligible for a paid Excused 14 15 Work Day shall be excused and paid for such designated day as set forth in Paragraph (a), provided they are on the active payroll 16 17 of the Company on the designated Excused Work Day. 18 (d) Employees who are on vacation or absent with pay on their paid 19 Excused Work Day for reasons other than having observed it as an 20 Excused Work Day shall have their paid Excused Work 21 Dav 22 rescheduled if a vacation day would have been rescheduled under 23 the same circumstances. 24 25 If employees agree to work on their paid Excused Work Day and the (e) Company determines that the day cannot be rescheduled, they shall 26 27 be paid as applicable in accordance with the following 28 subparagraphs: 29 30 Employees who agree to work before the work schedule becomes (1)31 fixed shall receive one day's pay as set forth in Paragraph 32 (b) in lieu of their Excused Work Day and shall in addition 33 be paid in accordance with the provisions of the contract 34 covering work on a scheduled day of work. 35 36 Employees who agree to work after the work schedule becomes (2) 37 fixed shall receive one day's pay as set forth in Paragraph 38 (b) in lieu of their Excused Work Day and shall in addition 39 be paid in accordance with the provisions of the contract 40 covering work on a non-scheduled day. 41 42 Time worked by an employee on his or her Excused Work Day (3) 43 shall be considered time worked on a regularly scheduled day 44 of work for all purposes, except as is otherwise expressly 45 provided in this Article. 46 47 48 49

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1	ARTICLE 27		
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3	PLAN FOR EMPLOYEES' PENSIONS, DISABILITY		
4	BENEFITS AND DEATH BENEFITS		
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6	Section 27.1 In the event, during the life of this Contract, the		
7	Company desires to make a change in the "Plan for Employees' Pensions,		
8	Disability Benefits and Death Benefits" which would affect the		
9	pensions, disability benefits and death benefits of employees within		
10	the bargaining unit, it will, before making a change, notify the Union		
11	and afford the Union a period of sixty (60) calendar days for		
12	bargaining; provided, however, that no change may be made in the Plan		
13	which would reduce or diminish the pensions, disability benefits and		
14	death benefits provided thereunder, as they may apply to employees		
15	within the bargaining unit, without consent of the Union.		
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17	Section 27.2 Any claim that Section 27.1 of this Article has been		
18	violated may be presented as a grievance and, if not resolved by the		
19	parties under their grievance machinery, may be submitted to		
20	arbitration pursuant to the provisions of Article 21, but in such case		
21	any decision or action of the Company shall be controlling unless		
22	shown to have been discriminatory or in bad faith, and only the		
23	question of discrimination or bad faith shall be subject to the		
24	grievance procedure and arbitration. However, nothing in this Contract		
25	shall be construed to subject the Plan or its administration to		
26	arbitration.		
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28	ARTICLE 28		
29			
30	PART-TIME EMPLOYEES		
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32	Section 28.1 A part-time employee is one who is employed and normally		
33	scheduled to work less hours per average month than a comparable		
34 25	full-time employee in the same job title, classification and work		
35	group working the same normal daily tour.		
36			
37 38	Section 28.2 Classification and Treatment of Part-time Employees:		
39	(a) Except for payment for overtime hours worked, all hours worked by		
39 40			
41	a part-time employee who is transferred to or employed by any new		
42	unregulated subsidiary or affiliated entity in the Bell System shall be paid at the equivalent basic hourly rate for a		
43	shall be paid at the equivalent basic hourly rate for a comparable full-time employee working a normal daily tour in the		
44	same job title, classification and work group. Payment to a		
45	part-time employee for hours worked in excess of an equivalent		
46	normal daily tour or workweek for a comparable full-time employee		
47	shall be at the applicable overtime rate for a comparable full-		
48	time employee based on such part-time employee's basic hourly		
49	rate. Any regular employee who is on the active payroll of the		
50	Company as of December 31, 1980, and who works part-time on or		

after January 1, 1981, shall thereafter continue, during the current term of employment, to be paid on the same basis as was applicable to such part-time employee on December 31, 1980.
(b) The classification of a part-time employee is based on the employee's "part-time equivalent workweak" which shall be

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- employee's "part-time equivalent workweek" which shall be determined prospectively by dividing the employee's total normally scheduled hours per month by 4.35 and rounding the result to the next higher whole number. (Illustration: 68 hours per month divided by 4.35 equals 15.6, rounded to a "part-time equivalent workweek" classification of 16).
- 13 (c) The "part-time equivalent workweek" classification of each parttime employee shall be reviewed by the Company no less often than 14 every six (6) months on April 1 and October 1 of each year and 15 16 adjusted on a prospective basis, if appropriate. In determining 17 whether such adjustment is appropriate, the Company will consider the actual average number of hours worked per month during the 18 19 preceding six (6) month period and the likelihood that such number of work hours will continue for a reasonably foreseeable 20 21 period of time except that any hours worked which are paid at the overtime rate shall not be counted in computing the average 22 23 number of hours worked. 24
- 25 (d) For employees, who are hired on or after January 1, 1981, and who work as regular part-time employees, payments to a regular part-26 27 time employee for sickness disability, accident disability, or 28 death the "Plan for Employees' Pensions, benefits under 29 Disability and Death Benefits", vacations, holidays, anticipated 30 disability leave, sickness absence (not under the "Plan for 31 Employees' Pensions, Disability and Death Benefits"), or termination allowance (or its equivalent) shall be pro-rated 32 based on the relationship of the individual part-time employee's 33 "part-time equivalent workweek" to the normal 34 workweek of a 35 comparable full-time employee in the same iob title, classification and work group. A part-time employee shall not be 36 37 paid for time not worked on a holiday or for absence due to sickness (not under the "Plan for Employees' Pensions, Disability 38 39 and Death Benefits") unless such holiday or absence due to 40 sickness occurs on a day of the week on which the employee is 41 normally scheduled to work. Regular employees who are on the 42 active payroll of the Company as of December 31, 1980, and who 43 work part-time on or after January 1, 1981 shall thereafter continue, during the current term of employment, to receive 44 45 payments for the benefits and other items listed above on the 46 same basis as was applicable to a part-time employee on December 47 31, 1980. 48
- 49 (e) Employees who are hired on or after January 1, 1981, and who work 50 as part-time employees shall, if otherwise eligible to

1 participate under the terms of such plans, be eligible for coverage under the Medical Expense Plan, Dental Expense Plan, and \* 2 Vision Care Plan as follows: 3 4 5 (1)Employees whose part-time equivalent workweek classification 6 is sixteen (16) or less shall be eligible by enrollment and 7 payment of 100% of the premiums for such coverage; 8 9 (2) Employees whose part-time equivalent workweek classification 10 is seventeen (17) through twenty-four (24) shall be eligible by enrollment and payment of 50% of the premiums for such 11 12 coverage; 13 14 (3) Employees whose part-time equivalent workweek classification is twenty-five (25) or more shall be eligible for such 15 coverage on the same basis as a regular full-time employee. 16 17 18 (4) Regular employees who are on the active payroll of the \* 19 Company as of December 31, 1980, shall continue to be 20 eligible for such coverage on the same basis as a regular 21 full-time employee regardless of classification. 22 23 (f) Effective January 1, 1981, part-time employees, regardless of 24 classification, shall be eligible for Excused Work Days on a 25 prorata basis based upon the ratio of any such part-time employee's equivalent workweek to the normal workweek of a 26 27 comparable full-time employee. 28 29 ARTICLE 29 30 31 FEDERAL OR STATE LAWS 32 33 Section 29.1 In the event any Federal or State law or regulation or 34 governmental order, or the final decision of any court or board of 35 competent jurisdiction affects any one or more provisions of this 36 Contract, the provision or provisions so affected shall be made to 37 comply with the requirements of such law, regulation, governmental 38 order, or decision for the localities within the jurisdiction, and 39 otherwise the Contract shall continue in full force and effect. 40 41 ARTICLE 30 42 43 DEMANDS OF THE SERVICE 44 45 Section 30.1 Wherever phrases such as "needs of the service". "demands of the service", "requirements of the service", "as the 46 47 service may require" or "as service requires" appear in this Contract their meaning and application both generally and in specific cases 48 49 shall be determined solely by the Company whose determination shall be 50 binding for all purposes. The meaning of such phrases includes but is

not limited to any and all requirements necessary to protect 1 the service, adjust the forces between assignments, shifts and offices by 2 3 transfer and otherwise, care for the training needs of the forces, and determine the qualifications of an employee for any assignment. 4 5 6 ARTICLE 31 7 8 SUPPLEMENTAL INCOME PROTECTION PROGRAM 9 10 Section 31.1 If during the term of this Contract, the Company notifies the Union in writing that technological change (defined as 11 changes in equipment or methods of operation) has or will create a 12 13 surplus in any job title in a work location which will necessitate 14 layoffs or involuntary permanent reassignments of regular employees to different job titles involving a reduction in pay or to work locations \* 15 16 requiring a change of residence, or if a force surplus necessitating 17 any of the above actions exists for reasons other than technological change and the Company deems it appropriate, employees under the 18 normal retirement age as defined in the Bell System Pension Plan \* 19 (BSPP) or its applicable successor Plan, as of the effective date of 20 21 termination of employment (whether or not eligible for a service pension) in the affected job titles and work locations who have at 22 least twenty years of net credited service and whose age and years of 23 24 net credited service, in sum, total seventy-five or more as of the 25 effective date of the termination of employment, may elect, in the order of seniority, and to the extent necessary to relieve the 26 surplus, to leave the service of the Company and receive Supplemental 27 28 Income Protection benefits described in this Article subject to the 29 following conditions: 30 The Company shall determine the job titles and work locations in 31 (a) 32 which a surplus exists, the number of employees in such titles 33 and work locations who are considered to be surplus, and the st34 period during which the employee may, if he or she so elects, leave the service of the Company pursuant to this Article. 35 Neither such determinations by the Company nor any other part of 36 37 this Article shall be subject to arbitration. 38 39 (b) The number of employees who may make such election shall not exceed the number of employees determined by the Company to be 40 41 surplus. 42 43 An employee's election to leave the service of the Company and (c) 44 receive Supplemental Income Protection benefits must be in writing and transmitted to the Company within 30 days from the 45 date of the Company's offer in order to be effective and it may 46 47 not be revoked after such 30 day period. 48 49 Section 31.2 Subject to the limitations in this Article, employees \* who so elect to leave the service of the Company and receive 50

Supplemental Income Protection benefits may receive in combination with such benefits either (i) a retirement service pension if eligible \* for such pension or, if not eligible, (ii) a termination allowance, if \* otherwise entitled, in an amount determined in accordance with basic Contract provisions, but not both.

7 Section 31.3 Supplemental Income Protection payments for employees 8 who so elect to leave the service of the Company in accordance with 9 Section 31.1 shall begin within one month after such employee has left 10 the service of the Company to continue until (i) 48 payments have been \* 11 made; or (ii) the end of the month in which the recipient attains 12 normal retirement age as defined in the BSPP or its applicable 13 successor plan, whichever occurs earlier. \*

15 Section 31.4 For employees who so elect in accordance with Section 16 31.1, the Company will pay monthly as Supplemental Income Protection 17 payments, \$8.00 for each year of net credited service (including a 18 prorated amount for any partial year of service) plus 40% of the final \* 19 full-time basic weekly or equivalent wage rate for the employee's job 20 title and location adjusted as set forth in Section 31.1 for any 21 periods of part-time service of the employee. In no case, however, 22 shall the monthly payment hereunder exceed in aggregate a total of 23 \$400.00 per month. In addition to the monthly benefits, for an employee who so elects in accordance with Section 31.1, the Company 24 25 will pay a lump sum payment based on years of net credited service 26 (pro-rated for part-time service as set forth in Section 31.5) as 27 follows:

Les	s than 2	5 years	\$2000
25	to 30 ye	ars	\$2500
30	years an	d over	\$3000

33 Such lump sum payment will be made within sixty (60) days after the 34 employee has left the service of the Company or, at the employee's 35 option, will be made in the first quarter of the calendar year 36 following the employee's termination of service. The maximum amount 37 of Supplemental Income Protection benefits payable including any lump 38 sum payment shall in no event exceed a total of \$22,200.

40 Section 31.5 The years of net credited service and the final full-41 time basic weekly or equivalent wage rate as used in the preceding Section for purposes of determining the monthly payment and the lump 42 43 sum payment shall be pro-rated for any period of time during which an 44 employee is employed on a part-time basis in the proportion of such 45 employee's basic rate of pay during any such period to the basic rate 46 of pay for an equivalent full-time employee in the same job title, 47 classification, and work group during the same period in the same 48 manner as calculated in the BSPP or its applicable successor plan.

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1 Section 31.6 In no event shall the combination of Supplemental Income \* 2 Protection payments (including any lump sum payment) and any termination, layoff or similar allowance paid exceed the equivalent of 3 twice the employee's annual compensation at the basic weekly wage rate 4 (or its equivalent) received during the year immediately preceding the 5 6 termination of service. To the extent necessary, Supplemental Income 7 Protection payments shall be reduced by the amount of any termination, layoff or similar allowance paid to the employee so that the 8 combination of Supplemental Income Protection payments and termination 9 or other allowance payments does not exceed the equivalent of twice 10 the employee's annual compensation at the basic weekly wage rate (or 11 its equivalent) for the year immediately preceding the termination of 12 13 service. 14 Section 31.7 As used in this Article, "annual compensation at the \* basic weekly rate (or its equivalent)" or "basic weekly wage rate (or 15 16 its equivalent)" do not include tour or temporary differentials, 17 18 overtime pay, or other extra payments. 19 20 Section 31.8 In addition to the conditions set forth above, any \* payments to a recipient hereunder shall be suspended upon 21 the 22 happening of any of the following: 23 24 reemployment of the recipient by the Company; (a) 25 26 (b) employment of the recipient by an affiliate or subsidiary company 27 within the same control group of companies as is the Company. 28 29 ARTICLE 32 30 31 SPECIAL CITY ALLOWANCE 32 Section 32.1 An employee whose assigned reporting location on a 33 particular day is within the central area of one of the cities listed 34 below, will be paid a Special City Allowance of \$1.40 for each day 35 worked after reporting at such assigned reporting location. 36 cities included are San Francisco, Oakland, and Los Angeles. The 37 38 Section 32.2 The Special City Allowance will enter into computations 39 of overtime pay required by law but will not be part of the basic rate 40 or basic weekly wages for any other purpose nor enter into the 41 computation of any payments under the Plan for Employees' Pensions, 42 Disability Benefits and Death Benefits or any other fringe benefits or 43 44 differentials. 45 Section 32.3 Not more than one full daily allowance will be paid to 46 an employee on any one day regardless of the number of times the 47 employee reports to a qualified location during that day. 48 49 50

Section 32.4 Assigned reporting locations within the following
 designated boundaries qualify, subject to the above provisions, for
 the Special City Allowance:

(a) San Francisco

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Beginning at the point where Lyon Street meets San Francisco Bay at the Presidio, then south on Lyon Street to Pacific Avenue, then west on Pacific Avenue to Arguello Blvd., then south on Arguello Blvd. to Fulton Street, then east on Fulton Street to Stanyan Street, then south on Stanyan Street to Fell Street, then east on Fell Street to Route 101, then south on Route 101 to Market Street, then southwest on Market Street to Guerrero Street, then south on Guerrero Street to San Jose Avenue, then southwest on San Jose Avenue and Mission Street to Route 280, then east on Route 280 to Route 101, then south on Route 101 to San Francisco City Limits, then east on San Francisco City Limits to San Francisco Bay, then north and west along the shore of the San Francisco Bay to the beginning point.

(b) Oakland

Beginning at the intersection of Route 17 and Oak Street, then northwest on Route 17 to Grove Street, then northeast on Grove Street to 27th Street, then southeast on 27th Street, Bay Place and Grand Avenue to El Embarcadero, then south on El Embarcadero to Lake Shore Avenue, then southwest on Lake Shore Avenue to 1st Avenue, then west on 1st Avenue to 12th Street, then northwest on 12th Street to Oak Street, then southwest on Oak Street to Route 17 and point of beginning.

- (c) Los Angeles
  - (1) Northern Boundary

Beginning at the intersection of Fairfax Avenue and Hollywood Blvd. go east on Hollywood Blvd. to Highland Avenue, then north on Highland Avenue to Hollywood Freeway, then southeast to Sunset Blvd., then east and southeast on Sunset Blvd. to Elysian Park Avenue, then east on Elysian Park Avenue to Dodger Stadium, then clockwise around the northern half of Dodger Stadium to the Pasadena Freeway, then northeast on Pasadena Freeway to York Blvd.

(2) Eastern Boundary

Beginning at the intersection of Pasadena Freeway and York Blvd. go south and east along the Los Angeles City Limits to Huntington Drive, then southwest on Huntington Drive to Winchester Avenue, then south on Winchester Avenue to the

1 Long Beach Freeway, then south on the Long Beach Freeway to 2 Imperial Highway. 3 4 (3) Southern Boundary 5 6 Beginning at the intersection of the Long Beach Freeway and 7 Imperial Highway go west on Imperial Highway to the Harbor 8 Freeway, then north on the Harbor Freeway to Manchester 9 Avenue, then west on Manchester Avenue to Western Avenue. 10 11 (4) Western Boundary 12 13 Beginning at the intersection of Manchester Avenue and 14 Western Avenue go north on Western Avenue to the Santa 15 Monica Freeway, then west on the Santa Monica Freeway to 16 Fairfax Avenue, then north on Fairfax Avenue to Hollywood 17 Blvd. 18 19 ARTICLE 33 20 21 **RESPONSIBLE UNION-COMPANY RELATIONSHIP** 22 Section 33.1 The Company and the Union recognize that it is in the 23 24 best interests of both parties, the employees, and the public that all 25 dealings between them continue to be characterized bγ mutual 26 responsibility and respect. To insure that this relationship continues and improves, the Company and the Union and their respective 27 representatives at all levels will apply the terms of this Contract 28 29 fairly in accord with its intent and meaning and consistent with the Union's status as exclusive bargaining representative of all employees 30 31 covered by this Contract. Each party shall bring to the attention of all employees in the units covered by this Contract, including new 32 33 hires, their purpose to conduct themselves in а spirit of responsibility and respect and of the measures they have agreed upon 34 35 to insure adherence to this purpose. 36 37 ARTICLE 34 38 39 REASSIGNMENT PAY PROTECTION PLAN 40 41 Section 34.1 If, because of force surplus adjustments, employees are assigned to vacancies where the rate of pay of the new job is less 42 than the current rate of the employee's regular job, the rate of pay 43 will be reduced over a period of time based on the employee's length 44 of service. The reductions in pay are effective at periods following 45 46 reassignment as shown below and are based on the difference in rates 47 for the old and new jobs. 48 49 (a) Net Credited Service Is Less Than 10 Years: 50

1 Weeks 1 thru 4 - no reduction 2 Weeks 5 thru 8 - 1/3 reduction 3 Weeks 9 thru 12 - 2/3 reduction Weeks 13 & thereafter - full reduction 4 5 Than 15 6 (Ъ) Net Credited Service Is More Than 10 Years But Less 7 Years: 8 Weeks 1 thru 30 - no reduction 9 Weeks 31 thru 34 - 1/3 reduction 10 Weeks 35 thru 38 - 2/3 reduction 11 Weeks 39 & thereafter - full reduction 12 13 14 (c) Net Credited Service Is 15 Years Or More: 15 Weeks 1 thru 56 - no reduction 16 Weeks 57 thru 60 - 1/3 reduction 17 Weeks 61 thru 64 - 2/3 reduction 18 Weeks 65 & thereafter - full reduction 19 20 21 Section 34.2 There will be no reduction in pay for an employee with fifteen (15) years or more of net credited service who is downgraded 22 due to technological change for a period of thirty-six (36) months 23 following the effective date of such downgrade. Thereafter the 24 25 following schedule in reduction shall apply: 26 27 Weeks 1 thru 4 - no reduction 28 Weeks 5 thru 8 - 1/3 reduction Weeks 9 thru 12 - 2/3 reduction 29 Weeks 13 & thereafter - full reduction 30 31 32 An employee with fifteen (15) years or more of net credited service on 33 the effective date of a downgrade due to technological change during 34 the term of the preceding agreement between the parties and who 35 suffered no reduction in pay during the term of such agreement shall 36 be treated in accordance with the foregoing thirty-six (36) month 37 period and subsequent schedule of reduction as though both had been in 38 effect on the effective date of his or her downgrade. 39 40 ARTICLE 35 41 42 TECHNOLOGICAL DISPLACEMENT 43 44 Section 35.1 If during the term of this Contract, the Company 45 notifies the Union in writing that technological change (defined as 46 changes in equipment or methods of operation) has or will create a 47 surplus in any job title in a work location which will necessitate 48 reassignments of regular employees to different job titles involving a 49 reduction in pay or to locations requiring a change in residence, or 50 if a force surplus necessitating any of the above actions exists for

reasons other than technological change and the Company deems it appropriate, any regular employee --

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- who is in the affected job titles and work locations; and

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- who is not eligible for a service pension

may elect not to accept such reassignment to a job title involving a 8 reduction in pay or to a location requiring a change in residence and 9 shall be paid a termination allowance. Any such regular employee who 10 refuses to accept a transfer to a job title having the same or greater 11 rate of pay and which does not require a change in residence shall not 12 13 be paid a termination allowance.

Section 35.2 Employees eligible for a termination allowance under the \* 15 terms of this provision alternatively may elect to participate in the 16 Voluntary Income Protection Program (VIPP) providing they meet the 17 18 eligibility requirements of that program.

#### ARTICLE 36

## TECHNOLOGY CHANGE COMMITTEE

24 Section 36.1 The Company and the Union recognize that technological changes in equipment, organization, or methods of operation have a tendency to affect job security and the nature of the work to be performed. The parties, therefore, will attempt to diminish or abolish the detrimental effects of any such technological change by creating a joint committee to be known as the Technology Change Committee to oversee problems and recommend solutions of problems in this area as set forth below.

33 Section 36.2 It is agreed that a Technology Change Committee shall be 34 constituted. Such committee will consist of not more than three 35 representatives of the Company and not more than three representatives 36 of the Union. Such Committee may be convened at the option of either 37 party at mutually agreeable times. 38

39 Section 36.3 The purpose of the Committee is to provide for 40 discussion of major technological changes (including changes in 41 equipment, organization, or methods of operation) which may affect 42 employees represented by the Union. The Company will notify the Union 43 at least six (6) months in advance of planned major technological 44 changes. Meetings of the Committee will be held as soon thereafter as 45 can be mutually arranged. At such meetings, the Company will advise the Union of its plans with respect to the introduction of such 46 47 changes and will familiarize the Union with the progress being made. 48

49 Section 36.4 The impact and effect of such changes on the employees 50 shall be appropriate matters for discussion. The Company will discuss ŀ

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- (a) What steps might be taken to offer employment to employees affected:
  - In the same locality or other localities in jobs which may be available in occupations covered by the Contract between the parties;
  - (2) In other occupations in the Company not covered by the Contract;
  - (3) In other Bell System companies.
- (b) The applicability of various Company programs and Contract
   provisions relating to force adjustment plans and procedures,
   including Supplemental Income Protection Plan, Reassignment Pay
   Protection Plan, termination allowances, retirement, transfer
   procedures and the like.
  - (c) The feasibility of the Company providing training for other assignments for the employees affected. (Example: sponsorship of typing training on Company time)

Section 36.5 The Committees shall not formulate policy or arrive at binding decisions or agreements, but rather shall be charged with the responsibility to develop facts and recommendations so that the Company can make well-informed decisions regarding the matters covered by this provision.

#### ARTICLE 37

#### NEW JOB TITLES AND JOB CLASSIFICATIONS

35 Section 37.1 Whenever the Company determines it appropriate to create 36 a new job title or job classification in the bargaining unit, or restructure or redefine an existing one, it shall notify the Union. 37 38 Such notification shall state the job title or classification, a job 39 description of the duties for such job title or classification, and 40 the initial rates and schedule for such job title or wage 41 The initial wage rates shall be classified as classification. 42 temporary until the job title or classification has been evaluated 43 pursuant to an Occupational Job Evaluation Plan. 44

45 Section 37.2 Following such notice to the Union, the Company may 46 staff such job title or classification, and will proceed to evaluate 47 such job title or classification pursuant to the Occupational Job 48 Evaluation Plan. Upon completion of the evaluation (ordinarily not to 49 exceed 6 months), the Company will notify the Union of the results of 50 such evaluation, including the job requirements studied, the scoring

of each such requirement, and the resulting wage rate assigned. If 1 the evaluation of the new job title or classification is not completed 2 within six (6) months of the staffing of such job title 3 or classification the Union expressly reserves its right to engage in a 4 work stoppage or other concerted activity as allowed by law. 5 6 Section 37.3 The Union shall have the right to grieve and arbitrate 7 the enumeration and scoring of the job requirement upon being notified 8 The Occupational Job Evaluation 9 of the results of the evaluation. Plan and the schedule of wage rates established, shall not be subject 10 11 to arbitration. 12 Section 37.4 Any job titles or classifications created, redefined, or 13 14 restructured prior to the development and implementation of the Occupational Job Evaluation Plan shall be handled as follows: 15 16 17 (a) The Company shall notify the Union in writing of such job title or classification and shall furnish a job description of the 18 duties and the wage rates and schedules initially determined for 19 such job titles and classifications. Such wage rates and 20 schedules shall be designated as temporary. Following such 21 22 notice to the Union, the Company may proceed to staff such job 23 title or classification. 24 25 (b) The Union shall have the right, within thirty days from receipt 26 of notice from the Company, to initiate negotiations concerning 27 the initial wage rates or schedules established as temporary by 28 the Company. 29 30 (c) If negotiations are not so initiated or if agreement is reached 31 between the parties within sixty (60) days following receipt of 32 notice from the Company concerning the wage rates and schedules, 33 the temporary designation shall be removed from the job title or 34 classification. 35 36 (d) If negotiations are initiated and the parties are unable to reach 37 agreement within sixty (60) days following receipt of notice from 38 the Company, the issue of an appropriate temporary schedule of 39 wage rates shall be submitted to a neutral third party, to be 40 selected as set forth below, for determination of an appropriate 41 temporary schedule of wage rates. Such rates shall remain in 42 effect until such job title or classification has been evaluated 43 pursuant to an Occupational Job Evaluation Plan adopted by the 44 parties. 45 46 (e) The neutral third party referred to above shall be selected by 47 mutual agreement from a list of five individuals compiled by the 48 Occupational Job Evaluation Committee. Such individuals on the \* 49 list shall possess acknowledged expertise in the area of job 50 evaluation. The parties shall submit their views to such third \*

party within thirty (30) days after selection and such individual shall have sixty (60) days from the date of selection to make a determination which shall be binding on the parties as a temporary schedule of wage rates. While it is not intended that such third party undertake a full and complete job evaluation study, he or she shall review other job titles or \* classifications and their wage schedules for comparison purposes and may make an on-site inspection of the workplace and conduct a reasonable number of interviews of incumbents.

#### ARTICLE 38

#### SCHEDULING OF TIME OFF

Section 38.1 The provisions of this Article shall apply to selection by employees of time off for vacation, Excused Work Days (paid and non-paid), floating holidays, and days in lieu of holidays which occur during a scheduled vacation week.

20 Section 38.2 Employees shall select time off as described in Section 21 38.1 in the priority herein set forth in seniority order within the 22 administrative work group or other appropriate group. It is the 23 intent of the parties that the employees' selections will be granted 24 to the extent practicable consistent with force requirements and the 25 needs of the business. 26

27 Section 38.3 Prior to the beginning of the calendar year, Management 28 will canvass the work group to allow the employees to select scheduled 29 vacation weeks from the available dates. Only full weeks of vacation 30 are included in this first selection priority. (Vacation days of less 31 than a full calendar week are included in the second selection 32 priority). After all employees in the work group have been scheduled for full vacation weeks, Management will then canvass the work group 33 to allow employees to select other scheduled time off for which they 34 35 are eligible.

37 Section 38.4 In addition to the time off scheduled under Section 38 38.3, employees shall also select "reserve-time" on the second 39 selection priority canvass (or at some later date that may be agreed upon locally). "Reserve-time" shall be one continuous period of time 40 41 which shall be sufficient to cover all individual days off for which 42 the employee is eligible (other than scheduled full weeks of vacation) and not scheduled under Section 38.3. The period during which the 43 "reserve-time" may be scheduled shall extend through March 31st of the 44 following calendar year (or any later date that may be agreed upon 45 46 Any time off not taken by an employee prior to the locally). scheduled "reserve-time" must be taken during the scheduled "reserve-47 48 time" for that employee.

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Section 38.5 Subject to the needs of the business 1 and force 2 requirements of the work group, time off not scheduled under Section 3 38.3 (except as "reserve-time") may be selected by an employee on the basis of the earliest request to the employee's immediate supervisor. 4 5 6 Section 38.6 Except for Management designated Excused Work Days, for 7 administrative purposes, but not for pay purposes, all time off 8 subject to scheduling under this provision shall be treated in the 9 same manner as vacation time. 10 11 ARTICLE 39 12 13 EXPEDITED ARBITRATION 14 15 Section 39.1 In lieu of the procedures specified in Article 21 of any grievance involving the suspension of 16 this Agreement, an 17 individual employee, except those which also involve an issue of 18 arbitrability, contract interpretation, or work stoppage (strike) 19 activity and those which are also the subject of an administrative 20 charge or court action shall be submitted to arbitration under the 21 expedited arbitration procedure hereinafter provided within fifteen 22 (15) calendar days after the filing of a request for arbitration. In 23 all other grievances involving disciplinary action which are 24 specifically subject to arbitration under Article 21 of this Contract, 25 both parties may, within fifteen (15) calendar days after the filing 26 of the request for arbitration, elect to use the expedited arbitration 27 procedure hereinafter provided. The election shall be in writing and, 28 when signed by authorized representatives of the parties, shall be 29 irrevocable. If no such election is made within the foregoing time 30 period, the arbitration procedure in Article 21 shall be followed. 31 32 Section 39.2 As soon as possible after this Agreement becomes final 33 and binding, a panel of three umpires shall be selected by the Labor 34 Relations Director and the Business Manager of the Union. Each umpire 35 shall serve until the termination of this Contract unless his or her 36 services are terminated earlier by written notice from either party to 37 the other. The umpire shall be notified of his or her termination by 38 a joint letter from the parties. The umpire shall conclude his or her 39 services by settling any grievance previously heard. A successor 40 umpire shall be selected by the parties. Umpires shall be assigned cases in rotating order designated by the parties. If an umpire is 41 42 not available for a hearing within ten (10) working days after receiving an assignment, the case will be passed to the next umpire. 43 If no one can hear the case within ten (10) working days, the case 44 45 will be assigned to the umpire who can hear the case on the earliest 46 date. 47 Section 39.3 48 The procedure for expedited arbitration shall be as 49 follows: 50

- 1 The parties shall notify the umpire in writing on the day of (a) agreement or date of arbitration demands in suspension cases to 2 3 settle a grievance by expedited arbitration. The umpire shall 4 notify the parties in writing of the hearing date. 5
  - (b) The parties may submit to the umpire prior to the hearing a written stipulation of all facts not in dispute.

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- (c) The hearing shall be informal without formal rules of evidence and without a transcript. However, the umpire shall be satisfied himself or herself that the evidence submitted is of a type on which he or she can rely, that the hearing is in all respects a fair one, and that all facts necessary to a fair settlement and reasonably obtainable are brought before the umpire.
- 16 (d) Within five (5) working days after the hearing, each party may submit a brief written summary of the issues raised at the 17 hearing and arguments supporting its position. The umpire shall 18 19 give his or her settlement within five (5) working days after 20 receiving the briefs. He or she shall provide the parties a brief written statement of the reasons supporting his or her 21 22 settlement. 23
- (e) The umpire's settlement shall apply only to 24 the instant 25 grievance, which shall be settled thereby. It shall not 26 constitute a precedent for other cases or grievances and may not be cited or used as a precedent in other arbitration matters 27 28 between the parties unless the settlement or a modification 29 thereof is adopted by written concurrence of the the representatives of each party at the final step of the grievance 30 31 procedure. 32
- The time limits in (a) and (d) of this Section may be extended by 33 (f) 34 agreement of the parties or at the umpire's request, in either 35 case only in emergency situations. Such extensions shall not 36 circumvent the purpose of this procedure. 37
- 38 In any grievance arbitrated under the provisions of this Section, (g) 39 the Company shall under no circumstances be liable for backpay 40 for more than six (6) months (plus any time that the processing of the grievance or arbitration was delayed at the specific 41 request of the Company) after the date of the disciplinary 42 Delays requested by the Union in which the Company 43 action. 44 concurs shall not be included in such additional time.
  - The umpire shall have no authority to add to, subtract from or (h) modify any provisions of this Contract.
- 49 The decision of the umpire will settle the grievance, (i) and the 50 Company and the Union agree to abide by such decision. The

1 2 3 4 5		compensation and expenses of the umpire and the general expenses of the arbitration shall be borne by the Company and the Union in equal parts. Each party shall bear the expense of its representatives and witnesses.
6 7 8	(j)	The time limit for requesting arbitration under this provision shall be the same as in Article 21.
9 10		ARTICLE 40
11		PAYMENTS
12 13 14 15 16	pay	ion 40.1 Employees shall be paid at their weekly basic rate of for forty (40) hours of work in accordance with the provisions of Contract.
17 18 19 20	for	ion 40.2 Employees shall be paid bi-weekly, payment of wages due the two-week pay-period to be made when practicable not later than Friday following the last day of the pay-period.
21 22 23 24 25	a vad the v	ion 40.3 Upon request of the employee, any pay checks due during cation period shall be delivered on the last working day preceding vacation, providing that requests are made not less than nine (9) prior to the first day of the vacation.
26 27 28 29	suffi	ion 40.4 When practicable, pay checks shall be distributed in cient time to permit employees to cash their checks on the plished pay day.
30		ARTICLE 41
31 32		VOLUNTARY INCOME PROTECTION PROGRAM
33		
34 35	Secti	on 41.1 If during the term of this agreement, the Company
36	chang	ies the Union in writing that technological change (defined as
37	surpl	is in equipment or methods of operation) has or will create a
38	lavof	us in any job title in any work location which will necessitate
39	diffe	fs or involuntary permanent reassigments of regular employees to rent job titles involving a reduction in pay or to locations
40	regui	ring a change of residence, or if a force surplus necessitating
41	any c	of the above action exists for reasons other than technological
42	chang	e and the Company deems it appropriate, employees (i) who are
43	under	the normal retirement age as defined in the Bell System Pension
44	rian	(porr) or its applicable successor plan as of the effective date 1
45	OT L	ermination of employment in the affected job titles and work
46	TOCAL	ions (11) who have at least two years of net credited service and
47	(TTT)	who are not eligible for a service pension under the forms of [
48	the B	ell System Pension Plan (BSPP) or its applicable successor plan
49 50	or su	pplemental Income Protection payments, as of the effective date he termination of employment, may elect, in the order of *

1 seniority, and to the extent necessary to relieve the surplus, to \* 2 leave the service of the Company and receive Voluntary Income 3 Protection benefits described in this Article subject to the following 4 conditions:

(a) The Company shall determine the job titles and work locations in which a surplus exists, the number of employees in such titles and locations who are considered to be surplus, and the period during which the employee may, if he or she so elects, leave the service of the Company pursuant to this Article. Neither such determinations by the Company nor any other part of this Article shall be subject to arbitration.

- 14 (b) The number of employees who may make such election shall not 15 exceed the number of employees determined by the Company to be 16 surplus.
- An employee's election to leave the service of the Company and 18 (c) 19 receive Voluntary Income Protection benefits must be in writing 20 and transmitted to the Company within 30 days from the date of 21 the Company's offer in order to be effective.

23 Section 41.2 In any force surplus situation where this provision may be applicable, it will not be implemented by the Company unless and 24 25 until employees in the affected job titles and work locations who are 26 eligible have had an opportunity to elect to leave the service of the Company and receive Supplemental Income Protection benefits.

29 Section 41.3 Voluntary Income Protection payments for employees who 30 so elect to leave the service of the Company in accordance with 31 Section 41.1 shall begin at the next applicable payroll date after 32 such employee has left the service of the Company. Payments will not 33 continue beyond (i) 60 weeks after the employee has left the service of the Company, or (ii) the end of the month in which the recipient 34 attains normal retirement age as defined in the BSPP or its applicable 35 36 successor plan, whichever occurs earlier. Payments will be made 37 coincident with normal payroll periods for the work group in which the recipient was employed immediately prior to terminating employment. 38

- 40 For an employee who so elects in accordance with Section 41.4 Section 41.1, the Company will pay as Voluntary Income Protection 41 42 payments: 43
  - for each year of net credited service up to ten (10) years, one week of pay, and
  - for each year of net credited service in excess of ten (10) years up to twenty (20) years, two weeks of pay, and
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- for each year of net credited service in excess of twenty (20) \* years up to thirty (30) years, three weeks of pay.

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Such pay shall be equal to the recipient's basic rate of pay at the time of termination of employment. For any partial year of service, the payments set forth above will be prorated.

8 In addition to the payments set forth in Section 41.4, Section 41.5 9 for an employee who so elects in accordance with Section 41.1, the 10 Company will reimburse the employee for actual expenses incurred for 11 relocation costs, tuition or training costs, or job placement expenses related to seeking other employment, or any combination thereof, up to 12 13 an amount not to exceed \$500 for each year of net credited service 14 (prorated for any partial year of service) to a maximum of \$2,500. 15 Any such expenses for which reimbursement will be made must be approved by the Company prior to being incurred and must be incurred 16 within one year from the date of termination of employment except that 17 reimbursement for tuition or training costs will be made for such 18 19 expenses incurred within two years from the date of termination of 20 employment.

22 Section 41.6 The years of net credited service and the final fulltime basic weekly or equivalent wage rate as used in this Article for 23 purposes of determining the periodic payment and the lump sum 24 25 reimbursement shall be prorated for any period of time during which an employee is employed on a part-time basis in the proportion of such 26 27 employee's basic rate of pay during any such period to the basic rate of pay for an equivalent full-time employee in the same job title, 28 classification, and work group during the same period in the same 29 30 manner as termination or layoff allowances are calculated. 31

32 Section 41.7 In no event shall the Voluntary Income Protection 33 payments (including any lump sum reimbursement) and any other allowance paid exceed the equivalent of twice the employee's annual 34 compensation at the basic weekly wage rate (or its equivalent) 35 36 received during the year immediately preceding the termination of 37 To the extent necessary, the Voluntary Income Protection service. payments shall be reduced by the amount of any such other allowance 38 paid to the employee so that the combination of Voluntary Income 39 Protection payments and other allowance payments does not exceed the 40 41 equivalent of twice the employee's annual compensation at the basic weekly wage rate (or its equivalent) for the year immediately 42 43 preceding the termination of service. 44

Section 41.8 As used in this Article, "annual compensation at the
 basic weekly rate (or its equivalent)" or "basic weekly wage rate (or
 its equivalent)" do not include tour or temporary differentials,
 overtime pay, or other extra payments.

1 2 3	paym	ion 41.9 In addition to the conditions set forth above, any a ents to a recipient hereunder shall be suspended upon the pening of any of the following:		
4	happening of any of the following.			
5 6	(a) reemployment of the recipient by the Company;			
7 8 9	(b)	employment of the recipient by an affiliate or subsidiary company within the same control group of companies as is the Company.		
10		ARTICLE 42		
11 12 13		COMMON INTEREST FORUM		
13 14 15 16 17 18 19	Section 42.1 Recognizing that rapid changes are occurring and will continue to occur in the information and telecommunications businesses, the parties express their intent that a forum of common interest will be established in each company for the following purposes:			
20 21 22 23	(a)	Providing a framework for early communication and discussion between the parties on business developments of mutual interest and concern to the parties and their constituencies;		
24 25 26	(b)	Discussing and reviewing innovative approaches to enhance the competitiveness of the Company and improve employment security;		
27 28 29 30 31	(c)	c) Improving understanding and relationships between the parties and avoiding unnecessary disputes by cooperatively addressing significant changes and developments in the union or company environment.		
32 33 34 35 36 37 38		(1) Equal numbers of key union and management persons shall constitute the forum in the Company. Meetings will be convened by the parties at mutually agreeable places and times but no less often than quarterly. Otherwise, the members of the forum shall determine its composition, structure, agendas, and operation.		
39 40 41 42 43		(2) It is the intent that such forum support the collective bargaining process, the established contractual dispute resolution procedures, and the existing joint union- management committees.		
44 45		ARTICLE 43		
46 47		TRAINING/RETRAINING		
48 49 50	deve	ion 43.1 In the present environment of fast-paced technological lopments and structural changes, the parties recognize the fits in offering to employees training and retraining programs for *		

1 personal or career development or in the event their existing jobs are \* Accordingly, within one year from the date of this 2 displaced. 3 agreement, the Company will begin offering at Company expense training 4 and retraining programs to its employees for personal or career 5 development and to employees being displaced to qualify for job 6 vacancies as anticipated by the Company. 7 8 Section 43.2 The personal or career development training and the job displacement retraining programs contemplated by this provision will 9 10 be generic in nature and separate and distinguished from the current 11 job specific training instruction. 12 13 Section 43.3 A Training Advisory Board comprised as set forth below will be established in the Company to assist and advise in the 14 15 training efforts encompassed by these programs. 16 17 Personal or Career Development Training (a) 18 (1) Personal or career development training programs will be 19 20 designed as an educational self-development aid to assist 21 employees in their personal development or preparing 22 themselves for career progression opportunities or job 23 changes within the Company. 24 25 (2) Training under such program will be generic in nature as 26 opposed to job specific and will cover technical, sales, 27 clerical and other fundamental skills. 28 29 Any regular employee with at least one year of net (3) 30 credited service will be eligible to participate in such 31 training program under the terms of such program. 32 33 Participation by employees in the personal or career (4) 34 development training program will be voluntary, and time 35 spent by employees in such training will be outside 36 scheduled working hours and not paid or considered as time 37 worked for any purpose. 38 39 Successful completion by an employee of any training or (5) 40 courses offered pursuant to such program will be taken into 41 account by the Company when considering the employee for an 42 upgrade or transfer. 43 44 (b) Job Displacement Training 45 46 Job displacement training programs will be designed to (1)47 prepare employees whose jobs are being displaced or whose 48 jobs are being restructured to a wage schedule with a lower 49 maximum wage rate to enhance their ability to qualify for 50 anticipated job vacancies within the Company.

(2) Employees will be informed of potential displacements as \* soon as possible and depending on the number of any anticipated job openings will be offered training, if necessary, which is intended to enable them to qualify for

such job openings in the Company.

- (3) All regular employees who are notified of potential displacement of their current jobs or restructuring to a lower rate will be eligible to participate in such training program regardless of length of service.
- (4) Participation by employees in the job displacement training program will be voluntary, and time spent by employees in such training will be outside scheduled working hours and not paid or considered as time worked for any purpose unless the Company determines it appropriate in specific instances to permit the employees to receive such training during working hours.
- (c) Training Advisory Board
  - (1) The Training Advisory Board to be created will consist of three union representatives and three management representatives (one of whom will be the person in the Company responsible for training) who will meet periodically and have responsibility for:
    - (a) furnishing advice to the Company on personal or career development and job displacement training courses and curricula,
    - (b) reviewing and making recommendations regarding training delivery systems (e.g. technical schools, community colleges, home study programs, etc.) available to be used by the Company,
    - (c) evaluating the effectiveness of such training programs and courses and the delivery systems utilized,
    - (d) encouraging employees to participate in and successfully complete the available training courses.
  - (2) The Union and the Company will each be responsible for the respective costs and expenses of their representatives' participation on the Training Advisory Board and will share equally in the joint costs and expenses incurred by the Board.
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I Section 43.4 Nothing in this program will supersede the applicable \* 2 promotion or transfer provisions of a contract. 3 4 ARTICLE 44 5 6 MOTOR VEHICLE USAGE PROGRAM 7 8 Section 44.1 There will be established in the Company a motor vehicle 9 usage program to provide, in those administrative work units where 10 implemented, that employees who participate will be assigned a motor 11 vehicle for use in their work and for traveling between their work 12 locations and places of residence or other designated places for the 13 vehicle storage. 14 Section 44.2 The motor vehicle usage program will be implemented only 15 16 within administrative work units where some or all of the employees normally use a Company-provided motor vehicle in order to perform 17 18 The decision to implement and to continue the program their work. 19 within any such administrative work unit will be within management's 20 discretion. 21 22 Section 44.3 When the motor vehicle usage program is introduced 23 within an administrative work unit all employees within that unit who 24 normally use a Company-provided motor vehicle in the performance of their work assignment will be eligible to participate. Participation 25 by any such employees will be on a voluntary basis. If an employee 26 27 elects not to participate, management will determine where the motor vehicle assigned to that employee is to be stored and that location 28 29 will become the employee's work reporting location. 30 31 Section 44.4 Employees who participate in the program will be 32 expected to provide normally secure and legal storage for the vehicle 33 at their places of residence. If the vehicle cannot properly stored at an employee's place of residence, the Company may arrange for 34 35 appropriate storage at its expense. 36 Section 44.5 Operating and maintenance costs will be at the Company's 37 38 expense. The Company will make arrangements for maintenance of the 39 vehicle; however, it will be the responsibility of the employee to 40 whom the vehicle is assigned to assure that the vehicle is properly 41 maintained. 42 43 Section 44.6 For employees who participate in the motor vehicle usage program, a work reporting area will be established on a local basis 44 45 before implementation. Such work reporting area will be designed so 46 as to serve the interests of the customer, reasonably accommodate the 47 employee, and be satisfactory to management and the union. The work 48 reporting area normally will be a circular geographic area. In large congested metropolitan locations or where natural barriers render a 49 50 circular work reporting area impractical, other suitable parameters \*

1 2	will be established.	*	
2 3 4 5 6 7 8	Section 44.7 Each participating employee will be expected to begin and end the work at any assigned location within the established work reporting area. Prior to implementation of the program, the Company and Union will determine a method of compensation for employees who begin or end a work tour outside an established work reporting area.		
9	ARTICLE 45	*	
10 11	CONCLUSION	*	
12 13 14 15 16 17 18 19 20 21 22 23 24 25 26	Section 45.1 This Contract shall become effective as of August 23, 1983 and shall continue in effect until 11:59 P.M. (Pacific Day Light Savings Time), August 9, 1986. Negotiations on a new Contract shall begin not earlier than sixty (60) days prior to such termination. It is the intention of the parties with respect to the collective bargaining of future contracts replacing this or any subsequent wage, hours, and working conditions contract to conduct their negotiations thereon in such a manner as to reach a new agreement on or before the termination of this present Contract. IN WITNESS WHEREOF, the parties have caused this consolidated Contract to be signed this $23 \times 10^{-10}$ day of $August 1983$ , pursuant to the Memorandum of Agreement executed on $August 23, 1983$ .		
27 28 29 30 31 32 33 34 35 36	ORDER OF REPEATERMEN AND TOLL TESTBOARDMEN, LOCAL UNION 1011 INTERNATIONAL BROTHERHOOD OF ELECTRICAL WORKERS - AFL-CIO THE PACIFIC TELEPHONE AND TELEGRAPH COMPANY BELL TELEPHONE COMPANY OF NEVADA		
37 38 39 40	By <u>Business Manager</u> Business Manager Bistrict Staff Manager		
41 42 43 44 45 46 47 48 49	<ul> <li>W. V. Flournoy</li> <li>P. L. Martin</li> <li>P. L. Martin</li> <li>R. J. Ferraris</li> <li>J. M. Mc Neely</li> <li>D. F. Singleton</li> <li>R. A. Spence</li> <li>C. D. Rosenquist</li> <li>C. D. Wiegmann</li> </ul>		

# WAGE SCHEDULE AND EXCHANGE CLASSIFICATIONS

# EFFECTIVE 8-24-83

# Communications Technician - (Toll)

# Page No.

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Classification of Exchanges	71
Cost of Living Adjustments, 1984 and 1985	72

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#### EFFECTIVE 8-24-83, 8-5-84 & 8-4-85

#### TRANSITION TO NEW WAGE SCHEDULE FROM SUPERSEDED WAGE SCHEDULE

A. The existing wage schedules for all employees will be increased (by step and zone) effective August 24, 1983.

The guidelines for administering these wage rates are as follows:

- 1. Employees engaged prior to the effective date of the new wage schedule...
  - a. First, should receive any wage adjustment they normally would have received (on the old schedule) as of their scheduled increase date.
  - b. Should then be placed on the same step of the new schedule as they are on the old (e.g. moved from Step 6 to Step 6).

#### 1983 One-Time Minimum Increase:

A one-time minimum \$2.50 increase will be provided to any current active employee who would receive less than two dollars and fifty cents as the result of the transition to the new wage schedules, effective August 24, 1983. This minimum increase will not apply to employees hired after August 24, 1983.

- c. Employees should then progress on the new schedule in the same manner as on the old schedule, carrying with them the time already accrued on that step. For example, an employee with 4 months on Step 2 (of Wage Schedule 17, Zone 1) would move to Step 2 (Wage Schedule 17, Zone 1) on the new schedule and would progress to Step 3 after the completion of two more months.
- d. Any (job or tour) differentials should first be subtracted before determining the appropriate wage schedule and step and then should be added after the employee is moved to the new schedule.
- 2. If an employee is on Sickness Disability Benefits on August 24, 1983, any wage changes will be made effective on the date that the employee returns from absence.
- 3. An employee hired after August 24, 1983, should be placed on the new schedule by appropriate job, wage classification, zone and wage credit, effective on their date of hire. (See the Wage Administrative Practice.)
- 4. In no case should any employee's wages be increased to a rate higher than the top rate of the new appropriate wage schedule.

# CALIFORNIA AND NEVADA

# EFFECTIVE 8-24-83

# WAGE SCHEDULE 26

Step #	Top Zone	Zone I
1	\$251.50	\$248.50
2	272,50	269.50
3	295.50	292.00
4	320.50	316.50
5	347.50	343.00
6	376.50	371.50
7	408.50	402,50
8	442,50	436.50
· 9	480.00	473.00
10	520.00	512.50
11	564.00	555.50
Pension Band	120	119

## NOTES:

The schedule is applicable in the Wage Zone as designated in the Classification of Exchanges by Zone shown on Page 71 of this Appendix A.

Step # - Time Interval Between Steps - 6 Months

# CALIFORNIA AND NEVADA CLASSIFICATION OF EXCHANGES BY ZONE

# **EFFECTIVE 8-24-83**

# TOP ZONE

Anaheim Arrowhead Baker Banning Barstow Blythe Canoga Park Compton Corona Downey East Bay El Centro El Monte Escondido Fremont-Newark Hayward Inglewood Julian Lancaster

Los Angeles Millbrae Montebello Mountain View Needles Newhall Oceanside Ontario Oxnard Palmdale Palm Springs Palo Alto Pine Valley Pomona Poway Redwood City Riverside San Bernardino

Livermore

San Francisco San Jose San Mateo San Pedro San Rafael Santa Ana Santa Barbara Santa Maria South San Francisco Sunnyvale Temucula Thousand Oaks Twentynine Palms Van Nuys Ventura Victorville Whittier

San Diego

### ZONE I

Auburn Austin, Nev. Bakersfield Battle Mountain, Nev. Beatty, Nev. Calistoga Carson City, Nev. Chico Coalinga Dunnigan Edwards Elko, Nev. Ely, Nev. Empire-Gerlach Eureka Fairfield-Suisun Fort Bragg Fresno Gardnerville, Nev. Grass Valley Hawthorne, Nev. Hanford Indian Springs, Nev.

Jackson Lakeport Las Vegas, Nev. Lodi Lovelock, Nev. Marysville Merced Modesto Mojave Monterey Napa North Tahoe Orovada, Nev. Oroville Overton, Nev. Paso Robles Placerville Point Arena Portola Quincy Red Bluff Redding Reno, Nev.

Sacramento Salinas San Luis Obispo Santa Cruz Santa Rosa Schurz, Nev. Searchlight, Nev. Sonora South Tahoe Stockton Susanville Taft Tonopah, Nev. Turlock Ukiah Vallejo Visalia Watsonville Weed Wells, Nev. Winnemucca, Nev. Woodland

#### APPENDIX A

On August 5, 1984 and August 4, 1985, basic wage rates will increase by up to 1.5% at maximum plus COLA - Cost-of-Living-Adjustment.

### COST-OF-LIVING-ALLOWANCE

- Effective August 5, 1984, an adjustment will be made in basic weekly rates in each wage schedule. The amount of the adjustment shall be 55¢ plus .65% of the scheduled rates applicable during the first year of the agreement, rounded to the nearest 50¢, for each full percent increase in the U.S. Bureau of Labor Statistics National Consumer Price Index for Urban Wage Earners and Clerical Workers, hereafter called "CPI-W" (1967 = 100), for May 1984 over May 1983. A partial percent increase shall be applied proportionately.
- Effective August 4, 1985, a second adjustment will be made in basic weekly rates in each wage schedule. The amount of the adjustment shall be 55¢ plus .65% of the scheduled rates applicable during the second year of the agreement, rounded to the nearest 50¢, for each full percent increase in the CPI-W (1967 = 100) for May 1985 over May 1984. A partial percent increase shall be applied proportionately.
- 3. In no event shall a decrease in the CPI-W result in a reduction of any basic weekly wage rate.
- 4. In the event the Bureau of Labor Statistics does not issue the appropriate Consumer Price Indexes on or before the dates referred to in Paragraphs 1 or 2, cost-of-living adjustments required by such appropriate indexes shall be effective at the beginning of the first payroll week after receipt of the indexes.
- 5. No adjustment, retroactive or otherwise, shall be made as the result of any revision which may later be made in the first published figures for the CPI-W for May 1983, May 1984 and May 1985.
- 6. The cost-of-living adjustments are dependent upon the availability of the CPI-W in its present form and calculated on the same basis as the CPI-W for May 1983. In the event the Bureau of Labor Statistics changes the form or the basis of calculating the CPI-W, the Company and the Union agree to request the Bureau to make available, for the life of this Agreement, a CPI-W in its present form and calculated on the same basis as the CPI-W for May 1983, which was 296.3 (1967 = 100).

## WAGE ADMINISTRATIVE PRACTICE

### AUGUST 1983

#### A. GENERAL

- 1. The following definitions will apply to this practice:
  - a. <u>A Change of Assignment</u> is a change from one title classification to a different title classification.

To determine whether an employee's change of assignment is to a <u>lower, equal or higher-rated schedule</u>, compare the top rate of employee's former schedule with the top rate of the schedule to which the employee is being assigned. When comparing top rates, include any applicable job (not shift) differential, excepting a head, senior, daily or clerical relief differential.

- b. <u>Steps</u> are a specified number of six month intervals on a schedule. Steps are associated with specific wage rates and currently we have 9 and 11 step schedules.
  - c. Elapsed Time is the time an employee has accumulated or should be credited with on a step.
  - d. Total Schedule Time or Wage Experience Credit is determined by combining the number of months corresponding to the employee's current step, and the elapsed time on that step.
- The following rules should apply to all moves between schedules, whether to lower, equal or higher rated schedules:
  - a. When the change of assignment occurs <u>on the same date on which</u> <u>a scheduled increase is due</u>, both increases shall be effective on that date but the scheduled increase shall be considered as preceding any applicable promotional increase.
  - b. When the change of assignment is to a schedule in a <u>different</u> wage zone, the employee shall first be placed on the former schedule in the new wage zone with the same total schedule time. Movement to the new schedule will then be according to the rules outlined in Sections B, C, D, or E below.
  - c. In no case shall the new wage rate exceed the top rate of the schedule to which the employee is assigned.
  - d. In no case shall any employee lose <u>Total Schedule Time</u> or <u>Wage</u> <u>Experience Credit</u> with exception of the limitation STEP FROM MAXIMUM.

### B. CHANGES OF ASSIGNMENT TO A HIGHER-RATED SCHEDULE:

- 1. Compare the rate associated with the employee's step on the lowerrated schedule, including any applicable job differential (excepting a head, senior, daily or clerical relief differential), with the rate associated on the new schedule as determined by allowing the employee full Wage Experience Credit in progression or at maximum on the old wage schedule. The employee shall then be placed on the new wage schedule according to the following rules.
  - a. If the wage rate on the new schedule is equal to or lower than the rate on the lower-rated schedule, the employee shall be placed on the step of the new schedule having the rate nearest to but not less than the employee's existing rate.
  - b. If the rate on the new wage schedule is higher than the rate on the lower-rated schedule, the employee shall be placed on the new schedule allowing full <u>Wage Experience Credit</u> in progression, or at maximum from the old schedule.
  - c. The employee shall be placed on the step of the new wage schedule, as determined by the comparisons made in paragraphs
    a. and b. preceding, but not to exceed the step down from maximum of the new schedule as listed following paragraph d.
  - d. To determine the time interval to the next progression increase on the schedule to which assigned, credit shall be allowed for the employee's elapsed time on the step of the lower-rated schedule, both in progression or at maximum WITH THE EXCEPTION of any movement involving a limitation on the step from maximum. In such cases, no credit shall be allowed towards the next progression increase.

### UPGRADE TO:

## (LIMITATION) STEP FROM MAXIMUM - 12 Months

Advertising Sales Representative	Inspector Mechanic
Automotive Equipment Mechanic	Photographer
Building Specialist	Production Representative
Communications Technician	Splicing Technician
Communications Technician-Toll	Systems Technician
Copy Service Artist	Telephone Sales Representative
Directory Advertising Representative	Test Desk Technician
Directory Representative	Tool Maintainer
Directory Sales Representative	

# UPGRADE TO:

## (LIMITATION) STEP FROM MAXIMUM - 6 Months

Analyst Apparatus Servicer Building Mechanic Circuit Assigner Collector Commercial Representative Computer Operator Dial Office Clerk Directory Office Representative Drafter Driver Driver-Light Engineering Aide Engineering Assistant Engineering Associate Estimate Clerk Frame Attendant Garage Mechanic Line Assigner Maintenance Administrator

Medical Assistant Office Assistant Office Staff Assistant Operations Specialist Outside Plant Technician PBX Clerk Securities Representative Service Analyst Service Order Analyst Service Representative Services Technician Special Representative Splicing Technician's Helper Staff Aide Staff Representative Supervisor's Assistant Supply Attendant Supply Service Attendant Toll Service Clerk Trunk Assigner

## (LIMITATION) STEP FROM MAXIMUM - 0 Months

Building Servicer Cashier Central Office Clerical Assistant Central Office Clerk Communications Operator Compilation Clerk Customer Clerk Dining Service Assistant District Clerk Drafting Clerk Elevator Operator Facilities Clerk Film Assistant Garage Attendant Guard House Service Attendant Keypunch Operator Lounge Attendant Messenger (Motorized) Office Clerical Assistant Office Clerk Operator Operator-In-Charge Plant Reports Clerk Plant Service Clerk Processing Clerk Public Telephone Attendant Public Telephone Attendant-In-Charge

Reconciliation Clerk Records Clerk Reports Clerk Reproduction Operator Results Clerk Service Assistant Service Clerk Service Evaluator Service Evaluator-In-Charge Service Order Reviewer Special Clerk Specialized Records Clerk Staff Clerk Statistical Clerk Statistical Typist Stenographer Supervisor's Clerk Switching Reports Clerk Switching Service Clerk Tabulating Machine Clerk Telephone Aide Telephone Receptionist Teller Typist Typist Clerk (Magnetic Tape) Work Assignment Clerk

# EXCEPTIONS TO THE ABOVE LIMITATIONS:

- 1. Moves from one title to another title having the same 12 months or 6 months limitation shall be at full wage experience credit.
- 2. Moves between Wage Schedules 25, 26 or 27 shall be at full wage experience credit.
- 3. Moves between the following titles shall be at full wage experience credit.
  - o Automotive Equipment Mechanic
  - o Building Mechanic
  - o Building Specialist
  - o Collector
  - o Commercial Representative
  - Copy Service Artist
  - o Drafter
  - o Driver
  - o Driver-Light
  - o Garage Attendant
  - o Inspector Mechanic
  - o Photographer
  - o Supply Attendant
  - o Supply Service Attendant
- 4. Moves to a higher-rated schedule resulting in a decrease in the employee's wage rate under the procedures outlined in B.,l.,c. above shall be made as follows:
  - a) The employees shall instead be placed on the step of the new schedule having the rate nearest to, but not less than, the existing rate (step from maximum limitations will not apply).
- 5. Changes of assignment to a previously held title shall be at full wage experience credit.
- C. CHANGES OF ASSIGNMENT BETWEEN SCHEDULES WITH THE SAME TOP RATE:
  - 1. Changes of Assignment Between Schedules of the Same Length:

Compare the rate associated with the employee's step on the old wage schedule with the same step on the new wage schedule.

- a. If the rate on the new schedule is the same or higher than the rate on the old schedule, the employee shall be placed on the step of the new schedule by allowing full Wage Experience Credit. To determine the time interval to the next progression increase, credit shall be allowed for the employee's elapsed time on the step of the old schedule.
- b. If the rate on the new schedule is <u>lower than</u> the rate on the old schedule, the employee shall be placed on the step of the new schedule having the rate nearest to but not less than the employee's existing rate. To determine the time interval to the next progression increase, <u>no credit</u> shall be allowed for the employee's elapsed time on the step of the old schedule.

# 2. Changes of Assignment from a Shorter to a Longer Wage Schedule:

The employee shall be placed on the step of the new schedule having the rate nearest to, but not less than the employee's existing rate. To determine the time interval to the next progression increase, <u>no credit</u> shall be allowed for the employee's elapsed time on the step of the old schedule.

# 3. Changes of Assignment from a Longer to a Shorter Wage Schedule:

The employee shall be placed on the step of the new schedule that the employee was administered on the former schedule. To determine the time interval to the next progression increase, credit shall be allowed for the employee's elapsed time on the step of the old schedule.

# D. CHANGES OF ASSIGNMENT TO A LOWER-RATED SCHEDULE:

On all changes of assignment to a lower-rated schedule, the employee shall be placed on the same step on the lower-rated schedule that the employee was administered on the former schedule. To determine the time interval to the next progression increase, credit shall be allowed for the employee's elapsed time on the step of the former schedule.

### E. CHANGES OF ASSIGNMENT TO OR FROM WAGE SCHEDULE 2 OR WAGE SCHEDULE 22:

- 1. When an employee is changing assignment either TO Wage Schedule 2 or Wage Schedule 22 the following guidelines shall apply:
  - a. Place the employee on Wage Schedule 16 or Wage Schedule 27 according to the rules outlined in Sections B, C, or D above (moves to higher, equal or lower-rated schedules).
  - b. When the employee is then moved to Wage Schedule 2 or Wage Schedule 22 the employee should be placed on this new schedule by allowing full Wage Experience Credit.
- 2. When the change of assignment is <u>FROM</u> either Wage Schedule 2 or Wage Schedule 22:
  - a. The employee should first be moved to Wage Schedule 16 or Wage Schedule 27 allowing full Wage Experience Credit on the former schedule.
  - b. The employee should then be placed on new schedule according to the new rules outlined in Sections B, C, or D above.
- 3. To determine the time interval to the next progression increase on the schedule to which assigned, <u>credit</u> shall be allowed for the employee's elapsed time on the step of the former schedule.

## F. RETREATS:

Anytime an employee moves to another job and subsequently retreats to the former job within six months; for wage purposes the employee will be treated as though he/she never left the job.

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1010 Wilshire Boulevard, Room 1432 Los Angeles, California 90017 Phone (213) 975-5950

J.W. Hoy District Staff Manager

Mr. K. W. Springer Business Manager - Financial Secretary ORTT Local 1011 (IBEW, AFL-CIO) 1485 Bayshore Boulevard, Box 113 San Francisco, California 94124

Dear Mr. Springer:

This will confirm our understanding of <u>August 23,1983</u>, with respect to the national accord reached on the Home Mortgage Plan.

A new, non-subsidized market rate mortgage plan for all employees will be offered as an additional Company benefit. This plan, for the time being, will be called the Employee Mortgage Plan. The program will provide all employees with access to the Secondary Mortgage market which has the capability of providing mortgages at a preferential rate.

Initially, the program will provide 30-year and 15-year fixed-rate conventional mortgages. Ultimately, the program will be able to make available a broad spectrum of mortgages such as second mortgages, adjustable rate mortgages and some form of graduated payment mortgage to assist first-time home buyers. There will be no limit on the size of the loan granted, and the size of the loan will vary going up to 95% of the value of the property depending on the amount and the type of the loan. Also, the employee, under this program, will be able to finance one to four family owner, as well as non-owner, occupied housing and second homes.

### The Design

The major components of the Plan will be a national syndicate of Bell System Credit Unions, Norwest Mortgage, Inc. (headquartered in Minneapolis, Minnesota) and Salomon Brothers, Inc. The Bell Credit Unions will provide prospective borrowers with an especially designed application kit and answer any initial questions about forms and rates. The applicant would complete the necessary forms and then provide application information by telephone, through a special "800" number, to a Norwest, Inc., customer service representative.

Norwest will process and underwrite all mortgages and arrange for closings. The heart of the new Plan will be a new computer package enabling Norwest to process many loans simultaneously. Salomon Brothers will advise Norwest on rates and fees on a daily basis and assist in the management of the Plan.

### The Benefits

When a person takes out a mortgage, there are five major factors to consider and analyze:

- 1. Type of Mortgage
- 2. Mortgage Rate
- 3. Fees, Discount Points, Prepayment Penalties
- 4. Closing Costs
- 5. Convenience and Service

## One -- Type of Mortgage

In the Plan, a simplified analysis of the available variety of mortgages will be provided in the application kit. This analysis will identify the pros and cons of the various types of mortgages available to assist the employee in making a choice. Also, counseling services will be offered through the Norwest, Inc., customer service representative.

### Two -- Mortgage Rate

Mortgage rates are set by a number of factors: savings flows, geographical custom, competition, types of lenders and accompanying portfolio strategies, market volatility and the secondary mortgage market. The cornerstone of the Plan will be a guaranteed mortgage rate for 45 days from the date of the completed loan application and the receipt of a fee for appraisal and credit check - \$200.

Though Norwest will endeavor to establish the preferential rate in the daily market, it may not always be the lowest. The employee will be advised to check local sources against the Norwest rate.

# Three -- Fees, Discount Points, Prepayment Penalties

All these will vary nationally based on local markets and managements. A recent survey indicates that fees and discount points ranged between 2 and 3.4 on an 80% of value loan. Higher ratio-to-value loans often demand a higher fee structure. The Plan hopes to reduce these regional differences and charge a minimal fee that will be consistent with the type of mortgage.

There will be no prepayment penalties for any loan originated through the Plan.

### Four -- Closing Costs

These costs should be analyzed by the borrower in comparing the overall costs of one mortgage versus another. In this area the Plan is intended to be competitive based on an economy of scale which results from representing a large corporate population versus individuals acting alone. The Plan managers will negotiate with a select group of title companies, appraisers and credit bureaus to produce the lowest possible closing cost rate.

The same is true of legal fees in those jurisdictions requiring lawyers to close loans. The Plan managers will discuss this on a case-by-case basis with each Company. Each employee is free to select his or her own lawyer and directly pay the fee involved.

# Five -- Convenience and Service

Bell Credit Unions located across the nation combined with the computer system of Norwest, Inc., will provide both convenience in application, underwriting and closing procedures. This, plus the availability of counseling through the entire process, should reduce the personal wear and tear involved in "getting a mortgage." Also, the participating employee will be able to have the monthly mortgage payment payroll-deducted through the Credit Union.

Sincerely,

. W.

AGREED: 5. Nr. Joens Quart 23, 1983

DATE: